

Business Report – November 2011

INTRODUCTION

This Report provides the Board an overview, status and direction for each division of Auckland Transport (AT).

1 PEOPLE and SERVICES (Simon Harvey)

Human Resources

1.1 Executive Summary

The HR indicators used are steady. Turnover is at 7% and sick leave is at 2.2%. The employment indicators point to people holding onto careers in stable organisations.

Health Checks for staff are underway with a satisfactory 50% uptake. Early indicators being that we will exceed this.

There will be a close down for two weeks over the Christmas period to ensure staff take the time to rest after a busy year. Essential services will be maintained.

A project will be commissioned in the New Year to look at the improvement of our capability in the area of Maori protocol/engagement/te reo. The innovation team are calling for the next round of new ideas to be worked through.

It is also pleasing to announce Auckland Transport has been advised that the New Zealand Institute of Chartered Accountants has approved our application as an Approved Training Organisation status, effective from 1 November.

1.2 Appointments / Payments / Records

- The FTE budget for permanent positions for Auckland Transport for the 2011/12 year is set at 1020. The workforce statistics in October are made up of 883 actual FTE. The current headcount filling permanent roles 922 with 889 being permanent employees and 33 contractors filling permanent positions.
- Positions recruited for October are seven, with four being internal appointments and three external. The recruitment advisors continue to work closely with the managers to bring excellent candidates into the organisation.
- A Preferred Supplier agreement has been signed with both Madison Recruitment and Drake International for the supply of permanent staff and temps in the administration, customer services, call centre, parking administration and project coordinator type roles.
- The number of new starters for October is 14 which consist of nine permanent staff and five fixed terms. These appointments are mainly in the People and Services and Special Projects areas.
- Over the last three months the recruitment team has opened 50 vacancies for recruitment with 18 of these being in October.

1.3 Health and Safety

- There were seven reported incidents in October 2011
- There were no staff lost time injuries in October
- There were no contractors lost time injuries in October

1.4 Cultural / Training / Support

Training

- Auckland Transport is hosting a function on 30 November to celebrate the seven graduate engineers who have successfully completed the three year rotation programme with AT, Fulton Hogan and GHD. On-going job opportunities within the organisations are also being considered for them.
- A quarterly senior leadership forum for our Tier 3 Managers is being introduced. This forum is designed as a way for the ELT and senior leaders to continue working together to build cross-organisational communication and collaboration, sharing of information and ideas, and discussing organisational strategy. It's also a good opportunity for everyone to engage with other parts of the business and get to know one another more. The first session is due to take place on 7 December.
- Leadership development for all our people managers continues. The last of the Performance Leadership Programmes for this year take place in November, with further programmes resuming in February.
- The project to become an IPENZ Professional Development Partner (PDP) continues with the project team currently collecting data and documenting processes for the application.
- The project to improve our on-boarding processes is now underway.
- Grafton Consulting Group has commenced the interviewing process of a sample of 145 employees from across the organisation to obtain their views on the existing culture and values. A report will be prepared from this information by the end of November from which decisions can be made on how to socialise the desired culture and values into the organisation. This report will be made available to the Board.

Support

- Activity on the Smales Farm relocation is lifting. The intention is that staff will commence working from the new site on return in the new-year. Furniture has now been selected and ordered and staff will be given the opportunity to select from a choice. A survey of affected staff is about to be undertaken by Jasmax on their current physical working environment and then carried out again in mid-2012, to establish whether the changes made have been positive or negative.

Customer Services

1.5 Executive Summary

A very pleasing month for Customer Services with a significant lift in performance from the previous month, which was to be expected (call volumes to MAXX were down by approximately 8,000)

A paper will be submitted shortly that outlines the next phase of lifting the Customer Service experience provided by Auckland Transport.

1.6 Key Service Metrics

- Average call wait time – 6 seconds MAXX, 3 seconds HOP
- Service level – 90.08% MAXX, 94.99% HOP
- Abandonment of call – MAXX 1.12%, HOP 0.55%
- Call volumes for September– MAXX 56,562, HOP 2,184
- Web Traffic for September– 693,568 visits (MAXX, MyHOP, aucklandtransport)
- Auckland Council on behalf of AT – 14, 392 calls answered, 633 abandoned, 89.88% within 20 seconds

2 OPERATIONS (David Warburton)

2.1 Executive Summary

The reporting period (October) was dominated by RWC events which required a significant input from the Operations Team beyond the normal Business as Usual (BAU) activities.

Despite the RWC, considerable progress has been made in a range of operational areas including :

- JTOC integration
- Shifting to Smales Farm
- Progressing the PTOM bus contracts
- Progressing the new road corridor maintenance and professional service contracts
- Developing improved permitting and customer services systems
- Rationalising parking systems and reviewing equipment supply

Workloads remain heavy, but implementation of greater efficiency programmes should assist in the delivery models. Greater integration between departments across the organisation remains a key goal.

2.2 Road Corridor

Road Corridor Operations

- The Traffic Engineering and Road Safety Professional Services supply panel is underway with workshops held with internal staff across the region to clarify the processes surrounding the use and application of the framework contract associated with the panel
- Stage Two construction of Neilson Street corridor improvement project is planned to commence in November 2011, subject to final agreement of funding with NZTA. The project is to provide improved East-West freight improvements between Onehunga Mall and SH20.
- Manurewa Local Board area safety improvements and the school travel plan programme were well received
- Consultation to lower the speed limit on Ian McKinnon Drive has been completed with final reports being prepared for approval. The reduced speed limit will support the cycle and intersection improvements that link Dominion Road and the CBD.
- Discussions with suppliers of red light camera equipment to achieve operational efficiencies are continuing. Meetings with New Zealand Police are to take place in early December to discuss options for improving efficiency through trialling of wireless connections.
- Workshops with the Waterfront Development Agency are progressing to finalise design principles for Wynyard Quarter.
- The Traffic Systems Team were heavily involved with MEOC for RWC games and the celebratory parade on Monday 25 October. Focus is now returning to BAU activities.
- Recruitment for AT positions at JTOC has commenced, SCATS operators, Traffic Signal Engineers (Route Optimisation), Assets and Contract Manager, and JTOC Manager. This is being done in conjunction with NZTA.
- Work commenced on documenting Arterial Route Operations for transfer of operational duties from AT to JTOC
- Draft route optimisation report completed on Greenlane from SH1 to Remuera Road (one of the key corridors on this year's programme). Baseline route optimisation data collection for seven sections of route has been arranged for post RWC.
- Traffic Operations have been working with ATEED, Event Organisers, NZTA and AT Events Team on the development of Traffic Management for the ITU World Cup on 20 November 2011

