

Chief Executive's Report

Recommendation:

That the Chief Executive's report be received.

Prepared by:

David Warburton, Chief Executive

Corporate

Employee Engagement Survey

We have received the full results of the 2014 employee engagement survey, which had an 86% participation rate and for the second year Auckland Transport received an overall engagement score of 67.

Initial analysis has identified particular strengths of the organisation – such as the high level commitment our people have to AT, positive manager behaviour and intra-team cooperation.

Some other noteworthy changes in results compared to last year reflect the effort put in to our employee wellbeing programme and celebrating success. Belief that positive change will happen from this survey has also increased. Interestingly, we also saw improvements in the way outstanding performance is rewarded, but overall this is still rated lower than other areas, which is unsurprising in a local government context.

Overall, we are heading in the right direction and have identified opportunities where we can continue to lift engagement – such as continuing to provide a clear vision of the future success of the organisation, and making the most of our people, to ensure they are fulfilled, developed and have the opportunity to innovate.

The survey results are currently being rolled out to the business, and following this we move into the next phase to address the feedback and lift engagement.

Careers Expo

Following on from the University of Auckland's Engineering Careers Fair last month, Auckland Transport took part in the Unitec Engineering Careers Expo on 12 May to help promote student opportunities within AT.

HACKAKL:Transport

In association with AUT, AT coordinated Auckland's first "civic hackathon" this month, with more than 400 people registering. AT and NZTA provided participants with the ability to access "open data" with a view to developing customer based solutions around things such as mobile applications. A further update will be given at the meeting.

Technical Developments

The rollout of public WIFI on PT Infrastructure continued with testing of the system being undertaken and go live planned for May 26. Meanwhile, work continues to consolidate the various CCTV systems used by AT. Discussions have commenced with the Privacy Commissioner to ensure that AT conforms with and sets appropriate policies and processes to manage its CCTV with the emerging technologies that are becoming available. This also involves the wider council family and other organisations, including Police.

Parking Discussion Document

Workshops were held for all Local Boards and Councillors. Briefings with key stakeholders have been held and a decision taken to extend the period of public consultation from two weeks to one month. This will see analysis of submissions and feedback reported to the Board in August/September.

Public Transport Service Contracts

Advertisements have been placed in international journals (both in print and online) calling on organisations to register their interest in tendering for Auckland public transport services.

A Market Sounding event is being organised for 2 July for organisations to attend to find out more about future tender opportunities.

AT staff have communicated our intentions and the tender process to existing suppliers and other organisations.

Health and Safety

Each month Site Safe audits a sample of the work sites in the road corridor and reports the results to Auckland Transport. This audit is a comprehensive health and safety audit and involves each work site being assessed and scored on a pass/fail basis against a range of safety criteria.

The criteria include a review of the hazard register, health and safety plan, specific hazards such as hot bitumen, chemicals, electricity, machinery, noise, personal protective equipment, tools, site facilities and amenities, traffic management and the use and condition of mobile plant.

In April there were 13 Auckland Transport work sites which were audited by Site Safe. The average score was 84% and there were 7 sites which scored above 90%.

The Audit report identifies opportunities for improvement and these will be followed up with the contractors concerned.

Customer Service Metrics

- Average call wait time: AT Public Transport - 7 seconds, HOP - 11 seconds.
- Service level: AT Public Transport 88%, HOP 87%, AT Specialist Team - core hours 85%, Auckland Council – all hours 86%
- Abandonment of call: AT Public Transport 3%, HOP 3%, AT Specialist Team – core hours 2.6%, Auckland Council – all hours 2.9%
- Call volumes: AT Public Transport 34,911, HOP 9,951, AT Specialist Team – core hours 18,983, Auckland Council – all hours 23,712



AT HOP WiFi

No matter who your current mobile provider may be, if you're a registered AT HOP user you can now enjoy free WiFi at this station (1 GB per day).

Using AT HOP WiFi

Using AT HOP WiFi is easy; simply choose the AT HOP WiFi network (powered by Telecom) on your device and then login using the number on your registered AT HOP card (the last 7 digits).

To access AT HOP WiFi you need to have:

- a valid AT HOP card
- registered your AT HOP card
- used your AT HOP card within the last 3 days
- a positive balance on your AT HOP card

Please note: If your AT HOP card does not have a positive balance and/or you have not used your AT HOP card within the last 3 days, it may take up to 48 hours for your WiFi access to be restored from the time of top-up and/or travel.

Terms and conditions apply. For more information, or to register your AT HOP card visit AT.govt.nz/athop

You can read the Terms of use of the AT HOP cards, the registered prospectus relating to the AT HOP cards and other information regarding the AT HOP cards on our website or at the Transport Information Centre, Britomart. The obligations of Auckland Transport under the AT HOP cards are unsecured. AT gets no feeback.



Operative District Plan

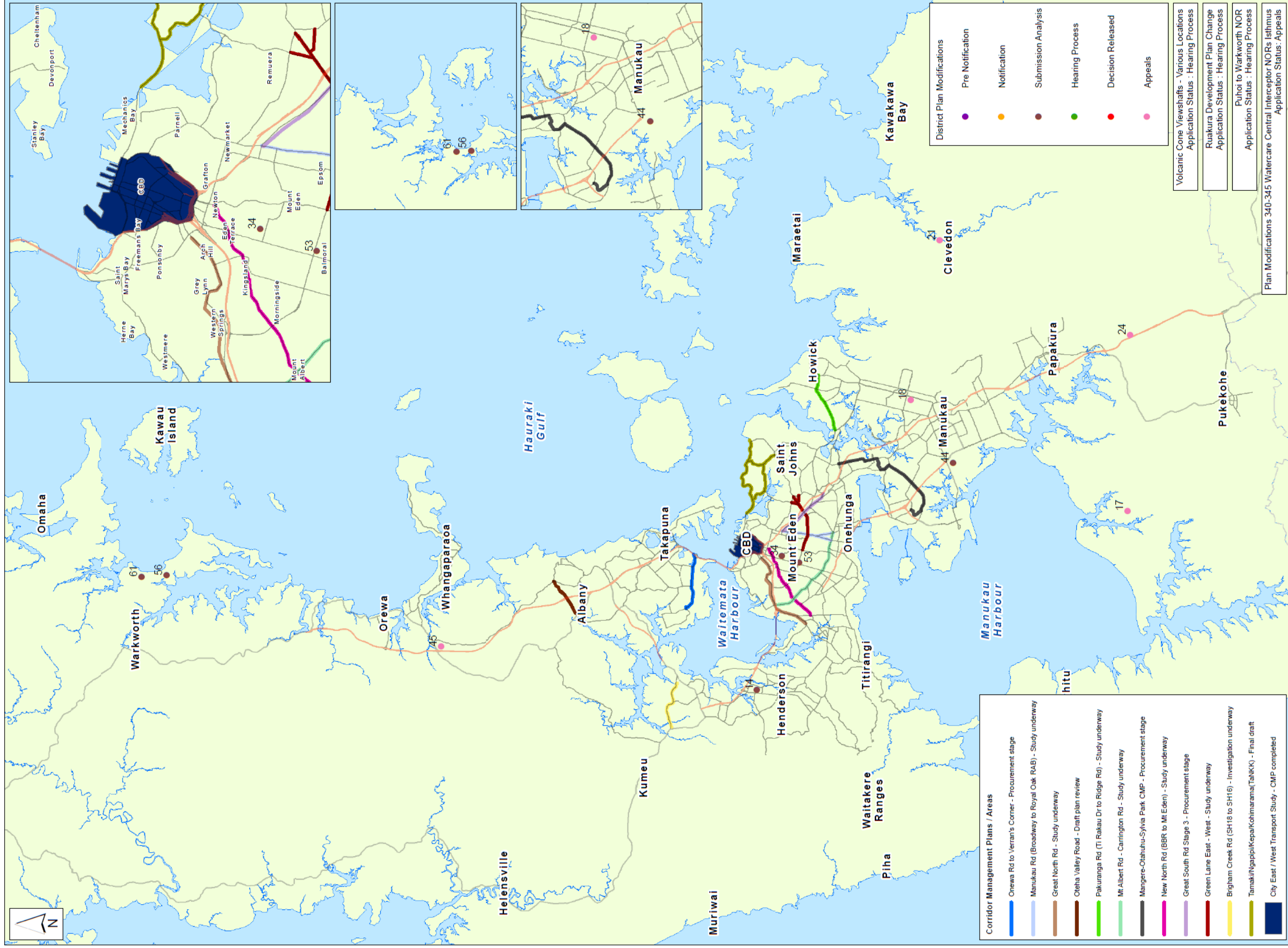
Map 1 shows the location of Council and private plan changes and notices of requirement that AT have involvement in and their current status.

Proposed Auckland Unitary Plan

Approximately 9,000 submissions were received on the Plan. AC is compiling a summary of submissions which will be released in early June. AT and Watercare will be working closely with AC, reviewing the submissions and assisting with the preparation of reports to the Unitary Plan Committee and the Panel. A programme will be put together by the Panel for order for the hearing of topics. There is also the opportunity to use pre hearing meetings to further identify issues and possible solutions - AT will need to resource for such meetings as well, as soon as the need can be established.

AC will be providing AT with a copy of all submissions received on our designation notices. AT will need to review these and identify where, for example, further information may need to be provided to assist in evidence preparation to justify the designation notices and address submitter concerns. At this stage, AC has not advised the number of submissions received on our notices.

Map 1 – Plan Change and Corridor Management Plan Locations



Map1: Plan Change and Corridor Management Plan Locations

Plan Change key

AT ID	Application	Application Status
14	Plan Change 42 - Lincoln Junction Special Zone	Submission Analysis
17	Plan Change 28 - Kingseat Structure Plan	Appeals
18	Plan Change 20 - Flat Bush	Appeals
21	Plan Change 32 - Clevedon Village	Appeals
24	Plan Change 12 - Drury South Business Park	Appeals
34	Valley Road - 114 - 116 Valley Road	Submission Analysis
44	Plan Change 35 - Puhinui Gateway Area	Submission Analysis
45	Plan Change 123 - Hibiscus Gateway Area	Appeals
53	Plan Change 209 - Balmoral Warehouse	Submission Analysis
56	Plan Change 179 - 47 & 61 Dawson Road, Snells Beach	Submission Analysis
61	Plan Change 186 - Brick Bay	Submission Analysis

Finance

The 2014/15 Opex and Capex Budget was formally presented to an AC Budget Committee meeting on 8 May. AC have now confirmed the funding available for the 2014/15 year and the budgets will be reworked to fit within that.

