

Your feedback on Safe School Streets – Rutherford School



Contents

Summary	
Key themes in feedback	
Impacts on how people are using the streets around Rutherford Primary School and Ru College? (E.g. people driving, walking, biking, scooting, using mobility devices). What in have you noticed?	mpacts
Overall, how safe would you say the streets around Rutherford Primary School and Rut College are now? Please explain your answer?	
Please add any further comments you would like to make about the streets around Rutl Primary School and Rutherford College or about the temporary changes made to the st	
Next Steps	
Background	
What are we seeking feedback on?	
Project overview	
Project details – Rutherford School	
Consultation	
What we asked you	
Activities to raise awareness	
How people provided feedback	
Your feedback	
Overview	
What best describes your interest in the proposal?	
Have you noticed any changes to Kotuku Street since November last year?	
Thinking about school drop-off and pick-up times, are the following issues on Kotuku St	
worse, better, or no different than before the changes to Kotuku Street were made?	
Overview	
What impacts have you noticed?	
Overall, would you say the changes have made Kotuku Street	
How often do you currently see the following on Kotuku Street during school drop-off ar times?	
Overview	
Have you noticed any changes to Toru Street since November last year?	
, , , , , , , , , , , , , , , , , , , ,	
Thinking about school drop-off and pick-up times, are the following issues on Toru Stre	
worse, better, or no different than before the changes to Toru Street were made? Overview	
Overview Overall, would you say the changes have made Toru Street	
How often do you currently see the following on Toru Street during school drop-off and	
times?	
Overview	



Δ1	ttachment 1: Feedback form	43
D	esign suggestions in feedback and AT responses	. 40
	Bike Auckland	39
0	ther submissions	. 39
	Is COVID-19 still impacting how others travel and use the streets around Rutherford Primary School and Rutherford College? (E.g. more/less people walking, more/fewer vehicles on the road	•
	Is COVID-19 still impacting how you travel and use the streets around Rutherford Primary Scho and Rutherford College? (E.g. walk more/less often, drive more/less often)	
	Please add any further comments you would like to make about the streets around Rutherford Primary School and Rutherford College or about the temporary changes made to the streets	36
	Please explain your answer?	
	College are now	
	Overall, how safe would you say the streets around Rutherford Primary School and Rutherford	24
	What impacts have you noticed?	33
	In your view, have the street changes had any other impacts on how people are using the street around Rutherford Primary School and Rutherford College? (E.g. people driving, walking, biking scooting, using mobility devices)	g,



Summary

Auckland Transport's Community Transport team is working closely with schools to improve road safety in their local streets through our AT Safe School Streets pilot programme. We consulted on this proposal from the 18 June 2020 to the 10 July 2020 and received 177 submissions.

Key themes in feedback

36% of submissions who replied to the question, noted that they considered Kotuku Street more-safe overall since the changes.

37.5% of submissions who replied to the question, noted that they consider Toru Street no different overall since the changes. 27% of submissions who replied to the question, noted that they consider Toru Street more-safe overall, since the changes.

55% of submissions who replied to the question, had noticed impact changes on how people are using the streets around Rutherford Primary School and Rutherford College? (E.g. people driving, walking, biking, scooting, using mobility devices)

32.5% of submissions who replied to the question, noted the streets around Rutherford Primary School and Rutherford College are now safe. A further 8.5% of submissions went to add that they were very safe.

Impacts on how people are using the streets around Rutherford Primary School and Rutherford College? (E.g. people driving, walking, biking, scooting, using mobility devices). What impacts have you noticed?

123 submissions of which:

- ➤ The speed bumps are excessive and damaging to cars (22.5%)
- There is less safe parking now and more illegal parking (21%)
- ➤ There are more vehicles and excessive speed on Gloria Avenue to avoid the speed bumps on Kotuku Street (21%)
- Cars are now dropping off children on Old Te Atatu road to avoid Kotuku Street (16%)
- Kotuku Street is now more dangerous for cyclists (14.5%)

Overall, how safe would you say the streets around Rutherford Primary School and Rutherford College are now? Please explain your answer?

129 submissions of which:

- ➤ General comments (32%)
- There is less safe parking now and more illegal parking (25%)
- Speed bumps have made no difference (15%)
- ➤ Buses and bus stops are dangerous on Kotuku Street (15%)

Please add any further comments you would like to make about the streets around Rutherford Primary School and Rutherford College or about the temporary changes made to the streets.

68 submissions of which:



- > The speed bumps are excessive and damaging to cars (38.5%)
- ➤ General comments (18.5%)
- ➤ A good design, should work to slow car traffic and allow the safe movement of pedestrians and cyclists (16%)
- ➤ The speed bumps are a safety concern for cyclists (13%)
- ➤ There is less safe parking and drop off and pick up areas and more illegal parking (11%)
- Planters and speed bumps are causing congestion (11%)
- ➤ Buses and bus stops are dangerous on Kotuku Street (10%)

Next Steps



Background

What are we seeking feedback on?