- The “Bus and Transit Lane Review” (July Board report) has interim recommendations which will be trialled in four locations. Subject to monitoring and any refinements the new proposals will be presented to the Board with an implementation programme.
- Traffic Operations (along with other areas of AT) are working with AC and WDA on the conversion of Quay Street from a main arterial to a boulevard, with the potential of a tram service.
- Traffic Operations met with members of the Local Board to discuss options for pedestrian crossings on County Road, with a way forward to address safety issues.
- In October Road Corridor Operations processed 102 Resource consents (91% meeting standard timeframes). A total of 506 request for services cases were opened with 561 closed for October (94% meeting standard timeframes)

2.3 Road Corridor Maintenance

- The Expression of Interest process for the three southern contracts closes on 24 November. The Board will be advised of the shortlisted participants at its next meeting
- Good communication is occurring between AT, AC Stormwater, AC Parks and Watercare on the new accountabilities within the road corridor. Many of the changes will occur on 1 July 2012 to align with new contracts across city.
- Funding Pressure on routine maintenance will potentially affect levels of service. Work with AC and NZTA continues to optimize solutions
- There is an improving trend in our response times for requests for service and correspondence. Roll out of improved IT tools over the next 12 months will assist in maintaining this trend. Table below outlines this trend :

Service Request Data

Month	Total Received	Responded inside time	Responded outside time	Total Percentage - responded within SLA
February	3295	2564	479	77.81%
March	2534	1966	471	77.58%
April	3196	2519	332	78.82%
May	4183	3452	451	82.52%
June	4006	3539	384	88.34%
July	3573	3010	349	84.24%
August	4019	3752	219	93.36%
September	3303	3022	276	91.49%
October	3019	2763	253	91.52%

- Response times for requests for service and correspondence has improved from 78% within time in February and has remained at above 91% within timeframes for the past 3 months. Roll out of improved IT tools over the next 12 months will assist in maintaining this trend.
- Work programmes for resealing, rehabilitation and minor works are underway, with most planned completion dates in this quarter and the first quarter of 2012.
- The morale of the RCM team and of our service providers appears high. This is being demonstrated by good internal collaboration and achievement of performance targets.

2.4 Road Corridor Access

- There were 1,006 corridor access requests approved in October with 88% processed within five working days and 99% processed within 15 working days.
- Work on the Ultra-Fast Broadband project is underway in Albany and Avondale. As at 1 November there have been four cabinets installed and 15 km of fibre deployed. Most of the fibre has been hauled through existing ducts. The target is to build 165 cabinets in the 2011/12 year.
- A review of the Temporary Traffic Management (TTM) levels across the region has been undertaken and consultation is underway with internal stakeholders. The purpose of the review is to ensure that consistent standards are applied across the region and that the applicable level for each road section is suitable for the road environment.
- A Special Events unit has been established to manage and coordinate the involvement of Auckland Transport in special events. RWC 2011 has raised the bar in respect to our involvement and participation in special events particularly those where we are providing special event PT services and/or there is potential impacts on our transport systems and services.
- The decision has been made to use the OPERMIT system for the processing of overweight permit applications. OPERMIT is the overweight permit processing system used by NZTA. An overweight permit is required if the maximum axle and mass limits in the VDM Rule are exceeded. The maximum gross vehicle weight for a truck and trailer is 44 tonnes.
- Structural information relating to the bridges on the existing heavy transport routes is being collected and inputted into OPERMIT so as to enable these structures to be analysed using the system.
- There are a number of motorways closures and major events in the period up to Christmas which will impact on the operation of the network. These are as follows:

11/12/13 November – Victoria Park Tunnel

Each night over this weekend from 10pm to 5am there will be a full closure of the northbound lanes of SH1 between the Nelson Street and Fanshawe Street onramps as well as the SH16-North links to facilitate the connection of the tunnel lanes to SH1. During the day one northbound lane on SH1 will be reopened but the SH16-North links will remain closed. This will cause disruption for northbound motorists on SH1 who will be diverted down Nelson Street to the Fanshawe Street onramp and also those coming in from the east who will need to use Quay Street or Customs Street to travel across the CBD to the Fanshawe Street onramp. Variable message signs will be used as far south as Manurewa to encourage motorists travelling north of the Harbour Bridge to utilise alternative routes such as the western ring route (SH20/SH16/SH18). Two of the tunnel's three lanes are scheduled to open at 5am on Monday 14 November.

20 November – ITU Triathlon

The age group races in the morning involve the closure of Quay Street and Tamaki Drive as well as partial closures on Ngapipi Road, Orakei Road, Shore Road, Brighton Road, St Stephens Avenue, Gladstone Road and The Strand.

The elite races in the afternoon involve closure of Quay Street, Queen Street (Quay Street up to Mayoral Drive), Customs Street West (Lower Albert Street to Commerce Street), Albert Street, Shortland Street, Bowen Street, Victoria Street East (Kitchener Street to Queen Street) and Victoria Street West (Queen Street to Albert Street) from midday to 5pm.

27 November – Farmers Santa Parade

This annual event attracts up to 200,000 spectators to the Auckland CBD with road closures being required on the assembly roads in the morning and the parade route in the afternoon. The roads to be closed for the parade include Queen Street (Quay Street to Mayoral Drive), Mayoral Drive (Cook Street to Wellesley Street West), Albert Street (Wellesley Street West to Customs Street West), Wellesley Street West (Hobson Street to Albert Street) and Customs Street West (Albert Street to Queen Street). The parade has a rain contingency date of 4 December.

3/4 December – Newmarket Viaduct

Three of the four southbound lanes on the Newmarket Viaduct will be closed for 18 hours from 6pm on the Saturday evening to enable the 'stitch' of the new southbound and northbound viaducts. One southbound lane will remain open for this period. Southbound traffic will be diverted off at the Gillies Avenue off ramp and then return to the Southern Motorway at the St Marks Road onramp. Alternatively motorists can utilise Great South Road and the Greenlane interchange.

11 December – TelstraClear Clip-On Challenge

The two southbound clip-on lanes on the Harbour Bridge as well as the Northern Busway will be closed for the holding of the TelstraClear Clip-On Challenge in the morning.

2.5 Public Transport

Multi-modal

- The increase in patronage in October is partly a result of Rugby World Cup 2011 (RWC2011) matches held in Auckland. Special event PT services were provided for RWC2011 events and FanZones on 1, 2, 8, 9, 15, 16, 21, 23 and 24 October 2011 with integrated match and public transport ticketing across rail and bus special event services. No significant service delivery issues occurred for any of these events, with AT providing and using significant public transport service contingency for all finals matches progressively ramping up to the final on 23 October. 583,000 passengers used public transport to and from match venues on special event public transport in addition to the overall increased use of public transport during RWC2011. On average, public transport was used by 38% of match attendees to get to and from match venues in Auckland.
- The shift of the MAXX website 'to the cloud' resulted in 100% site availability in October, the first time on record. On the busiest day during RWC the site was able to handle 500,000 hits during the busiest hour with no downtime.
- New contract agreements for the bus Public Transport Operating Model (PTOM) are under review with a view to finalising templates prior to Christmas with first bus tender rounds in early 2012. Discussions with Ministry of Transport and operators continue on Exempt Services policy decisions.
- Fare paying Special Event services will be provided for the Wellington Pheonix vs. Adelaide United A-League match at Eden Park on 19 November with an advised planned maximum match-day crowd of 15,000 to 20,000. Due to the size of the crowd, match integrated ticketing will not be provided on special event services.