Revaluation of Infrastructure Assets (roads, bridges, etc.) and Operational Land and Buildings (rail stations, wharves, etc.) is underway and will be completed in time for the 30 June accounts.

The following major projects are expected to be capitalised by 30 June:

	\$Millions
AMETI	100
AIFS (AT HOP)	58
Tiverton – Wolverton	29
EMUs	130
Other	120

It is projected that Work in Progress will be approximately \$420m by 30 June, reflecting the significant level of activity currently underway. Despite this, capital expenditure will be below budget to 30 June, in large part this reflects the number of properties not required to be purchased for the City Rail Link during the current year. This has significantly reduced AC's borrowing requirement for the past year.

The review and renewal of insurance policies that will expire at 30 June (excluding Rolling Stock which expires at 31 October) is now well underway with projections that premiums will reduce this year.

Regional Land Transport Programme (RLTP) Funding

During April, NZTA approved funding for the following projects:

Lincoln Road Corridor Improvement	Investigation	\$0.60m
Northcote Safe Cycle Routes	Investigation	\$0.14m
Dominion Road Corridor Upgrade	Construction	\$23.10m
Dominion Road Corridor Upgrade	Property	\$2.27m

Seven surplus declarations were made with a value of \$0.83m. These were primarily related to road reconstruction activities that have been completed. These surplus declarations were offset by two cost scope adjustments that have been approved for:

Grafton Road Reconstruction	Construction	\$0.20m
May Road Reconstruction	Construction	\$0.04m

Table 1 – NZTA Revenue Actual against Forecast for Capital and Operational Projects

NZTA Funding Status	Year to Date Actual Funding Claimed (\$m)	Year to Date Forecast Funding (\$m)	Variance (\$m)
New Capital Projects	65.6	69.4	(3.8)
Renewal Projects	73.3	74.8	(1.5)
Operational Projects	168.8	177.3	(8.5)
Total NZTA Revenue	307.7	321.5	(13.8)

The \$3.8m variance for New Capital Projects is due to a combination of delays to some projects and NZTA funding caps being exceeded for some categories.

The Electronic Train Protection (ETP) project was completed on time and \$1m under budget.

Of the \$8.5m shortfall to date in Operational Projects, \$2.7m relates to claiming postponed for NZTA approval of review requests for AIFS, expected in May. The \$2m year-to-date shortfall in Road Maintenance will also be claimed this year.

RLTP Consultation

AT is preparing its 2015 plans including the Regional Land Transport Plan (RLTP). The RLTP gives details of the projects and funding plan for transport in Auckland for the 10 years from 1 July 2015, reflecting the first 10 years of the 30-year Integrated Transport Programme.

The main issues/themes emerging from Local Board and Councillor workshops are:

- Support for the prioritisation criteria proposed to be used and an acknowledgement of the reduced amount likely to be available for major projects
- General support for existing major projects (CRL, AMETI, East West Link)
- Walking and Cycling are among the highest priorities for Local Boards on the isthmus and in the urban North, West and South
- Representatives from rural areas wish to see more capital expenditure relevant to urban areas.
- A number of specific local issues were raised, many of which do not require expensive, project-based solutions. Examples include changes to bus routes and timetables.

In addition to the workshops, two hui were held with Mana Whenua representatives, one in the South and one in the North.

It was agreed with Elected Members and Mana Whenua that the workshops be a first step in an ongoing engagement process leading to the development of a draft RLTP by the end of 2014, which will be released for formal public consultation in early 2015.

Procurement

13 Tenders were published in April with an estimated value of \$110.85m. Tenders estimated at over \$2.0m, are detailed below.

Tender	Type
344-14-483-PS Mokoia Pa Design Mitigation and Principle Advisor for Panmure Bridge	RFP
300-14-484-T2 Dominion Road Construction	ROI
232-14-631-FM Provision of Security Guards and Patrols	RFP
414-14-646-PS Northern Area RCM Technical Support Services (Major Panel Member)	RFT
331-14-250-T1 Albany Highway North Upgrade Construction	RFT

149 Contracts were issued with a total value of \$264.58m. Contracts awarded over the value of \$2.0m, are detailed below.

Contract	Vendor
344-14-253-PS AMETI Reeves Road Flyover Specimen Design and Principal Advisor	BECA Limited
441-14-353-RM North Rural Road Corridor Maintenance Contract	Downer NZ Limited
411-14-354-RM North East Urban Road Corridor Maintenance Contract	Fulton Hogan Contracting Limited
411-14-355-RM North West Urban Road Corridor Maintenance Contract	Transfield Services Limited
342-14-088-T2 Dominion Road Cycle Route Physical Works	Dempsey Wood Civil Limited

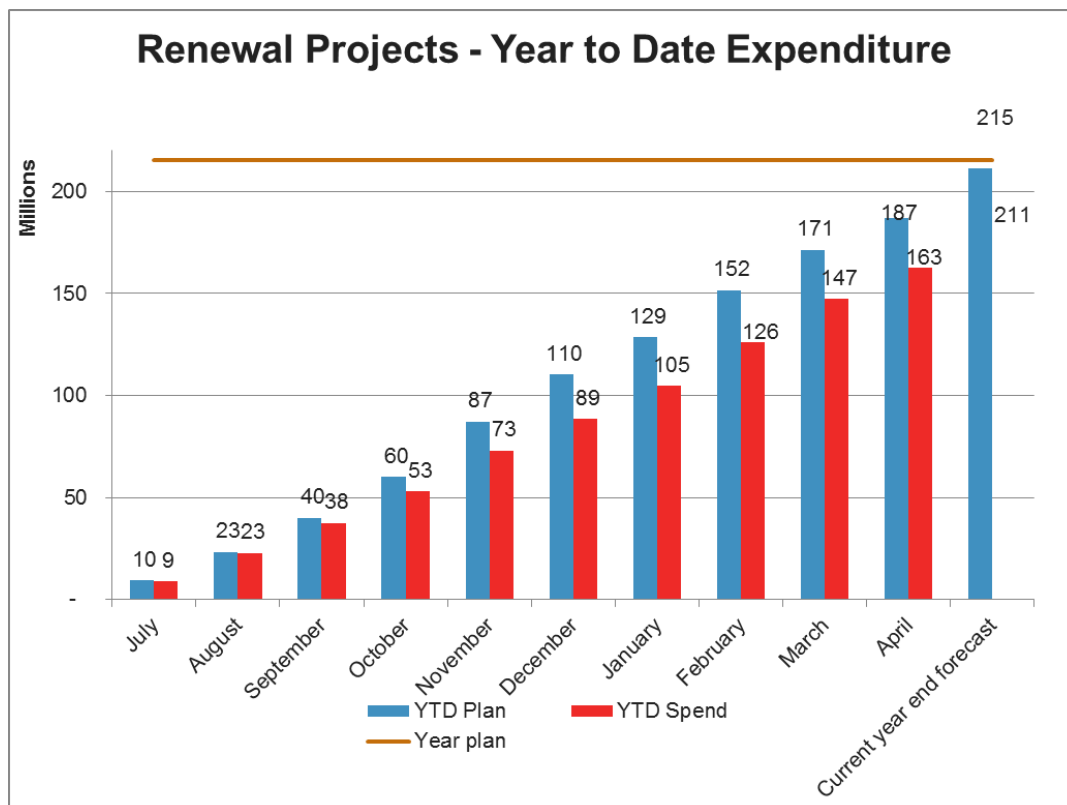
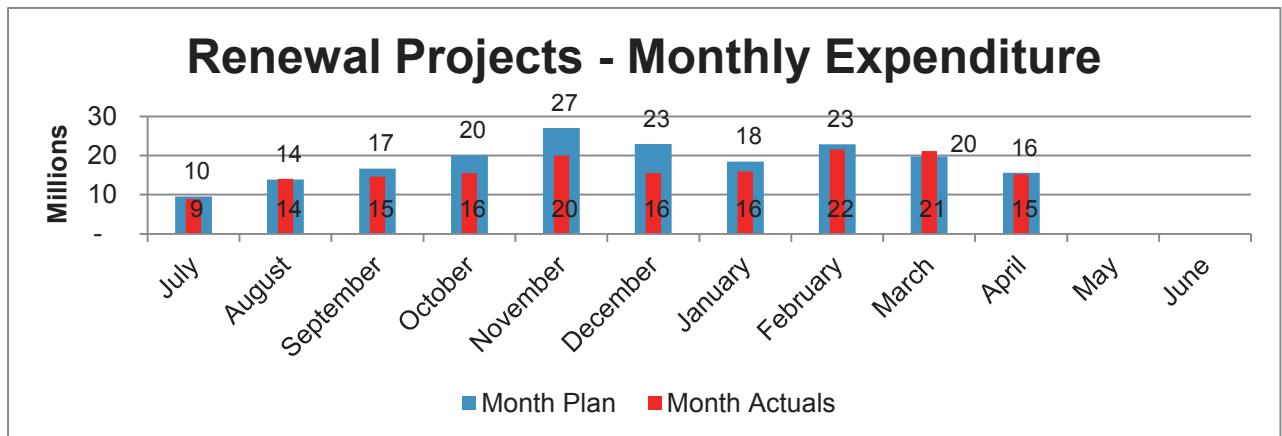
Financial Performance

Renewal and Maintenance

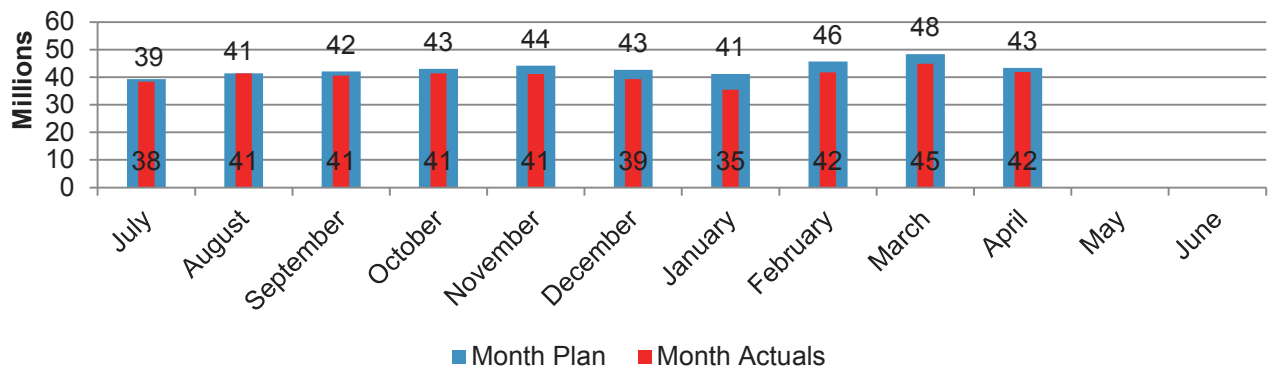
The expenditure on renewal and maintenance projects to the end of April is detailed on the following four graphs.