Auckland Transport's Community Transport team is working closely with schools to improve road safety in their local streets through our AT Safe School Streets pilot programme.

Project overview

The Safe School Streets programme looks at how infrastructure improvements, placemaking (the way streets are planned and designed), tactical urbanism (low-cost temporary changes) and behaviour change programmes can improve safety and encourage alternative transport options for the school journey. The changes are designed to improve the school pick-up/drop-off experience, as well as improve safety for all road users.

The vision of the project is to see an improvement in the street safety near school entrances for all road users, an increase in active school travel and a reduction in congestion.

AT is working with research partners to understand the impact of the recently installed interim changes, which will inform the design of permanent solutions for these streets.

Project details – Rutherford School

Rutherford Primary School is involved in the Safe School Streets project with Auckland Transport, which is trialling changes to improve road safety and encourage walking, cycling, and scootering. Starting in November 2019, interim changes have been made to streets and parking around Rutherford Primary School and Rutherford College.

The interim improvements are temporary and use semi-permanent elements that can be easily installed and removed. This allows AT to test their effectiveness and make adjustments before permanent improvements are introduced. Interim improvements for Rutherford Schools include:

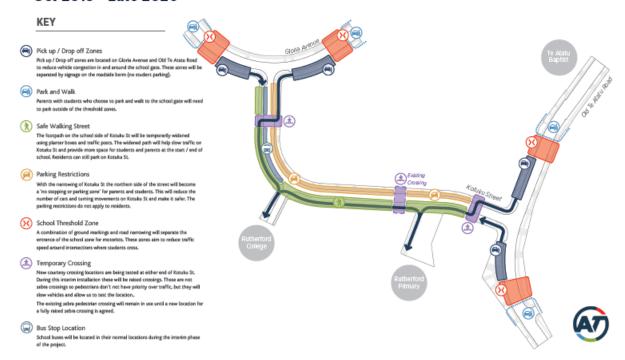
- Parking: With the narrowing of Kotuku St, the southern side of the street has become a 'no stopping or parking zone' for parents and students. This will significantly reduce the number of cars and turning movements on Kotuku Street and make it safer for those walking, cycling and scooting. The parking restrictions don't apply to residents.
- Drop off and pick up/park and walk zones: Pick up/drop off zones are located on the school side of Toru Street and the top of Titoki and Karamu Street to reduce vehicle congestion in and around the school gate. There are also park and walk zones on Gloria Avenue and Old Te Atatu Road. These zones are not for student parking.



- New pedestrian crossings and speed calming measures: New courtesy crossing
 locations are being tested at either end of Kotuku Street and Toru Street. During this
 interim installation these are raised courtesy crossings, not zebra crossings so
 pedestrians do not have priority over traffic, but they will slow vehicles and allow us
 to test the location.
- Safe walking streets: Walking and cycling will be safer for students due to a reduction of vehicles passing the school gate.

SAFE SCHOOL STREETS - RUTHERFORD COLLEGE & PRIMARY

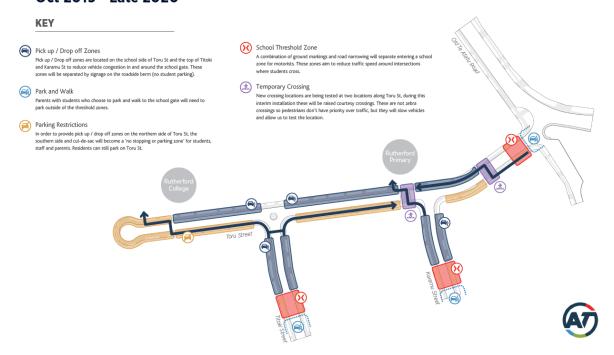
Kotuku Street - Interim Phase Oct 2019 - Late 2020





SAFE SCHOOL STREETS - RUTHERFORD COLLEGE & PRIMARY

Toru Street - Interim Phase Oct 2019 - Late 2020





Consultation

We consulted on the proposed safe school streets – Rutherford School from the 18 June 2020 to the 10 July 2020.

What we asked you

We asked:

- What do you think about the changes to the streets around Rutherford Primary School as part of the Safe School Streets programme?
- ➤ Compared to before the changes were made in November last year, do you think the streets around Rutherford Primary School are now?
- > Please tell us why you think the changes are less safe/no different/safer?

Activities to raise awareness

To let you know about our consultation, we:

- > Letter to residents
- Letter to Rutherford school community,
- Information in school notices
- > Drop in session
- Geotargeted social media campaign
- Webpage
- Online survey

How people provided feedback

You could provide feedback using an online submission form (on our <u>Have Your Say website</u>) or a freepost form included in the brochure. See https://at.govt.nz/projects-roadworks/safe-school-streets/ at the end of this report for a copy of the feedback form.