Rail

- Rail patronage for the month of October achieved 1,211,967, a new monthly record and an increase of +55.3% on October 2010.
- Mangere Station will close from 9 December 2011. It is served by only four southbound AM peak trains each weekday during school term time to primarily serve King's College students. The station would require significant upgrade works to continue to operate as the platform would need extending to accommodate 6-car trains and EMUs, AIFS fare payment devices and vending machines would need to be installed for HOP integrated ticketing and the shelter, CCTV and PA system would need upgrading to current standards. Based on the service provision the cost of lengthening and upgrading cannot be justified. King's College students, the overwhelming majority of users of the station, can use Middlemore Station in the morning, which is a few hundred metres walk – as they already do in the afternoons - from the beginning of the 2012 school year. Consultation has been undertaken with King's College and users at the station and one piece of negative feedback was received.
- The new February 2012 rail timetable is currently being finalised and approved by the joint KiwiRail, Veolia and AT transport committee. The timetable will include the Manukau Branch Line and improved Western Line frequency.

Bus

- Consultation on a possible change to bus route 020 through Freemans Bay attracted over 250 responses which are currently being analysed. The proposed change is to potentially divert a number of 020 service trips to Howe Street as requested by some users prior to the August 2011 changes.
- Services changes to enable the Panmure Interchange Phase 1 redevelopment will be implemented from the end of November 2011.
- As a result of the extensive road-closures for the ITU World Cup Triathlon on Sunday 20 November, a number of CBD bus stops will be temporarily changed and some Tamaki Drive bus services suspended for the morning.
- New bus service designs in central Isthmus introduced in August, including the City, Inner and Outer LINK services are showing a 9% higher patronage than the targeted +12% growth from the business case during the first 11 weeks of operation to 6 November 2011. The City LINK has grown from week one in August of 45,300 passengers to 65,600 passengers per week, the Inner LINK has remained constant at an average 43,800 passengers per week and the Outer LINK has grown from 25,700 passengers in the opening week to 30,300 passengers in the week to 6 November.

Ferry

- Development of the Downtown Ferry Terminal 'Master Plan' is progressing with several meetings held in the data gathering phase around capacity requirements, servicing and ferry maintenance and integration with Queens Wharf. The next phase is to develop potential options that will lead to an implementation programme.

2.6 Rugby World Cup

Budgets

- RWC2011 planned budget actual review is close to being finalised
- Extra costs associated with contingency operations required by Central Government following the opening night and requested increases in service levels are being discussed between Auckland Transport, NZTA, Auckland Council and the Ministry for Economic Development

Final Transport Report

Debrief meetings have been conducted across all RWC work-streams. A final report is being collated that will provide an overview of RWC2011 transport operations and recommendations on the way forward in major event planning.

RWC Team

The RWC team will be disbanded by Christmas. The departures and dates are;

- Greg Hall - Project Manager - Transport departing on 18 November currently finalising invoicing for public transport
- John Strawbridge – Project Manager - Traffic will move across to Special Events Manager under Road Corridor Access
- Jo Beardsley – Administration Support will depart on 16 December
- Bruce Barnard – RWC Transport Project Director, will depart on 15 December

2.7 Parking and Enforcement

- Public consultation for the St Marys Bay residents parking zone scheme commenced. If the residents support the proposal then AT will implement the parking zone in February 2012. The zone was requested by the St Marys Bay Residents Association to help remove commuter parking and prioritise parking for residents and their visitors.
- Consultation regarding the implementation of the town centre parking zone initiative has begun in Milford. Parking restrictions will remain the same but the implementation of parking zones eliminates the need for signs at each end of every individual parking restriction helping to reduce the amount of signage on the road side, eliminating visual and physical clutter and in turn will reduce our maintenance costs. Milford Business Association supports the initiative
- The Wynyard Quarter parking plan is now in consultation stage and communication of proposed parking changes to Daldy and Halsey Streets residents and businesses will be distributed. These changes will be implemented early December, pending approval from the Waterfront Association Board.
- The Foundations for the seven story car park in Davies Avenue, Manukau, are now complete. Construction has now begun on the floors.
- All responses for the request for information for the Pay & Display machines have been received. The evaluation process has commenced.

Project Arizona

- The System is being handed over to IT for business as usual support
- A system event occurred in all four CBD car parks, in the early hours of the 7 October which affected the parking equipment. Slow payment processing impacted on customer service and free parking was given for one and a half days. The problem was resolved by changing network settings although the underlying cause could not be identified. Processes have been put in place to ensure that, should this event reoccur, the business will continue and more data will be available for cause analysis.

2.8 Community Transport

Cycling and Walking

- Launch of the Regional Cycle safety campaign “Cycling’s the Go this spring” – delivering a series of cycle promotional and safety activities including cycle training, bike safety checks, community events and the commencement of the bike to work challenge
- Continued progress on the development of cycleways including:
 - a preferred alignment for the extension of the Waterview Cycle and walkway connection between Great North Road and Hendon Avenue in Mt Albert
 - the development of an NZ Cycle Trail application for a route between the CBD and the Airport
- Completion of the Auckland Transport Rugby World Cup Bike Hire Scheme at the end of October. Weekly bike rental numbers rose to 300 by the end of the operation. Adventure Capital Cycles have commenced a commercial bike hire scheme for the spring and summer of 2011/12 which was started in November. The operation is running from Commerce Street close to Britomart in the CBD.
- A Walking Seminar for transport professional has been organised with International Walking expert Dr Rodney Tolley for 2nd December. Dr Tolley will also present to a wider audience on December 1 at an Auckland function.