The forecast indicates a minimum underspend on renewal projects at year end of \$4m. This is attributable to delays with the delivery of the road rehabilitation and footpath & cyclepath programmes and savings due to the discontinuation of the Technical Service Contracts.

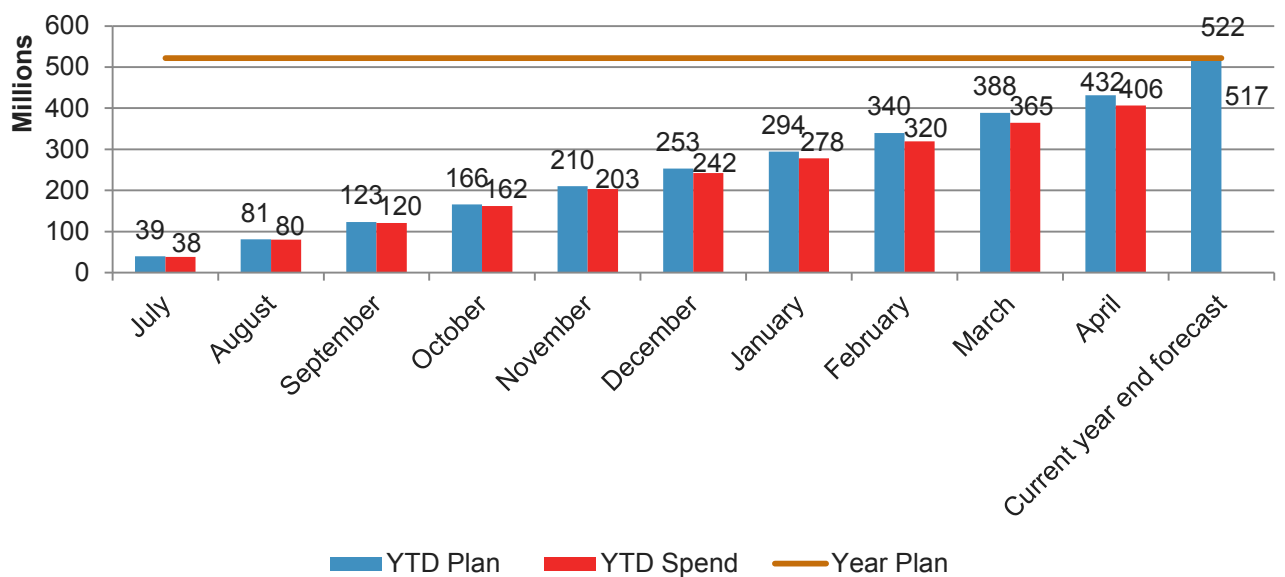
The forecast indicates a saving on maintenance expenditure at year end of \$5m



Maintenance Projects - Monthly Expenditure



Maintenance Projects - Year to Date Expenditure



Key Projects

Bus

Otahuhu Bus Interchange

The contract for the design works is underway. The design works are due for completion by September 2014 with the tender phase for construction commencing in October 2014. The overall project is on target for completion early in the second half of 2015.

The scope for the Otahuhu Linkages project is agreed and further discussions with the local board and Council will define the optimum delivery timing for each element as they relate to the development of the Bus interchange. The overall project completion for linkage projects will be co-ordinated with the bus interchange works.

City Link

The City Link campaign continued in the CBD and Wynyard Quarter emphasising the increased frequency, route and where to join.

Messaging specifically focuses on

- Frequency: every 8 minutes Monday to Saturday
- Route: Wynyard Quarter to Karangahape Road via Queen St/Pitt St
- Availability: All buses go to Wynyard Quarter



Auckland Transport
An Auckland Council Organisation

YOUR LINK AROUND TOWN

CITY LINK
MONDAY TO SATURDAY
EVERY 7 TO 8 MINUTES*
FROM 6.25AM TO 11.25PM
SUNDAY AND PUBLIC HOLIDAYS
EVERY 10 MINUTES*
FROM 7.00AM TO 11.20PM
WYNYARD QUARTER • BRITOMART
• QUEEN ST • K RD

PINNER LINK
MONDAY TO SATURDAY
EVERY 10 MINUTES*
FROM 6.30AM TO 8.00PM
SUNDAY AND PUBLIC HOLIDAYS
EVERY 15 MINUTES*
FROM 8.00AM TO 11.00PM
PONGSONY • CRAFTON • NEWMARKET
• PARNELL • CITY CENTRE

OUTER LINK
MONDAY TO SATURDAY
EVERY 15 MINUTES*
FROM 6.30AM TO 11.00PM
SUNDAY AND PUBLIC HOLIDAYS
EVERY 15 MINUTES*
FROM 7.00AM TO 11.20PM
HEARN BAY • PT CHEVALER • ST LUKE'S
• MT EDEN • NEWMARKET • PARNELL
• CITY CENTRE

FOR MORE INFORMATION VISIT
AT.COVELNZ OR PHONE 09 366 6400
*ACTUAL FREQUENCY MAY VARY

The campaign culminated with a “bus-stop-BBQ” targeted at employees of ASB, Vodafone, Air NZ and other businesses in Wynyard Quarter. Between 400 and 500 local-workers came to the BBQ where information on the new City Link services was provided by a group of AT volunteers accompanied by their NZ Bus colleagues and AT staff.

Complementing the above campaign we have also produced the ad’ (right) to go into the ATEED Tourist Map.

New Network

Hibiscus Coast Consultation due to launch 14 July. Marketing materials are currently in development.

Comedy Festival

Taking advantage of this high profile event, Auckland Transport through the Pop Art campaign has targeted a key audience. Combining the talents of the comedians at the festival and the humour of the Pop Art campaign we have extended the “travel myth” busting approach directly to the centre of Auckland.

Professional comedians play the roles from the ads and their collective dilemmas about travelling around Auckland. The street-performances have been described as both humorous and thought provoking; adding a further dimension to what has already been a very successful campaign.



Rail

City Rail Link

Following the Independent Commissioners' recommendation in relation to Auckland Transport's Notices of Requirement for the designation to construct and operate the City Rail Link (CRL), AT issued its decision to Auckland Council to confirm that designation with some modifications on 11 April 2014. Any appeals to that decision are to be received by Council no later than 19 May 2014. A verbal update will be given at the meeting.

The CRL integrated project office has been mobilised with the consortium of advisors forming the Principal Technical Advisor now established. The Principal Technical Advisor will conclude Definition Design Phase 2 at the end of May with Reference Design scheduled to commence during June.

Property acquisitions continue as does work to consider enabling works progress, to address the proposed Precinct Properties Limited development of Downtown Shopping Centre.

Newmarket Crossing

The tenders for the design phase are under review and an award will be made by mid-May 2014. Discussions continue with local residents proposing alternative solutions. Those are being evaluated.

Road

Dominion Road

Tender evaluation for the contract to construct the parallel cycle routes is completed and an award is due shortly with commencement in late May. The cycle routes are planned to be completed in October 2014.

Public feedback has been received following the open days and this is being collated for consideration in design of the main corridor works which is nearing completion. Five registrations of interest have been received from contractors wishing to submit tenders for the construction of the main corridor works.

Te Atatu Road Upgrade

Land purchase continues with 94% of the required land settled or in verbal agreement. Consent applications including outline plans of works are either lodged or close to being lodged with Council.

Glenvar Ridge Road

Geotechnical investigations have been completed. The preliminary design for the road is undergoing a safety audit and design committee review. Final design approval is programmed for the end of June 2014. The assessment of environmental effects for the designation is underway. Once the design is finalised, the notice of requirement documentation will be completed and is anticipated to be lodged in late in 2014.

Tamaki/Ngapipi Road Intersection

The detailed design continues, with geotechnical investigations underway. The design philosophy and consenting strategy have been drafted and will be finalised by the end of May. Construction is planned for the first quarter of 2015.

Wynyard Quarter - Integrated Road Programme

The design contract is underway and integration meetings held with key stakeholders (Waterfront Auckland and Viaduct Harbour Holdings Ltd).

Albany Highway Upgrade

The Request For Tender was released to the three shortlisted tenderers in April 2014 with tenders closing mid June and award in July 2014. Following a two month documentation and planning period, physical work is expected to commence in September or October 2014.

Key stakeholder updates will occur following the tendering process when more information becomes available regarding construction staging and methodology.

Relocation of the Albany Family Medical Centre is expected to be complete by the end of July 2014.

East West Link

The procurement process to develop the scheme further has commenced. Three tenderers are shortlisted for the next stage of the process to produce a business case. The contract award is planned to be in early July 2014.

Mill Road

An independent ecology assessment is underway.