Safe School Travel Plans

- Delivery of the Kindergarten Awareness week (November 14-18), partnering with Auckland Kindergarten on a programme of road safety and sustainable travel at Kindergartens across Auckland
- Delivery of a regional “Back to School” road safety education campaign focused on school children returning to school for term four
- Launch of safe school travel plans at Drury Primary School, Remuera Primary School, Gulf Harbour Primary School, Konini School, Waitakere Primary School and Glen Eden Primary and Intermediate schools. Associated safety engineering infrastructure to the value of \$1.5million will be installed around the above schools during the remainder of the financial year.
- Continued identification and sign up of the proposed 50 new schools for 2012 Safe Schools Travel Plan programme

Waterfront Development Agency

- Development of a Service Level Agreement relating to transport services in the Waterfront area
- Development of the Wynyard Quarter Transport Management Association with a proposed launch in early 2012

Workplace Travel Planning

- Launch of the North Harbour Transport Management Association Transport Pack to provide a higher level of transport information for businesses and employees in the North Harbour Business area
- Public Transport and cycle open day held with Waitakere Hospital providing options for travel to work as part of the District Health Boards workplace travel plan

2.9 AIFS (Integrated Ticketing and Fares)

- The integrated ticketing programme continues to run to plan. During October, the programme successfully completed the second month of the RWC inspired A-PASS multi-modal limited functionality pilot (LFP) trial. In excess of 1600 passes were sold during the trial. This provided an excellent opportunity to demonstrate, for the first time, a multi-modal smartcard operating in Auckland. This was also a key de-risking element for the overall rollout strategy.
- AT has also selected the card supplier this month, awarding this contract to the Placard / NZPost consortium
- The team are now heavily focused on the second stage of the limited functionality pilot (LFP2), commencing in February 2012. This will be a closed trial, involving invited participants from a range of organisations, and will focus on field testing commuter related aspects of the system & processes. In parallel with this activity, development work continues to plan for the CORE system rollout from mid- 2012.

3 FINANCE (David Foster)

3.1 Executive Summary

The Finance Team has been busy on the Long term plan information and the implications of the capital programming. A full reforecast has been completed and is included within the Finance Report. Auckland Council has advised that they are completing a half year report for the group, and therefore need our financial information to be provided to them by 3 February 2012. The team is putting in place processes and a plan to meet that timeline.

The Property team are progressing a range of projects and organisational improvements along similar lines to previous months. Work on Smales Farm is progressing well and is on target for completion and the move in line with the programme. Work is continuing on the property portfolio to ensure that the revenue and expenses are well managed. This has been progressing since the completion and agreement of the Auckland Transport property portfolio.

IT and Business Systems continue to work on the IT strategy implementation and on managing the IT risks of the organisation. Progress is being made in these areas.

3.2 Accounting and Finance

Update

- PWC have been engaged to provide advice on the implementation of hedge accounting for the FX and interest rate cover arranged for the EMU and Depot project funding
- The process to drawdown Crown funding for the EMU and Depot projects has been agreed with Auckland Council Treasury. The claim process from both Auckland Council and NZTA is yet to be determined.
- Ernst & Young have been engaged to review our calculations to support a potential application to the Minister of Finance to amend the proportion (currently 50%) of Traffic Infringement Notices paid to the Police

Next Steps/Key Issues

- A project to minimise the number of days to produce the monthly financial reports is underway
- The project to consolidate all infringements lodged with the Courts to come directly to AT (rather than through the Legacy Council systems) continues
- The formal claim process for funding of the EMU and Depot project with both Auckland Council and NZTA will commence in November

3.3 Business Support

Update

Staff have now developed capital and operating programmes which fit within the ten-year funding envelopes set in the Mayor's Long Term Plan (LTP) proposal. These programmes are in the AT Board papers and will be discussed in the draft LTP released for public consultation early next year.

The AT Procurement Strategy has been deferred to NZTA's November Board meeting. We are continuing to operate on the basis that the general principles of the strategy will be approved by NZTA, and developing "category plans" for the nine categories identified in the strategy.

Key Initiatives for the Next Three Months

- Continuing work on preparing a Long Term Plan for AT for input into the Auckland Council LTP including:
 - helping to develop supporting text
 - assessing growth component of major AT projects to input into Auckland Council's development contributions policy work
- Working with Strategy & Planning and other business units in developing the AT Regional Land Transport Programme (RLTP) and ensuring consistency of projects/financial projections between the LTP and RLTP
- Development of the first category plans and finalising of the Procurement Manual processes and associated forms and templates

3.4 IT and Business Systems

Update:

- Remote access for Auckland Transport staff using iPad functionality has been implemented and rolled out to end users
- Remote access configuration for laptop users has been tested and is due to be rolled out to end users by mid-November
- A formal and complete test environment for Auckland Transport has been established, work on ensuring all the core applications are loaded is progressing
- Training sessions for;
 - SAP Reporting for Managers, 21 Trained
 - Document Management System, 30 trained with 110 to be trained in December
 - Power Pivot for Excel power users, training for 10 staff to be undertaken on 23 November
 - VPN Access – training module developed
 - Lync Instant Messaging and Video – Training Module being developed for early December
 - VMWare remote access – training for executives almost completed
- Instant Messaging and presence awareness on the PC's was rolled out across the organisation
- Trial of video conferencing between sites and desks has commenced
- Work on implementing a Disaster Recovery capacity has continued
- The following business cases were completed and presented to the AT Project Management Group:
 - Eden Park Signs – Project Closure – Approved
 - Real Time Ferries – Project Closure – Approved
 - External Collaboration – Project Charter – further information required
 - AIFS and MyHop2 – Project Charter & Business Case – Approved
 - External Web Gateway – Project Charter – Approved
 - ITS Data Provisioning – Project Charter – Approved
 - Network Load Balancing – Project Charter – Approved
 - Parking and NZTA Data Integration – Project Charter – Approved
 - SharePoint Version Upgrade – Business Case – Approved
- Work with NZTA and other Traffic Light data circuits commenced with initial joint meeting.

- Assistance given to the EMU project team access from their new location and contract negotiations for their document management application
- Android version of the Maxx Journey Planner is in final user acceptance testing
- PT Bus Sign (performance) accuracy project commenced
- Transition for Rail Station signs to include real time information underway, under test, full implementation due mid-December
- Transition of Ferry Wharf Signs from legacy system to new system underway, due in mid-December
- Networking and the design and build of telephony solution for Smales Farm has commenced
- Vendor Relationship Framework, the following contracts have been reviewed and amended to fit the framework.
 - Datacom – final costing negotiation on 1 service
 - HTS – awaiting signing
 - ITS – awaiting receipt of document for signing
 - Jepperson – ready for signing
 - Acconex – ready for signing

Next Steps:

- The transition of the Arizona Car Park Project to business as usual has been completed but still awaiting the vendor to complete their component
- Migration of Arizona data into corporate reporting toolset
- First iteration of online services (CSP/ATconnect4 programme due in December)
- Network Audit underway – report will be received late November
- Migration of Data warehouse from ARTA to AT infrastructure due at the end of November
- Delivery of the first corporate dashboard reports

3.5 Property

Update

The Property Department key areas of focus have been:

- Continued delivery of programmed land acquisition to enable the CIO 2011/12 Capital Works Programme and Auckland Council led transport related projects
- Developing Auckland Transport Property Strategy to identify optimum project land bank (acquisitions and disposals) and opportunities to increase revenue and control costs associated with inventory management
- Continuing to develop Service Level Agreement (negotiations with land owners and commercial tenancy management and roading land bank property management with ACPL)
- Progressing Smales Farm fit out and relocation
- Relocation of CRL & EMU Teams to the Ferry Terminal Building
- Progressing consolidation of Facilities Management service contracts (Parking and PT)
- Project advisory services including CRL Project and SkyCity Federal Street
- Cross functional and organisational process improvements

Next Steps

- Continue to progress land acquisition programme
- Finalise Auckland Transport Property Strategy
- Progress Smales Farm relocation
- Tender four agreed Facilities Management service contracts for commencement 1 July 2011
- Scope strategic accommodation plan
- Ongoing process improvements
- Inventory management review to increase revenue and control costs and improve efficiency of delivery
- Complete SLA's with ACPL

4 INFRASTRUCTURE (Kevin Doherty)

4.1 Executive Summary

During the reporting period the focus of the Infrastructure Division has been on supporting the development of the Long Term Plan and Regional Land Transport Plan processes in particular with respect to the new capital component of the programmes.