Some work on the mode use within the corridor has also been requested to give a higher level of service to cyclists to reflect changes to the latest version of the Auckland Cycle Network Plan.

Auckland Transport is in discussions with Council to integrate planning for growth in the area with transport plans. Council's priority for growth in this area will determine the start of work to look at the feasibility of options for upgrading the Mill Road corridor in the south.

NORSGA Plan Changes

PC14 (Hobsonville Corridor)

Solutions to the projected traffic congestion at the Brigham Creek Motorway interchange will be addressed as part of the North West sub-regional strategy study. Once the solution is identified, the Hobsonville Road Notice of Requirement can be updated and notified.

PC15 (Westgate)

Rua Road has been paved allowing the National Trading Company's contractor to gain access to complete the new Pak n' Save store. The first stage of the Don Buck Road construction works is progressing according to programme which will allow service vehicles to access the store two months prior to opening for stocking purposes.

The New Zealand Retail and Property Group (NZRPG) are to provide concept design sketches for the upgrading of the main street in the existing Westgate Shopping Centre.

The hearing dates for the Northside Drive East NoR have been set for 6 and 9 June. The project team is preparing evidence for presentation at the hearing.

Ferry

Bayswater Marina

MP Maggie Barry organised a large public meeting about the future development of Bayswater marina, including ferry development. AT officials provided significant input to this.

Devonport Wharf Transport Interchange

- Local Board has endorsed proposed new bus shelter and canopy over Wharf western walkway. Public consultation programme to get underway for four weeks duration commencing 12 May.
- Render drawing illustrates the new boardwalk, proposed bus shelter and canopy



Multi-Modal

AMETI

Design continues on cycle parking facilities at Panmure Station and construction is well advanced for the new link road and the new William Harvey Bridge. The upgrade of Van Damme’s Lagoon, NCI and Watercare works is ongoing.

The William Harvey Bridge temporary pedestrian bridge has been removed and temporary arrangements are in place for pedestrians to use the superstructure of the new bridge. Installation of the lifts is well advanced.

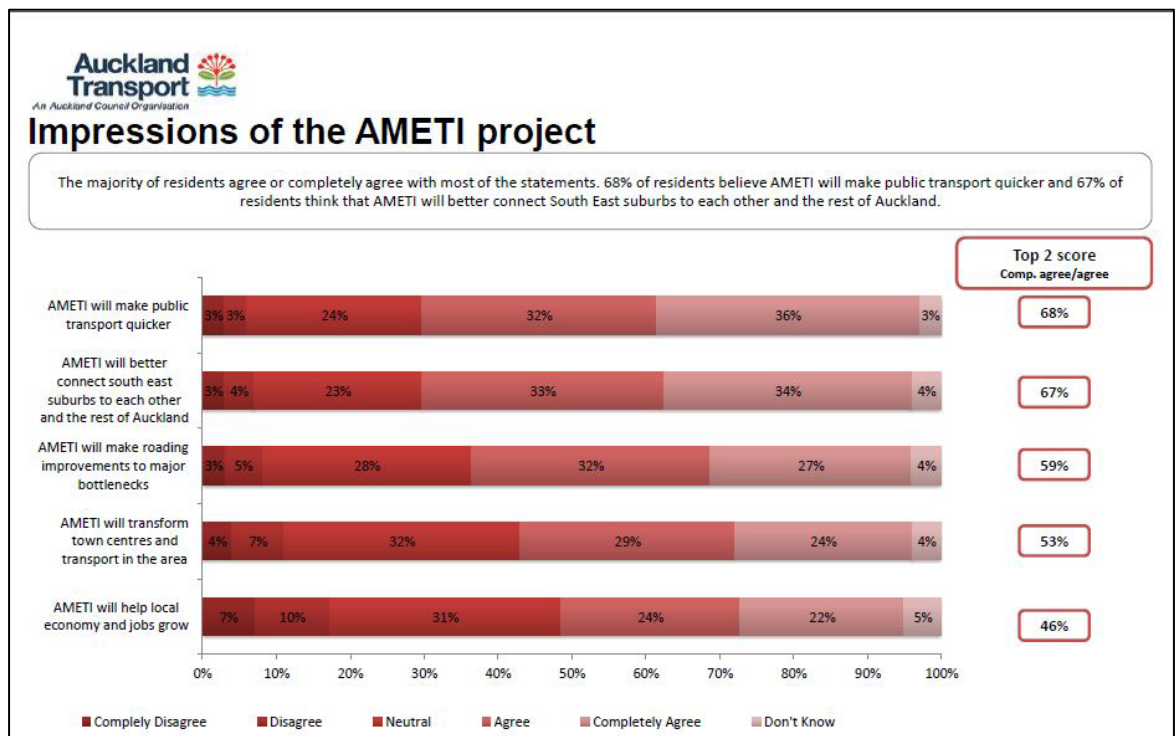
Planning is underway for a public planting day at the new William Harvey Place wetland.

Discussions are being held on a regular basis with key stakeholders, including NCI.

Consultants are being procured to provide design input into the Panmure to Pakuranga Notices of Requirements. The Communications and Engagement Plan is being updated with the planning integration team to outline the community and stakeholder engagement necessary before lodging the NORs at the end of 2014.

A telephone survey of 410 local residents was conducted to gain insight into perceptions and awareness of the AMETI project. Key results:

- More people within East Auckland are using public transport compared to the 2012 research.
- Residents’ overall impressions of the AMETI project are positive (see below) – with the two main areas of interest being the access to quicker public transport, and feeling better connected to the rest of Auckland.
- A third of residents recalled receiving the AMETI newsletter, and of these over half thought nothing could be done to the communications to make it better.



City Centre Integration (CCI)

Further work is required to resolve the scope and nature of activities for this group through the Chief Executives Steering Group, to address issues around potential outcomes and decision-making on cross-organisational initiatives.

Manukau Transport Hub

Work is underway on planning the opening of the joint AT/MIT facility in mid-June.

Walking & Cycling

Beach Road

The Beach Road detailed design draft drawings have been received and are under review. Work is in progress to prepare a contract for delivery of Stage 1 to complete the section between Churchill Street and Quay Street.

Go Bright This Winter

The winter cycling safety campaign is live in the market from 5 May to 22 June 2014. The campaign is being delivered via local press and Google Display Network media as well as local events.

Auckland Transport is encouraging cyclists to be clearly visible and extra careful when riding in low light and wet weather this winter. To effectively get this message across and actively engage cyclists, several bike safety pit stops are being set up in Auckland throughout May and June. The free services available include bike checks, basic maintenance, safety advice and refreshments.

The full set of winter cycling safety tips can be found at www.cyclingsthego.co.nz

Cycle Advisory Group

A Cycle Advisory Group (CAG) has been established as a forum for providing advice, a strategic review and sounding board on cycling issues in Auckland.

The objectives of the CAG are to align priorities, assist in acceleration of programme delivery, identifying new initiatives in the delivery of the Auckland cycle programme. The group will collaborate to deliver on the aspirations of the Auckland Plan and Auckland Transport's Integrated Transport Programme, Auckland Council's Bicycle facilities plan and New Zealand Transport Agency's (NZTA) programme.

Members of the CAG include NZTA, Auckland Council, Bike NZ, Cycle Action Auckland, Generation Zero, Automobile Association, Transport Blog, Walk Auckland, Waterfront Auckland, Ministry of Transport and Greenway Project Trust.

The first meeting confirmed the terms of reference, composition of the advisory group and identified the organisations key aspirations for cycling. The second meeting planned for May will identify the criteria for prioritising cycling initiatives and identify focus areas including safety and connectivity.

Auckland Transport

GO bright this winter.

Cycling can be a great way to travel all year round. However, with reduced daylight hours and wet weather, there are a few simple things you can do to ensure that you and your bike are prepared for riding this winter season.

Here are a few tips:

1. Make sure your bike lights are working. When riding at night you must have a steady or flashing rear red light; and one or two white or yellow headlights. These lights must be able to be seen from a distance of 100m.
2. Wear reflective strips on clothing and backpacks to make you more visible when light is low.
3. Try not to ride over wet leaves and especially avoid braking and turning sharply on them.

Check out our full set of safety tips at www.cyclingsthego.co.nz

Cycling's the go

Other activities in April include:

- Eco day - Ride N Repair station and Bike Maintenance in New Lynn;
- Winter Pit stops at the North-Western Cycleway;
- Never2old on-road cycle training at the Auckland Domain.



Roading and Network Performance

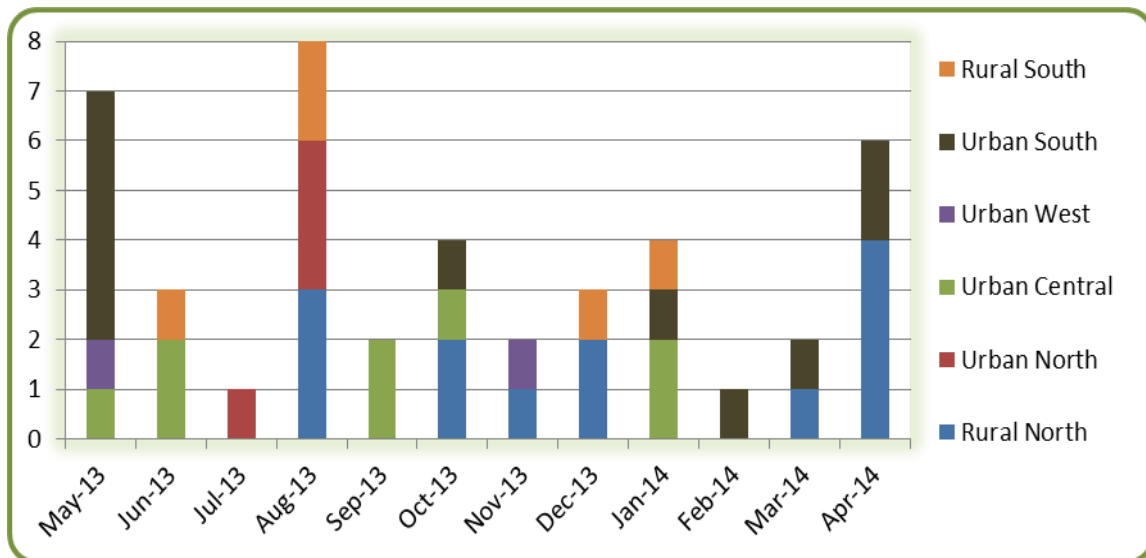
Road Deaths Information

The Auckland Region road toll on Local Roads and State Highways from 1 January to 30 April 2014 was 13 deaths, 5 less than recorded for the same period last year. However, it is 2 more than the 11 road deaths recorded for the previous quarter from 1 September 2013 to 31 December 2013.

Annual Road Deaths from 1 January to 30 April

Local Government Region	2009	2010	2011	2012	2013	2014
Auckland	33	22	16	15	18	13

Road Deaths per Month and per Sub-region from 1 May 2013 to 30 April 2014



Road Deaths from 1 January to 30 April 2014 Compared with 1 January to 30 April 2013

Auckland Sub-regions	Urban Central	Rural South	Urban North	Rural North	Urban South	Urban West	Total
30 April 2014	2	1	1	5	4	0	13
30 April 2013	4	3	0	5	6	0	18

Road Deaths per Road Type and Road User from 1 January to 30 April 2014

	Road User Type	Drivers	Passengers	Motorcyclists	Pedestrians	Mobility scooters	Cyclists	Total
Road Type	Local Roads	3		2			1	6
	SH / Motorways	3	1	1	1		1	7
	Total	6	1	3	1		2	13

Road Deaths on Local Roads per Road User Type and Age from 1 January to 30 April 2014

	Road User Age	0-14 years	15-19 years	20-24 years	25-39 years	40-59 years	60-74 years	75 + years	Total
Road User Type	Drivers			1	1		1		3
	Passengers								
	Motorcyclists		1				1		2
	Pedestrians								
	Cyclists						1		1
	Mobility scooters								
	Total		1	1	1		3		6

Fatal Crash Investigations

During April the Road Safety team undertook three fatal crash investigations. Two involved motorcyclists and turning motor vehicles in low speed environments; one in Urban South and the other in the Rural North. One further fatal crash investigation involved a motor vehicle and light truck at a Rural North location where the Road Safety and Road Corridor Maintenance teams have implemented immediate temporary improvements.

Three lighting surveys were also completed in April relating to fatal crash investigations that occurred in March.

Fatal and Serious Injuries for 2013 Calendar Year

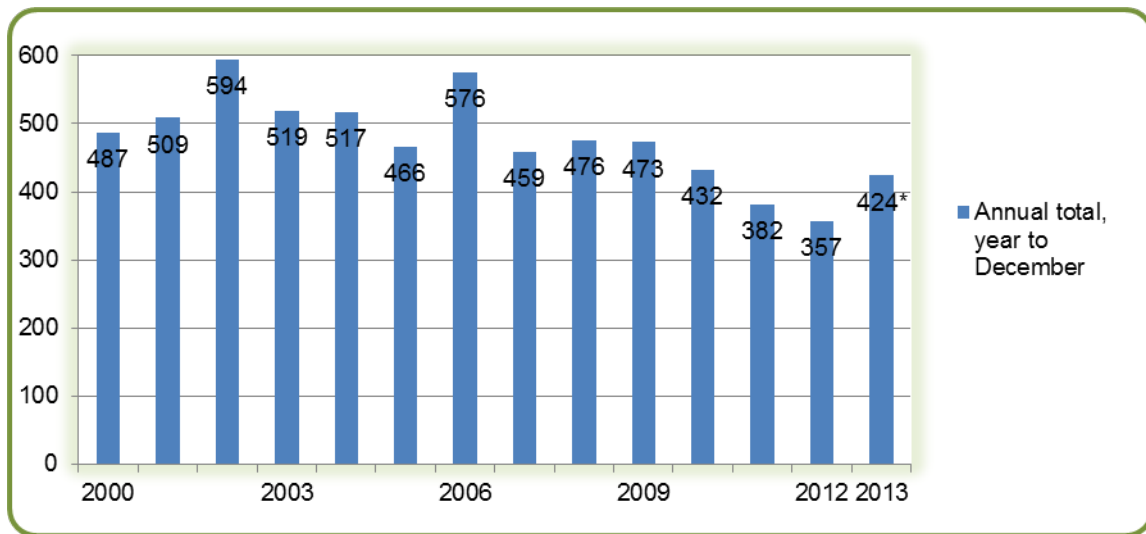
Interim results have been received from the NZ Transport Agency for the combined Fatal & Serious Injuries (FSi) on local roads in the Auckland Region during the 2013 calendar year.

The 2013/14 AT Statement of Intent target is to reduce FSi on Auckland local roads to 349 or less in the 2013 calendar year, a reduction of 2% from 2012. The target has not been achieved and instead FSi has increased by 18% from 357 in 2012 to an interim figure of 424 in 2013.

Most of the 2013 FSi increase has occurred on major urban roads in the Urban Central (Auckland East & West Police areas) and Urban South (Manukau West and South Police areas) sub-regions. This also included an FSi increase of 48 vulnerable road users (pedestrians, cyclists and motorcyclists) in 2013, particularly in the 5 to 9 years (pedestrians), 20 to 24 years (pedestrians) and 30 to 49 years (cyclists and motorcyclists) age groups. This is consistent with increased economic activity and travel choices in 2013.

The NZ Transport Agency will confirm the final 2013 fatal and serious injury figure in late June 2014.

Fatal & Serious Injuries on Local Roads per Year to 31 December 2013



Auckland Transport Operations Centre (ATOC)

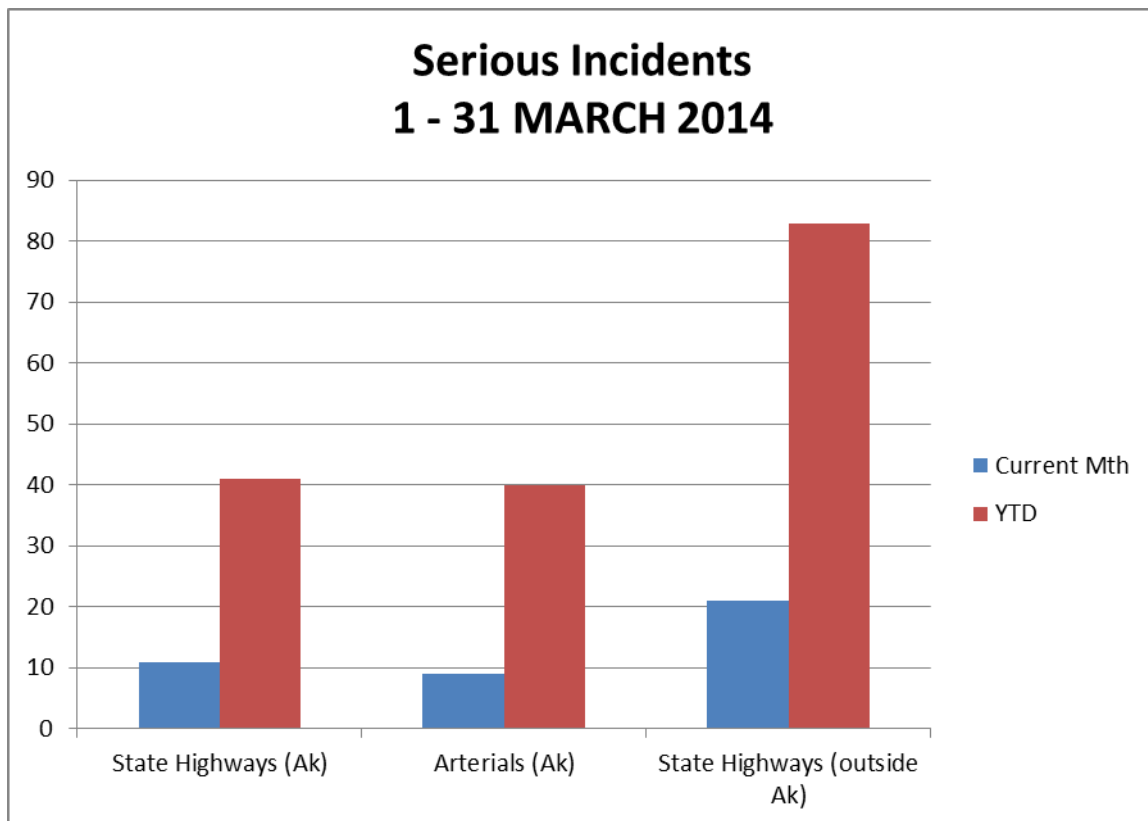
Phase 1 of the ATOC project has been completed with Parking and Enforcement and Special Events moved into and operating out of the Pier 1 Site. Phase 2 is the migration of the Rail, Ferry and Bus Facilities teams into ATOC. This is programmed to be completed by 28 June 2014.