Progress has been made on the delivery of current large projects such as New Lynn, AMETI – Mountain Road Bridge and the Manukau Rail Station and car park building. Good progress has also been made on the tendering of projects due to commence early in the New Year such as AMETI – Panmure, Glenfield Road Stage 4 and Tiverton to Wolverton. Delivery of the small to medium project portfolio has also accelerated post Rugby World Cup with a good number of projects programmed to move to construction commencement over the summer construction season.

In terms of total capital expenditure, of the current total \$496m 2011/12 fiscal envelope comprising both Auckland Council and NZTA funding sources, \$165m relates to new capital expenditure and PT renewals) to be delivered by the Infrastructure Division. In addition to this approximately \$53m of property purchases is also administered by the Infrastructure Division supported by the Property Team bringing the total envelope for Infrastructure delivery to \$218m. The remaining \$278m of the fiscal envelope comprises capital works and roading renewals capital expenditure which are administered outside of the Infrastructure Division largely through the Operations Division.

To the end of October \$45m (21%) of the total Infrastructure Division Capital budget has been delivered. This result reflects that a large part of the year so far has been subject to RWC exclusions and we have not yet reached the peak construction season. Notwithstanding this, the total new Capital Expenditure remains in line with Infrastructure forecasts to deliver the full new capital fiscal envelope for 2011/12. This remains subject to the endorsement by Auckland Council of the Financial Assistance Rate (FAR) funding model proposed by Auckland Transport and the NZTA to progress critical high priority projects where current NLTP cash flow constraints exist.

4.2 Update / Next Steps / Key Issues

Asset Management and Programming

Work has continued supporting the Long Term Plan (LTP) and Regional Land Transport Plan (RLTP) development process. The prioritised list of potential capital projects have been programmed across a 10 year horizon from 2012/13 to optimise the transport investment.

The programming team has also supported the on-going discussions with both NZTA and Auckland Council around the FAR variance model. We understand a report will be taken by Auckland Council staff to the Governing Body meeting at the end of November for endorsement of the arrangements. The timing of this endorsement is now critical and any slippage will result in delays to the capital programme.

Other significant activities completed during the reporting period include:

- Endorsement of the Asset Data Standards Manual across all business units
- Input into the State Highway revocation proposal to return 51km of State Highway to local roads

Investigation & Design

The following activities were completed during the reporting period or scheduled for activity during the next reporting period:

Central

- *Rosedale Road Cycle Lane*: Detailed design due for completion as part of maintenance contract
- *Federal Street*: Transport impact assessment in progress
- *Waterview Connection Cyclepath*: Initial route investigation to commence.

North

- *Albany Highway Upgrade (Schnapper Rock Road to SH17)*: The NoR notification period closed on 7 November 2011 and a hearing date has been set for 5/6 December 2011. Design completion is still expected in December 2011.
- *Hibiscus Coast Busway Station Stage 1*: The resource consent hearing was held on 26/27 October 2011. The Commissioners' decision is due on 22 November and is expected to be favourable.
- *Taharoto/Wairau Corridor Improvements*: Consultation on interim options for Stage 4 has commenced.

West

- *Te Atatu Road Corridor Improvements*: A Public Open day was held on Saturday 5 November. AT and NZTA jointly presented the latest design for Te Atatu Road and the motorway interchange. Approximately 185 visitors attended and feedback forms were made available to receive comments from the public on proposed designs or they could make submissions online until 17 November through the project webpage.
- *Swanson Park & Ride*: Project progress is awaiting KiwiRail approval to lease a piece of their land for the Park & Ride facility close to the railway station. As soon as this lease agreement is received, the detail design will commence for this project.

South-East

- *Mill Road*: Work continues to develop a packaging strategy to deliver on optimal outcome over the LTP period.
- *Smales/Allens and Ormiston/Preston Intersection*: Upgrades delayed due to property acquisition issues. One appeal against the road designation still remains. Work is continuing to resolve the appeal but property acquisition remains slow.
- *Otara Bus Interchange*: Physical works has been tendered. Contract award is on track for late November with construction starting early January 2012 to avoid Christmas congestion. Project will be completed, as planned, by May 2012.
- *Papatoetoe Second Rail Crossing*: Modelling tendered. Construction is not planned within the next three years however modelling outputs will provide the ability to plan when the second rail crossing will be optimally required.
- *Kolmar Wallace Intersection Upgrade*: Detailed Design tendered. Design will be completed this financial year.

Infrastructure Development

The following activities were completed during the reporting period or scheduled for activity during the next reporting period:

North-West

Works Commenced

- *South Titirangi Road Footpath* - Physical works commenced to construct 200 metres of new footpath

- *Laingholm Drive New Footpath* – Contract awarded and work commencing on 260 metres of new kerb, channel and footpath.

Works Out to Tender

- *Glenfield Road Stage 4* – Discussions with NZTA continue with respect to final funding arrangements
- *New Street Lighting North* – Upgrading of streetlights in eight roads in the North Shore area
- *Albany Off Road Cycle Path Stage 2* – Final stage of new cycle path in Albany between Rook Place and Goldfinch Rise.

Works to Tender Next Period

- *Triangle Road Drainage Extension* – 330 metre length of new kerb and channel and associated drainage and footpath

South-East

Works Commenced

- *Pukekohe Town Centre Revitalisation* – Pre-commencement meeting held for the physical works component of the 2011-12 programme. The contract includes work on Roulston Street, Roulston Lane, Massey Avenue, Juwala Singh Lane and Stadium Drive. The works involve streetscape and improvements.
- *Flatbush School Road Upgrading* - contract includes work in Barry Curtis Park being done on behalf of and paid for by Auckland Council Parks. Tender closed on 25 October and is currently being evaluated. Six tenders were received.

Works Out to Tender

- *Gobi-block Replacement Project (Takanini School Road, Takanini)* – Physical Works for the final stage of the Gobi-block replacement programme to remove the existing Gobi-block paving and replace with full depth pavement. Tenders closed on 9 November.

Works to Tender Next Period

- *Porchester Road Improvement Stage 3 (Walters Road to Airfield Road)* - Physical Works for the final stage of the improvement to Porchester Road between Walters Road and Airfield Road. Project includes the reconstruction and widening of the existing carriageway to allow for road side parking and on road cycle lane as well as new footpaths.
- *Glenbrook-Kingseat Improvement Physical Works* – Contract to construct a roundabout in this intersection that has a history of high speed crashes. This project has significant local support.
- *Papakura Way Finding Signage* - Contract to install directional signage at main intersections in the Papakura Ward to direct traffic to specific destinations such as the Ardmore Airfield, Bruce Pullman Park, Motorway Interchanges, etc.

Central/CBD

Works Commenced

- *Neilson Street Improvements T2 Lane* – Stage 2 design and specification complete with construction due to commence this month. Stage 3 design and specification commenced and agreed with NZTA (for 100% NZTA funding).
- *Greater Urban Rides, Cycle Parking Racks 2011/12 Programme* – Design and specification – Commenced and continuing to programme for delivery by April 2012.

Works Out to Tender

- *Tiverton Wolverton Route Improvements* – Statement of Interest and Ability request to shortlist tenderers - closes and is evaluated this month.
- *Tamaki Drive/Solent Street* – Slip lanes, zebra crossings and signals upgrade – Tenders evaluated and to be awarded this month.
- *Arthur Street Onehunga* – Local Area Traffic Management improvement at several locations along the route – to tender this month.

Works to Tender Next Period

- *Tiverton Wolverton Route* - Improvements tender to be issued to shortlist
- *Remuera School - Safety around Schools project* – two sites to be tendered
- *Victoria Street/ High Street/ Lorne Street* - pedestrian crossing improvements

Public Transport & Facilities

Works Commenced

- *Downtown Ferry Terminal 1C* – work includes upgrading the existing pontoon berth 1C to a multi vessel pontoon capable of accommodating all fleet and hence increasing the overall capacity at the Downtown Ferry Terminal

Works to Tender Next Period

- *Birkenhead Inner Ferry Terminal* – The Birkenhead Inner Ferry Terminal will be out to tender before the end of November 2011 and the design is currently being peer reviewed. Construction will commence early January. The service delivery team are currently working through plans for future ferry services to Birkenhead. Removal of the old inner berth will be completed in first quarter of 2012, and the anticipated project completion date is mid-2012.
- *Shoal Bay Wharf (Great Barrier Island) Redevelopment* – works includes construction of seawalls, stormwater outlets, coastguard building, toilet facilities, footpaths, pavement and landscaping.
- *Forrest Hill Road Bus Lane* – scope is to extend the bus lane through the roundabout and to improve pedestrian and cyclist safety in the vicinity.

Major Projects

The following provides a brief summary of major project activity completed during the reporting period or scheduled for reporting during the next period.

Project Management Office

Development of a standardised set of KPIs, linked to an internationally recognised Benchmarking system has commenced, along with a contractor pre-qualification system.

Establishment of a Contract Review Process is under discussion with Risk and Audit with a view to enhancing confidence in the quality of outcomes achieved through the Auckland Transport outsourced delivery model.

Risk management training to develop a number of “risk champions” is scheduled for late November with the objective of ensuring competencies within the discipline of risk management is habitually implemented across the organisation.

AMETI

Work has commenced on preparation of documentation for the Notice of Requirement covering the remainder of the Panmure Phase 1 works which will be lodged early in 2012.

The contract for the Mountain Road Bridge has been awarded and the contractor is now established on site. Demolition work and manufacturing of precast concrete beams has commenced.

Tendering for the main works package is currently underway with tenders closed on 17 November. NZTA funding subsidy for the Panmure Phase 1 construction is expected to be confirmed in early December. Construction is expected to commence in January 2012.

Further progress has been made during the period on property acquisitions that are required for the Panmure and Sylvia Park components.

The preliminary design of the Panmure interchange was discussed with the Auckland Council Major Projects Design review Team on 28 October. Feedback from this process will be used to refine the design however no major issues were identified.

The first round of Iwi consultation is nearing completion. These meetings have covered the overall AMETI programme and the remainder of Panmure Phase 1, providing a foundation for on-going consultation.

Work on the subsequent Packages is continuing. Preliminary design of the Panmure Phase 2 component including Panmure roundabout and the busway along Lagoon Drive to the Panmure Bridge will be completed in December. A public open day will be held on 10 December.

Additional scoping work is near complete on the Pakuranga-Botany package and scheme assessment work for this section will now commence. The project team is preparing to communicate the busway options proposed to the community.

The Sylvia Park Package is progressing with the focus being on completion of the preliminary design, land purchase and Scheme Assessment. Construction timing will be dependent on negotiations for property acquisition required for this package.

Dominion Road

Concept options for each village centre have been discussed with the Local Boards and further consultation with the business community is planned in early December 2011. Land purchase is progressing well with 64% of all the required properties purchased to date.

NorSGA

The project team is currently investigating the interim and final locations of a Park and Ride facility at or near to The Landing, Hobsonville Point, to support the ferry service that will operate from a new terminal, and scheduled to commence during 2012.

A draft of the new Notice of Requirement (NoR) document for the improvements to Hobsonville Road has been prepared and is being reviewed prior to finalising. An Assessment of Environmental Effects (AEE) is currently being prepared to support the NoR. It is expected that the hearing for the NoR will be held early in the New Year.

A draft NoR document is also currently being prepared for Northside Drive East and will be peer reviewed prior to lodgement.

The preliminary design for the new bus interchange in Waru Road (Massey North Town Centre) has confirmed there is insufficient carriageway width to accommodate the interchange. Other sites for the interchange are now being investigated including the option of locating the interchange off line.

The detailed design for both Fred Taylor Drive and Rua Road are now at the Road Safety Audit stage and are undergoing internal design review. NZTA has given its approval to the design of the Fred Taylor Drive/Northside Drive intersection.

The construction work on Northside Drive West and Tahiri Road has commenced.

New Lynn

The Totara Avenue shared space and the Clark Street Extension over the railway line has now been completed.

The detailed design for the McCrae Way shared space has also been completed and the tender for the construction works have been advertised. The tender is expected to be awarded in January 2012, with the construction works completed late in 2012.

The detailed design for the street scape improvements along Great North Road, between Totara Avenue and Memorial Drive, is progressing well and the works are programmed for tender in January 2012, with construction works completed by June 2012.

The concept design work on extending the pedestrian shelter on the railway station has been completed and the project is on track to have the installation substantially completed by June 2012.

Manukau Rail Station

The Interim Station practical completion has been signed off and preparations are underway to transition the facility to operations. Plans for the formal station opening are underway targeting an opening day in February 2012. The Manukau Institute of Technology (MIT) Main construction tenders are currently being evaluated with award for the joint MIT/AT work package expected by the end of November. The final completion of the tertiary facility is anticipated for the first half of 2013.