Special Events

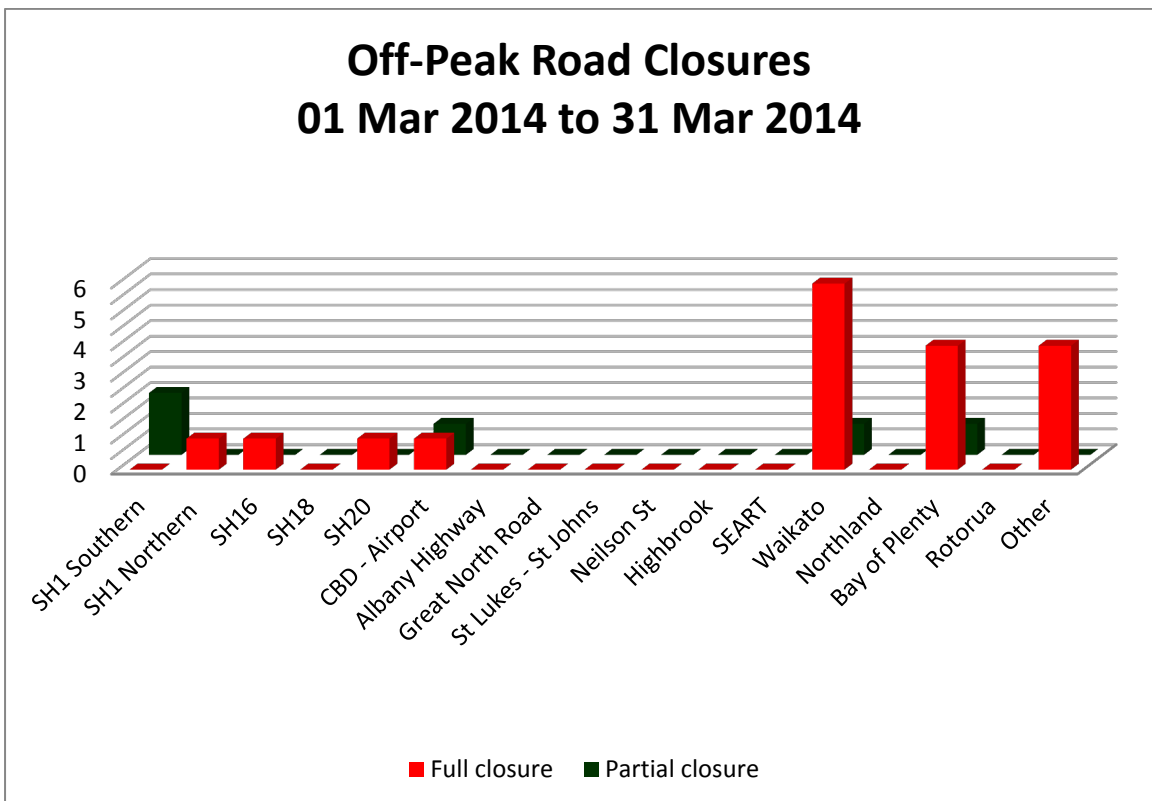
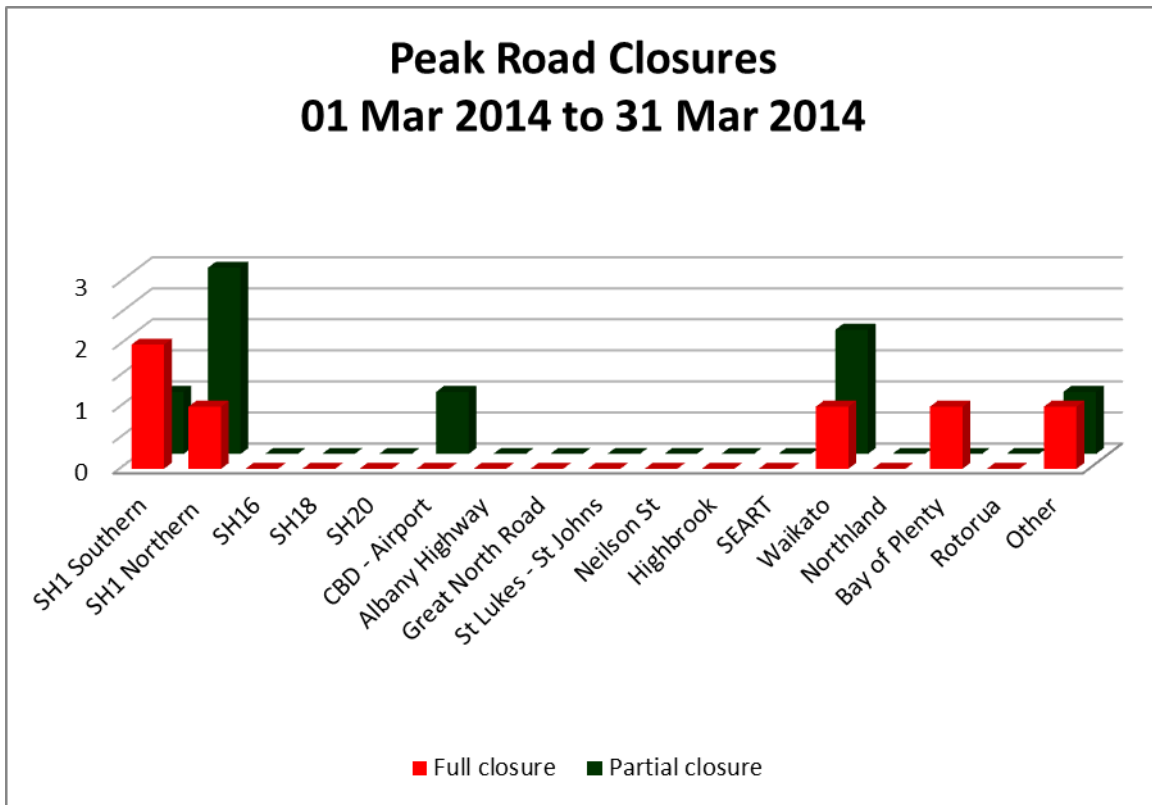
A total of 105 events took place in April with approximately 30 having an impact on public transport either through road closures and/or route diversions or additional special event services (including Anzac Day parades). Additional customers will also be carried on scheduled public transport services.

Incident Reporting

Joint Transport Operations Centre (JTOC) is responsible for managing incidents across the entire Auckland road network as well as regional incidents occurring on state highways from Taupo to the top of the North Island. In total JTOC managed 41 serious incidents in March 2014. The aim is to clear the incident as quickly and safely as possible in order to restore traffic to “normal” conditions (normal for that time of the day/route). The table below provides a summary of serious incidents across the “One Network”.



The charts below show the number of full road and partial (lane) closures that have occurred on strategic routes during the peak and off peak period for March 2014. Closures shown are for unplanned, serious incidents only.



Road Corridor Maintenance

Financial Overview

APRIL 2014			
Monthly Expenditure (\$000)	Actual	Forecast	Variance
Renewals	15,504	21,019	5,515
Operating Expenditure	6,456	7,403	947
TOTAL	21,960	28,422	6,462

FINANCIAL YEAR 2013/2014				
Year to Date Expenditure (\$000)	Actual	Forecast	Variance	Full Year Budget
Renewals	151,524	160,983	9,459	193,674
Operating Expenditure	70,669	71,789	1,120	87,530
TOTAL	222,193	232,772	10,579	281,204

Commentary

Operating expenditure is running to budget with 81% of the approved annual budget expended as at 30 April 2014.

Renewal expenditure is running a little behind forecast with \$152 million expended to date compared with a forecast spend of \$161 million. Expenditure as at 30 April 2014 is 78% of the total approved budget for the year.

Operating expenditure is on track for the full year. Renewal expenditure is forecast to be \$180 million which is 93% of the approved budget.

(a) North

APRIL 2014			
Monthly Expenditure (\$000)	Actual	Forecast	Variance
Renewals	4,234	4,671	437
Operating Expenditure	1,620	1,966	346
TOTAL	5,854	6,637	783

FINANCIAL YEAR 2013/2014				
Year to Date Expenditure (\$000)	Actual	Forecast	Variance	Full Year Budget
Renewals	38,994	39,077	83	47,393
Operating Expenditure	20,240	20,124	(116)	24,569
TOTAL	59,234	59,201	(33)	71,962

Comments

- Both operating and renewal expenditure are running to forecast.
- There have been 21.4 km of pavement renewals completed to date with projects recently completed on Kaipatiki Road (Easton Park Parade to Glenfield Road), Colonial Road, Taha Road, Fletcher Road, Mahana Road and South Head Road.
- There are further pavement renewal projects underway on Lonely Track Road, Okura River Road and Ngarahana Road.
- The two additional chipsealing sites on Takatu Road and Upper Waiwera Road have been completed.
- The resurfacing programme has been substantially completed with 16.9 km of asphaltic concrete (AC) surfacing and 95.9 km of chipsealing completed to date. The chipsealing is complete and the remaining AC sites will be completed over the remaining months.
- The remediation work on the Victoria Road Retaining Wall has commenced.
- The seal extension work on Matakana Valley Road has commenced. A 600 metre length at the northern end of the unsealed section is being sealed.
- The three new road maintenance contracts for the northern area were awarded on 17 April 2014. The successful contractors are Downer New Zealand (North Rural), Transfield Services Limited (North West Urban) and Fulton Hogan Limited (North East Urban). The contracts comprise all road maintenance and renewal activities in the road corridor excluding street lighting, street tree maintenance and cesspit cleaning. The new contracts will commence on 1 July 2014 and be for a term of 4+2+2 years.

(b) Central

APRIL 2014			
Monthly Expenditure (\$000)	Actual	Forecast	Variance
Renewals	4,235	6,955	2,720
Operating Expenditure	1,048	1,421	373
TOTAL	5,283	8,376	3,103

FINANCIAL YEAR 2013/2014				
Year to Date Expenditure (\$000)	Actual	Forecast	Variance	Full Year Budget
Renewals	39,017	44,236	5,219	55,704
Operating Expenditure	13,259	14,333	1,074	17,609
TOTAL	52,276	58,569	6,293	73,313

Comments

- Both renewal and operating expenditure are running behind forecast.
- Good progress continues to be made in delivering the AC resurfacing programme with 30.2 km of AC surfacing completed to date. Projects have been recently completed on Maurice Road (Station Road to Church Street), Shore Road (Portland Road to Victoria Avenue) and Remuera Road (Omahu Road to Armadale Road).
- The resurfacing of Great North Road between Bullock Track and Ponsonby Road is currently underway. This project involves the milling off of the existing surfacing and the resurfacing of the full width of the road carriageway with asphaltic concrete. The full length of Great North Road between Bullock Track and Ponsonby Road is being done with the exception of short sections between Surrey Crescent and Crummer Road and Commercial Road to King Street.
- Pavement renewal projects are currently underway on Carlton Gore Road, Aranui Road and Elstree Avenue.
- To date this year there has been 22.4 km of footpaths either resurfaced or replaced in the central area. The UFB rollout has adversely impacted on the delivery of the footpath renewal programme as it has delayed some projects and adversely impacted on the availability of resources to carry out concrete works.

(c) South

APRIL 2014			
Monthly Expenditure (\$000)	Actual	Forecast	Variance
Renewals	3,964	5,634	1,670
Operating Expenditure	1,678	1,819	141
TOTAL	5,642	7,453	1,811

FINANCIAL YEAR 2013/2014				
Year to Date Expenditure (\$000)	Actual	Forecast	Variance	Full Year Budget
Renewals	41,350	43,827	2,477	48,487
Operating Expenditure	14,690	16,014	1,324	19,149
TOTAL	56,040	59,841	3,801	67,636

Comments

- Both operating and renewal expenditure are running a little behind forecast however this should be caught up over the remaining months of the year.
- There has been 19.3 km of AC resurfacing completed to date with the majority of the remaining AC sites expected to be completed during May.
- A further 25.6 km of chipsealing was carried out in April and completed the chipsealing programme. The programme was reduced in size slightly due to conflicts with Watercare projects and private development sites. The resurfacing of several residential streets was also postponed as the existing AC surfaces still had some remaining life.

- There has been 14.8 km of pavement renewals completed to date with projects recently completed on Prince Regent Drive (Pakuranga), Roscommon Road, Hunua Road and Rogers Road.
- There are further pavement renewal projects currently underway on Great South Road (between Browns Road and Grande Vue Road), Sheehan Avenue (Papakura), Cook Street (Howick), Waiuku Road, Ostrich Farm Road and Stan Wright Road. The majority of these projects are well advanced and will be completed in May.
- Preseal repairs have commenced on the reseal sites for the 2014/15 year.
- There has been 26.8 km of footpaths either resurfaced or replaced to date.

(d) West

APRIL 2014			
Monthly Expenditure (\$000)	Actual	Forecast	Variance
Renewals	2,322	3,044	722
Operating Expenditure	702	854	152
TOTAL	3,024	3,898	874

FINANCIAL YEAR 2013/2014				
Year to Date Expenditure (\$000)	Actual	Forecast	Variance	Full Year Budget
Renewals	24,345	26,356	2,011	32,661
Operating Expenditure	7,881	7,279	(602)	9,208
TOTAL	32,226	33,635	1,409	41,869

Comments

- Operating expenditure is continuing to run a little ahead of budget as a result of some emergency works costs being moved from the renewal budget. This over-expenditure will be managed over the remaining months of the year.
- Renewal expenditure is running a little behind forecast and some additional resurfacing work has been approved to offset a reduced level of spend in several other areas.
- There has been 13.3 km of AC resurfacing and 36.6 km of chip sealing completed to date.
- There has been 5.2 km of pavement renewals completed to date with projects recently completed on Kervil Road, Blockhouse Bay Road and Rimu Street (Stage 1).
- There are further pavement renewal projects currently underway on Rimu Street (Stage 2), West Coast Road and at the Great North Road/Titirangi Road intersection.
- There has been 11.8 km of footpaths either resurfaced or replaced this financial year.

(e) **Street Lighting**

APRIL 2014			
Monthly Expenditure (\$000)	Actual	Forecast	Variance
Renewals	749	715	(34)
Operating Expenditure	1,409	1,343	(66)
TOTAL	2,158	2,058	(100)

FINANCIAL YEAR 2013/2014				
Year to Date Expenditure (\$000)	Actual	Forecast	Variance	Full Year Budget
Renewals	7,818	7,485	(333)	9,429
Operating Expenditure	14,599	14,039	(560)	16,996
TOTAL	22,417	21,524	(893)	26,425

Comments

- Both operating and renewal expenditure are running a little ahead of forecast. Operating expenditure is ahead of forecast due to increased electricity charges and the costs associated with additional street lights vested as a result of completed subdivisions.
- It is expected that operating expenditure will come in a little above budget while renewal expenditure will be to budget for the year.
- Positive feedback has been received on the undergrounding of overhead power lines and street light installation works undertaken by Vector and AT at Maraetai.
- To date there has been 3,243 luminaires renewed and 634 street light poles replaced this year.

Ultra-Fast Broadband Rollout

There is a high volume of work underway on the network as Chorus looks to complete the Year 3 (2013/14) build before the deadline set by Crown Fibre Holdings of 31 May 2014. As at the end of April there have been 303 Year 3 cabinet areas completed of which 194 of these have been signed off and commenced their warranty period. A further 109 are undergoing quality assurance checking with 129 cabinet areas still under build.

Watercare St Heliers Bay Road Watermain Replacement

Work to install a new 450mm watermain in the carriageway of St Heliers Bay Road is expected to start in late May/early June depending on the completion of the traffic impact assessment and approval of the traffic management plan.

The extent of the work is from the St Johns Road/Kohimarama Road intersection to Long Drive with the pipe being installed in the centre of the carriageway by means of directional drilling. It is expected the project will take about 5 months to complete.

Once the new watermain is installed, Watercare plan to reline the existing watermain which is located in the westbound lane.

Public Transport

Multi-modal

10 Year Patronage Plan

Work continues to confirm the key patronage growth initiatives required to close the gap towards the Auckland Plan aspirational 140 million passenger trips per annum by 2022 and the current forecast 101 million passenger trips per annum.

A working group has been established to review bus lane / prioritising the proposed high frequency bus network, including identification of initial bus lane implementation that could occur in advance of the new frequent bus service rollout starting in the next financial year.

Three Year Business Strategy & Key Strategic Priorities

Progress against the eight key strategic priorities of the three-year 'Next Steps' PT business strategy is provided below.



Table: Progress Update on 8 Key Strategic Priorities of Next Steps PT Business Strategy:

Key Milestone Targets	Monthly Update																																																									
1. Integrated Ticketing & Fares																																																										
<ul style="list-style-type: none"> 2012: Rail & ferry 2013: Urban Express, Birkenhead, NZ Bus bus fleets 1Q/2Q 2014: Ritchies, Northern Express, Bayes, Party Bus, H&E, Waiheke Buses, Airbus, Airporter, Murphy's bus fleets Integrated fares: concept 2013; business case 2014; implementation on 2Q2015 	<ul style="list-style-type: none"> AT HOP is now in use on all of Auckland's public transport services, with over 283,000 cards activated and almost 65% registered. Preparations underway to implement AIFS on Murphy Buses (school bus services) from 3rd June 2014. 50 AT HOP retailers are available across Auckland with retail sales of \$2.1 million per month. A review of the retail network is underway to identify any coverage gaps. 74,138 AT HOP cards have been distributed to replace existing bus operator cards as at 30th April 2014 as part of the AT HOP rollout. HOP card usage was 61% across bus and rail compared to cash fares in April, with 57% on bus, a high uptake given the bus rollout completed in March 2014 and 72% on rail. <div style="display: flex; justify-content: space-around;"> <div data-bbox="427 792 880 1088"> <p>AT HOP Usage - April Card vs. Cash (Bus)</p> <table border="1"> <tr><th>Category</th><th>Percentage</th></tr> <tr><td>Cash</td><td>43%</td></tr> <tr><td>HOP</td><td>57%</td></tr> </table> </div> <div data-bbox="919 792 1372 1088"> <p>AT HOP Usage - April Card vs. Cash (Rail)</p> <table border="1"> <tr><th>Category</th><th>Percentage</th></tr> <tr><td>Cash</td><td>28%</td></tr> <tr><td>HOP</td><td>72%</td></tr> </table> </div> </div> <ul style="list-style-type: none"> Overall transaction levels in the AIFS scheme has increased to an average 275,000 trips per business day and over \$12M for public transport travel in April. <div style="display: flex; justify-content: space-around;"> <div data-bbox="411 1178 874 1514"> <p>AT HOP Usage</p> </div> <div data-bbox="906 1178 1369 1514"> <p>AT HOP Value (NZD)</p> </div> </div> <ul style="list-style-type: none"> With all transport operators now on the scheme the monthly traffic, sales and scheme turnover is detailed in the tables below for April: <table border="1" data-bbox="453 1603 1362 1926" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th></th> <th colspan="4" style="text-align: center;">AIFS April 2014 - Traffic and Revenues⁽¹⁾</th> </tr> <tr> <th></th> <th style="text-align: center;">Bus</th> <th style="text-align: center;">Rail</th> <th style="text-align: center;">Ferry</th> <th style="text-align: center;">Total</th> </tr> </thead> <tbody> <tr> <td>Total Trips</td> <td style="text-align: right;">4,548,939</td> <td style="text-align: right;">907,030</td> <td style="text-align: right;">75,431</td> <td style="text-align: right;">5,531,400</td> </tr> <tr> <td>Revenue⁽¹⁾</td> <td style="text-align: right;">\$9,251,097</td> <td style="text-align: right;">\$2,522,736</td> <td style="text-align: right;">\$360,274</td> <td style="text-align: right;">\$12,134,107</td> </tr> <tr> <td>HOP Penetration</td> <td style="text-align: center;">58%</td> <td style="text-align: center;">72%</td> <td style="text-align: center;">N/A</td> <td style="text-align: center;">61%</td> </tr> <tr> <td>HOP Trips</td> <td style="text-align: right;">2,630,399</td> <td style="text-align: right;">655,839</td> <td style="text-align: right;">75,431</td> <td style="text-align: right;">3,361,669</td> </tr> <tr> <td>HOP Revenue (1)</td> <td style="text-align: right;">\$5,284,636</td> <td style="text-align: right;">\$1,805,038</td> <td style="text-align: right;">\$360,274</td> <td style="text-align: right;">\$7,449,948</td> </tr> <tr> <td>Paper Ticket Trips</td> <td style="text-align: right;">1,918,540</td> <td style="text-align: right;">251,191</td> <td style="text-align: center;">N/A</td> <td style="text-align: right;">2,169,731</td> </tr> <tr> <td>Paper Ticket Revenue</td> <td style="text-align: right;">\$3,966,461</td> <td style="text-align: right;">\$717,698</td> <td style="text-align: center;">N/A</td> <td style="text-align: right;">\$4,684,159</td> </tr> </tbody> </table>	Category	Percentage	Cash	43%	HOP	57%	Category	Percentage	Cash	28%	HOP	72%		AIFS April 2014 - Traffic and Revenues⁽¹⁾					Bus	Rail	Ferry	Total	Total Trips	4,548,939	907,030	75,431	5,531,400	Revenue ⁽¹⁾	\$9,251,097	\$2,522,736	\$360,274	\$12,134,107	HOP Penetration	58%	72%	N/A	61%	HOP Trips	2,630,399	655,839	75,431	3,361,669	HOP Revenue (1)	\$5,284,636	\$1,805,038	\$360,274	\$7,449,948	Paper Ticket Trips	1,918,540	251,191	N/A	2,169,731	Paper Ticket Revenue	\$3,966,461	\$717,698	N/A	\$4,684,159
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AIFS April 2014 - AT HOP Sales Revenue				
	Face to Face	Ticket Machines	Online	Total
Stored Value \$ Sales	\$3,214,630	\$2,394,002	\$2,100,372	\$7,709,004
Stored Value Sales	107,456	93,313	72,548	273,317
Monthly Passes \$ Sales	\$624,860	\$289,390	\$243,690	\$1,157,940
Monthly Passes Sales	3,864	1,699	1,432	6,895
Card Sales \$ Sales	\$69,145		\$5,095	\$74,240
Card Sales	13,829		1,019	14,848

• Following direction from the April 2014 Board meeting, the business case for integrated fares under a 5 concentric ring zonal model, including product and pricing scenarios is progressing.