Manukau Car Park Building

Foundations are now complete, steelwork and decking is currently being erected up to level 5 and the project is progressing on time and to budget. Discussions are underway regarding additional waterproofing of the top deck using the latest propriety materials and applying local artist's lighting designs for stairs and landings.

Parnell Station

The below track works contract tenders have been reviewed and contract award will be complete by late November. Consents and approvals are progressing well. The below track construction works will be carried out during the Christmas Rail Line closure.

Half Moon Bay

A series of overall master plan options have been drawn up and are under review. Over the next weeks, individual and group reviews will be undertaken leading to selection of the preferred option. It is anticipated that a preferred option will be agreed prior the end of the calendar year. All of the key stakeholders, including Iwi have been engaged in this process and a number of options have been considered.

5 COMMUNICATIONS AND PUBLIC AFFAIRS (Wally Thomas)

5.1 Executive Summary

Marketing and publicity relating to a number of major events was undertaken this month with others upcoming over the summer season. A number of internal staff initiatives have also been held.

5.2 Key Initiatives

Special Events

Communications and MARKETING support was provided to the organisers of the ITU Triathlon event held in the Auckland CBD on 20 November. Messages focussed on advising of significant road closures within the CBD and important arterial routes such as Tamaki Drive.

Public transport was also promoted as an option for those wishing to view the race. Likewise public transport was promoted for the Auckland Marathon.

With an increasing number of large events being attracted to the region (e.g. Volvo Ocean Race, World Softball Championships, ICC Cricket World Cup) work is underway with ATEED to agree accountabilities and resourcing for publicising of road closures, public transport promotion, traffic management information etc.

Upcoming “business as usual” events:

- Santa Parade – 27 November
- Christmas in the Park – 10 December
- Foo Fighters Concert at Western Springs – 13 December

Planning of the annual promotion of public transport services to tertiary students is well underway. Creative concepts have been developed and on-campus collateral is also being developed. The material will be distributed in late December with the campaign, which targets first-year students in particular, beginning during tertiary institute orientation weeks.

The campaign target is to increase boardings by at least 12% (around 125,000 trips).

Film Applications

As summer approaches staff are gearing up for an expected increase in applications for film permits in the road corridor, at bus and train stations and associated AT infrastructure. Already this year almost 1000 applications have been approved.

Staff work closely with those in Operations (road corridor access and public transport in particular) and Film Auckland (a division of ATEED) in assessing applications for television commercials, television shows and feature length films.

An example is “Mr Pip”, a UK funded film set in Bougainville featuring actor Hugh Laurie. Filmed around New Zealand earlier this year it saw Kingsland station transformed into a 1920s London railway station. The film is currently in post-production.

Two other international feature films, yet to be confirmed, are currently scouting locations with our assistance.

This work is seen as a direct contribution, by Auckland Transport, to the economic and tourism objectives of the region.

Internal Communications

A series of “roadshows”, hosted by the Chief Executive in offices around the region were attended by some 520 people. This was an opportunity for the Chief Executive to acknowledge staff for their efforts in the first year of Auckland Transport’s existence, update them on progress on major projects such as the introduction of EMUs, AMETI, and the City Rail Link and future challenges for the year ahead.

Monthly “Casual Fridays” continue to raise funds for worthy causes. This is part of the organisation’s corporate social responsibility programme with the latest gold coin collection raising almost \$800 for the Breast Cancer Foundation. Staff are also involved in the Movember campaign which raises awareness of men’s health issues. More than \$3,200 has already been committed in sponsorship for this charity.

Media Analysis

Between 23 September and 22 October 2011, a total of 234 reports discussed Auckland Transport as an organisation.

This is in line with “normal” levels, but there was a 52.7% decrease in volume from the previous analysis period (495 reports) when coverage spiked due to the lead-up to and early weeks of Rugby World Cup.

Public transport continued to be the most frequent focus of coverage, with 56.4% of total reports focusing on this topic. While public transport-related coverage was still predominantly related to Rugby World Cup transport arrangements, other stories emerged, most noticeably the announcement of the contract with CAF to construct electric trains for the rail network.

Other items that attracted particular interest largely related to local roading – for example resident disappointment about progress on Penlink, plans to widen Te Atatu Road, maintenance issues on a road near Paremoremo, and pedestrian safety near Sunnynook. Staff are working with the operations and infrastructure divisions to ensure timely identification of these sorts of issues.

The New Zealand Herald continued to be the leading press outlet with 21 articles, and nzherald.co.nz was again the most prominent internet site with 26 articles.

In broadcast coverage, Radio New Zealand produced the most reports on Auckland Transport (15).

6 KEY RELATIONSHIPS UNIT (Stephen Rainbow)

6.1 Executive Summary

Preparation continues with Auckland Council for LTP and RLTP planning processes to work in parallel. The draft RLTP is presented for Board approval at the December 2011 meeting. Engagement with key stakeholders will start in late January 2012 pending the Board approval.

CRL stakeholder engagement continues with key stakeholder groups. The animated fly-through for the CRL project is complete and is now in use for advocacy across a number of these stakeholder groups. Specialised communications staff have been brought on board to assist with the CRL project.

The 'Striding Out in Auckland' walking seminar has been prepared for 2 December in conjunction with the Community Transport unit.

The unit has supported senior management with appearances at Auckland Council workshops for the Auckland Plan and the Long Term Plan (LTP), and is monitoring the Auckland Plan hearings.

Through the Auckland Plan Hearings, Local Boards have advocated for a number of items and actions, which will be provided to Auckland Transport management for consideration.

The Unit has again responded to a growing number of requests to meet with various groups that have an interest in transport in Auckland.

6.2 Key Relationships

- Progressing collaboration with Auckland Council around the LTP and Regional Land Transport Programme (RLTP) plans and processes
- Provide an Auckland Transport presence at on-going Auckland Council Committees and forums (e.g. Auckland Plan, Learning Quarter, City Centre Masterplan)
- Working with the Mayor's office on CRL advocacy
- Working with technology providers to develop 3D visual materials that can be used for the engagement processes for the NoR for the CRL Project
- Continued liaison with industry groups such as the Business Forum about priorities and projects

6.3 Elected Members Liaison Unit

- Working with other departments to ensure that the process and issues around the LTP and the RLTP can be effectively communicated to Local Boards at the appropriate time
- The Great Barrier Local Board remains concerned that arrangements for managing airfield operations on the island are not properly confirmed and documented. EMLU is engaging with the Local Board Chair, and will co-ordinate discussion between relevant Auckland Council and Auckland Transport stakeholders to ensure that all parties contribute to and agree appropriate documentation describing their roles and responsibilities in respect of airfield operations.
- Among the key specific issues being worked on to seek Local Board and/or community understanding and agreement are:
 - The Te Atatu Road upgrade process (Henderson-Massey)
 - Proposals for Waiuku bus services within the context of the review of Pukekohe buses in early 2011 (Franklin)
 - Traffic control measures on Duck Creek Road, Stillwater (Hibiscus and Bays)
 - Piha footpath project (Waitakere Ranges)
 - Parnell Station (Waitemata)