2. Procurement & Contract Reform

- 2013: RPTP adopted and legislation passed
 - 2014: South Auckland bus tender; rail tender
 - 2015: South Auckland bus services start; ferry tenders & award; rest of Auckland bus tenders
- Bus:
 - Draft of the proposed bus Public Transport Operating Model (PTOM) contract is undergoing final AT management review prior to a target issue for feedback to the bus industry for end-May 2014.
 - Target is for tender for the new South Auckland bus network in August with a target go-live for services in August 2015.
 - Rail: Market sounding and a Request for Information is confirmed for 2 July 2014 for the rail operations procurement.

3. Rail Electrification

- Mid-2013: Depot
 - Apr 2014: Onehunga Line services
 - Sep 2014: Manukau via Eastern Line services
 - Mar 2015: Southern Line services
 - Jul 2015: Western Line services
- An Auckland milestone was achieved on Monday 28th April at 05:46 from Onehunga with the first new electric train (EMU) operating a revenue service between Onehunga and Britomart. Units 1, 2 and 3 were put into revenue service.
-
- With the implementation of the new EMUs on the Onehunga Line, a focus on customer experience was also made with the rollout of new uniforms for rail staff, development of new on-board PA announcements, signage improvements and improved customer information at stations, a general deep-clean of the station environments and "Where Am I" signage at stations informing customers of local attractions and facilities in the local vicinity to the station.
 - The first few days of operation from 28th April has seen on average +80% in boardings and alighting at Onehunga Stations as people have taken the opportunity to trial the new trains. Patronage at Onehunga Station increased threefold over the first weekend of operation in early May.

	<ul style="list-style-type: none"> • Following implementation of the Onehunga Line services, additional dwell times at stations and bedding in of new operations and procedures resulted in some additional journey times for services. Recovery time within the timetable is limited and options to reduce journey time and build-in additional contingency into the timetable are underway. • Units 4 and 5 are undergoing modifications and ETCS certification prior to final acceptance for revenue service. AT has Provisionally Accepted 10 EMU Units. Units 11 & 12 are scheduled to arrive in Auckland in May 2014. • Final electric service timetable modelling is progressing with Transdev and KiwiRail to confirm full electric service timetable specifications and timing for the Manukau – East NIMT line for operation in September/October 2014. • An EMU launch programme and customer awareness campaign is being finalised along with ongoing marketing and promotional activities to be run in parallel to the EMU rollout. This programme is likely to include targeted households mail drops offering a “Give It A Go” trial offer, business travel planning in local key businesses, school travel planning in local schools and “Free Weekend” promotions.
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4. Ferry Improvements

<ul style="list-style-type: none"> • 2014: Ferry strategy and fares review following RPTP 2013 adoption. • 2014 onwards: existing service timetable, frequency and capacity upgrades. • 2014 onwards: existing service wharf and waiting facility upgrades. 	<ul style="list-style-type: none"> • Enclosing the customer waiting area at Pier 2 Downtown Ferry Terminal to improve customer amenity and weather tightness was completed end-April. Final minor works are underway and improved seating will be installed. • Stanley Bay & Pier 2 passenger waiting facilities are near completion.
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5. New Network & Facility Improvements

<ul style="list-style-type: none"> • 2013/14 onwards: ongoing minor bus service timetable reviews. • 2013: RPTP adoption. • 2013: South bus consultation. • 2014: West, Hibiscus Coast, Franklin bus consultations • 2015: North, East & Central bus consultations • 2015/16: New Network implementation. 	<ul style="list-style-type: none"> • Pre-engagement with key stakeholders is underway for bus service design of the New Network for Hibiscus Coast, with target commencement of public consultation on the proposal for July 2014. • Service review and designs for bus services for the New Network for West Auckland, and Franklin (Pukekohe and Waiuku) is progressing for target commencement of public consultation in October 2014. • Consultation on service changes for Green Bay, Wood Bay, French Bay, Titirangi, Laingholm, Kaurilands, parts of Glen Eden and Blockhouse Bay has been completed. Implementation is targeted for 3 August 2014 following a full customer information campaign in conjunction with the re-timetabling of all other West Auckland services operated by NZ Bus. • Following consultation the Waiheke bus route 1a (Sea View Road) has been removed, largely on the basis of safety concerns and poor patronage.
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6. On-Time Performance

- 2013/14: review all bus timetables; upgrade all on-bus GPS tracking equipment
- Mid-2014: enhanced bus real-time tracking and reporting
- 2013/14: progressive rail improvements.
- 2014/15: rail electric timetable rollouts
- 2014/15: ongoing bus timetable reviews.

- Rail punctuality maintained higher recent trends. April performance was 88.4% and year to date punctuality is currently running at the end of April at 88.0% on time to 5 minutes.
- A major timetable update to improve service reliability on NorthStar services is being planned for implementation in July.
- Extension of the Fanshawe Street bus lane between Albert Street and Halsey Street was implemented on 28th April to improve bus journey times travelling from the city to Wynyard Quarter (City LINK pictured below) and the North Shore.



7. First & Final Leg

- Opportunities to enhance bus feeder services in the short-term prior to New Network rollout are under review.
- A draft Park & Ride Strategy is being finalised.

8. Customer Experience

- Wi-Fi on Network: Implementation and installation works progressing for rail station rollout in May for registered HOP card users. Key bus and ferry facilities will go-live over the following two months. This roll out has been timed to follow the introduction of the new electric trains and encourage registration levels for the AT HOP card.
- "Where AM I" locality maps developed for Onehunga Line stations to support the EMU launch at end-April.



- Following a competitive design competition, fabrication for new bus shelter designs by Opus/Cam, Jasmx/Hub and DesignBrand/Metsshelter has commenced for customer trials commencing May 2014. The three new bus shelter designs are being built along Symonds St in the central city. The three shelters are prototypes; once all three are constructed Auckland Transport will use them to gather feedback from the public on the look, feel and usability of the shelters. Feedback will be used to improve the shelters and will form one of several criteria which they will be assessed against when selecting the new bus shelter design (or designs) for Auckland. All three shelters are designed to be varied in size and layout to adapt to different physical settings and passenger numbers.



Property Operations

Facilities Maintenance Re-tender process for service contracts is progressing:

- PT Facilities Cleaning – tender evaluation has taken longer than expected. Announcement postponed to May
- Stair Doors – tender closed mid-April. Evaluation process underway
- Electrical, Mechanical & Plumbing – tender duration closed end April.
- Security Guard and patrols –tender duration closes May.
- Response Maintenance – release of tender documents delayed
- Fire Protection –Contract awarded. Announcement due May

The project plan is mostly on programme and planned to meet completion date of 30 June.

Kiwi Rail Group - Leases of land for Transport Interchanges

- Pukekohe –on-going discussion with KiwiRail to lease part of rail stabling yard to incorporate commuter park n ride, bus interchange and airbridge connection to train platform.
- Parnell – negotiating access rights to station platform across KiwiRail land in collaboration with Auckland Council Property Limited acquiring site for development purposes.

Community Transport

The safety at the school gate programme quarterly report has been undertaken. The programme supports schools that request enforcement of parking restrictions and practices at the school gate before and after school to improve road safety and promote safe driving practices.

Schools on the programme are required to include a message of support in their school newsletter to advise parents and caregivers that parking officers will be on patrol and enforcing restrictions. The first quarter results for school term 1 (January and April) identified 124 schools participated in the programme resulting in 1456 visits by parking officers and 2922 infringement notices issued. Most of the 124 schools have requested to stay on the programme in school term 2. Coordinators will continue to work with schools in term 2 to provide improved education, enforcement and changes to parking restrictions and layouts to improve safety and make it easier and safer for children to travel to school.

Westlake Girls High School signed on to the Travelwise Programme taking the total number of schools on the programme to 388.

Travel Planning

Travel planning initiatives were undertaken with:

- Orion Health staff;
- Health Alliance staff;
- Onehunga and Penrose Business Associations;
- Fleet initiatives were introduced under the AT Travel Plan including 'Book-a-seat', shuttle service between offices in Henderson and the CBD and fleet bikes.

A Personalised Journey Planning project has commenced in Birkenhead. Congestion is a key issue for Birkenhead residents travelling to the city. Over 4400 Birkenhead households have been contacted and invited to participate. The Personalised Journey Plan consists of:

- Participants offered a free personalised journey planning service to find alternatives to their regular commuting car trips such as carpooling, bus and ferry services;
- Public Transport give it a go promotion offering two weeks public transport commuter travel to encourage new users to try bus and ferry services;
- Onewa Road Transit Lane promotion – promoting the Let's Car pool website and messaging the transit lane benefits to promote carpooling.