6.4 Stakeholder Liaison

- Research and response to matters raised by Elected Members
- Completion of plans for seminar to be held 2 December 2011 by active Transport Consultant, Researcher, Presenter and Walk 21 Director, Dr Rodney Tolley an experienced consultant in the field of active sustainable transport
- Providing administrative support to Key Relationships Unit
- Liaison with NZTA and NZ Police on matters raised by Local Boards

6.5 Liaison – Iwi/Maori

- Iwi/Maori (Mana whenua – Matawaka) engagement framework development and alignment with Auckland Council Maori Engagement Framework (released this month)
- Project based engagement approach is still being applied
- PMO process integration for Tangata whenua engagement in progress
- Liaison with Independent Maori Statutory Board
- Pro-active engagement with 18-22 Iwi Authorities
- Active Iwi engagement for Infrastructure projects such as AMETI, Long Bay, Half Moon Bay, Dominion Road, Wiri Depot, Oteha-Gills, Tiverton/Wolverton, Rail network upgrades, and CRL
- Preparation for Maori engagement regarding RLTP, including consideration of Auckland Plan feedback from Maori

7 STRATEGY AND PLANNING (Peter Clark)

7.1 Executive Summary

Strategy and Planning focused on key activities including:

- Regulatory Planning
- Spatial Planning
- Corridor Management Plans
- Regional Land Transport Programme

7.2 Planning and Policy

Regulatory Planning Matters

Auckland Transport (AT) continues to work with Auckland Council (AC) on the development of the transport content for the Unitary Plan. Strategy and Planning is putting together a work programme to assist in determining AT work streams from across the organisation over the next few months to assist in this.

Strategy and Planning also lead and co-ordinate AT's response to AC plan changes, private plan changes and notices of requirement, ensuring that all relevant groups are involved. Over the last month, AT has:

- reviewed additional comments received on Plan Change 20 Flat Bush and Plan Change 15 Takanini Area 6 as part of the hearing process (South)
- provided comments to applicants and AC on two notices of requirement for educational facilities in Manukau (South)
- assisted with advice on an indicative road included in Plan Change 32 Medallion/Fairview Roads Albany that is currently before the Environment Court, including looking at the implications for the transport network (North)
- commenced review of the recently notified Private Plan Change 34 Milford Intensive Residential Development Overlay Area (North) to determine if AT need to provide a submission or not
- on-going engagement in appeal resolution for plan changes such as New Lynn, Pine Harbour Marina, Beachlands Village, Local Government (Auckland Amendment) Act plan changes
- provided comments to AC and/or applicants on five draft plan changes, some of which have been lodged with AC, such as identifying further information that will be required to assess the applications.

Spatial Planning

AC has released four plans for public consultation – the Auckland Plan, the City Centre Masterplan, Waterfront Development Plan, and the Economic Development Strategy.

Following Board endorsement of AT's feedback on these plans, the Chief Executive presented the feedback to Auckland Council on 7 November.

Corridor Management Plans

The recently completed Corridor Management Plan Guideline and Simplified Procedure are being used to guide corridor management plans. These plans are undertaken jointly with Investigation and Design, and will identify projects for implementation. The corridors are:

- East Coast Road

The project brief is underway. Technical stakeholders and relevant plans, strategies, projects and studies have been identified.

- Great South Road (Drury to Manukau Central)

The Great South Road corridor management planning study commenced in October with a project brief developed in consultation with the identified and confirmed technical stakeholders across AT, AC and NZTA. The project brief also served as base document for the Procurement Plan and the Request for Tender (RFT) for Professional Services which are currently being processed.

- Khyber Pass Road

Development of a project brief has commenced. We intend to complete and agree the brief with stakeholders by early December and then commence procurement.

- Neilson Street, Onehunga

The project brief is underway. Technical stakeholders and relevant plans, strategies, projects and studies have been identified. A background paper is currently being prepared to aid discussions with NZTA in developing the scope for the project.

South West to Airport Transport Study

AT, AC, KiwiRail and Auckland Airport have all supported moving to Phase 2. However, NZTA are yet to endorse moving to Phase 2 and on 14 October deferred their decision pending additional analysis which NZTA requires before proceeding. NZTA are currently developing the scope for the additional analysis required and will confirm this to the project team in due course. We expect NZTA will support moving to Phase 2 shortly.

Connecting Auckland City Centre

The Connecting Auckland City Centre (CACC) document is well underway. NZTA is developing the proposed road hierarchy post Victoria Park Tunnel completion, and AT's Public Transport Operations team has developed material for an optimised future bus network. With the firming up of the Long Term Plan process, the budget envelope for implementing City Centre Masterplan Projects is now better known and, in conjunction with AC, project prioritisation discussions are underway. It is intended that a draft CACC document will be available for internal review by the end of November, and put forward for AT Board for consideration in December.

Integrated Transport Plan

The Integrated Transport Plan is an essential delivery mechanism for the Auckland Plan and the Government Policy Statement on transport. A key outcome of the plan will be one integrated (multi-modal) and fundable programme for AT, NZTA and KiwiRail. It will also support the 5-star partnership process currently underway with NZTA. The key milestone is to have a draft plan for the AT Board's approval in June 2012, in time to influence the 2012-15 NTLP. Work is continuing on technical work streams supporting the development of the plan.

Statement of Intent

The first draft of the 2012-2015 Statement of Intent is being progressed. Following receipt of the Mayor's Letter of Expectation the draft will be finalised and brought to the Board for consideration at its December meeting.

7.3 Regional Land Transport Programme Team

2009/2012 Auckland Regional Land Transport Programme (RLTP)

During October 2011 there were no new funding applications for review.

8 SPECIAL PROJECTS (Claire Stewart)

8.1 Executive Summary

- The EMU and Depot Projects progressed consistently with programme timelines with several meetings with Construcciones Y Auxillar de Ferrocarriles, S.A. (CAF) late October/November.
- The City Rail Link Project progressed with continued focus on preparatory work to designate land required for the route

8.2 EMU Projects

EMU Delivery Project

Meetings were held in Auckland with CAF throughout October/November as part of design planning programme involving the broader CAF design team.

Depot Project

The Depot Design consultant, Opus, met a key target date of 50% draft detailed design drawings on 14 November. Meetings were held in Auckland with CAF to progress the Depot design. Expression of Interest documentation for Depot construction will be finalised in November.

8.3 City Rail Link

Work continues to prepare for filing of the Notice of Requirement to designate the land required to protect the City Rail Link route.

APPROVED FOR SUBMISSION by	David Warburton Chief Executive	
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