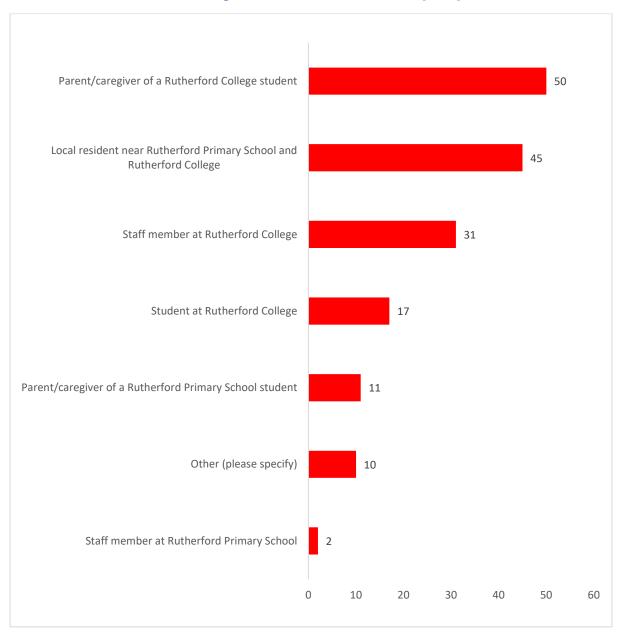
Your feedback

Overview

We received public feedback on the proposal from 177 submissions, 165 submissions were online and 12 submissions were hard-copy.

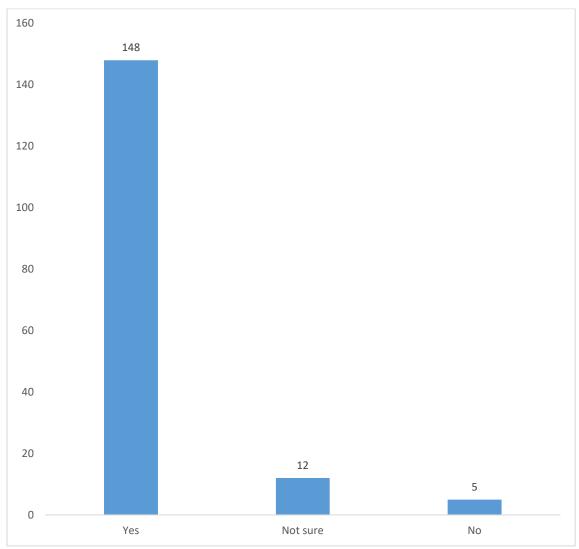
Online respondents were asked different questions about Kotuku St and Toru St depending on whether they were aware of the changes or not (if they said yes, they were asked whether issues on Kotuku are worse/better/no different, whereas if they said no/not sure, they were asked to give a frequency rating.

What best describes your interest in the proposal?





Have you noticed any changes to Kotuku Street since November last year?



165 submissions responded to this question

165 submissions responded to this question of which:

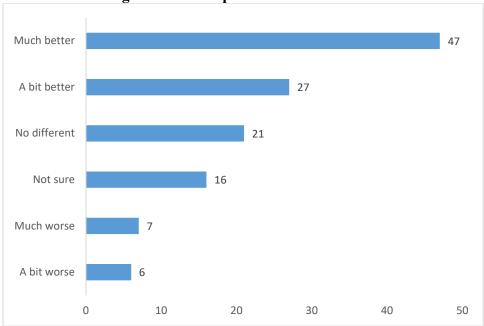
- > 90% replied 'Yes'
- > 7% replied 'Not sure"
- > 3% replied 'No"

Thinking about school drop-off and pick-up times, are the following issues on Kotuku Street now worse, better, or no

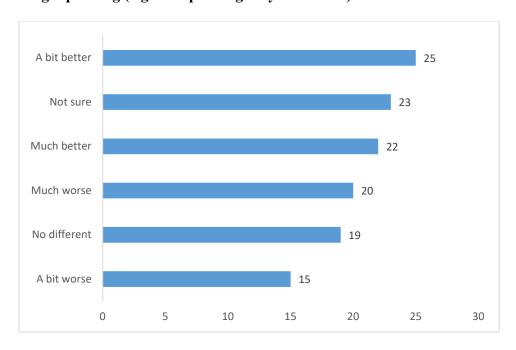


different than before the changes to Kotuku Street were made?

Vehicles travelling at excessive speed

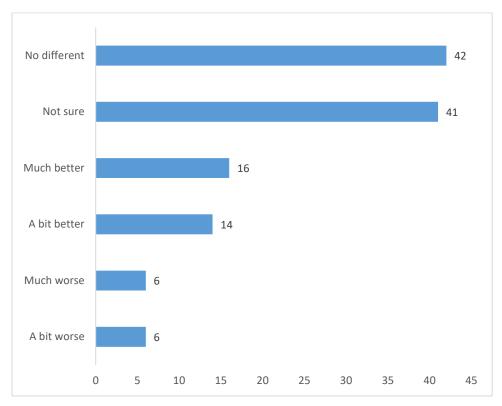


Illegal parking (e.g. cars parking on yellow lines)

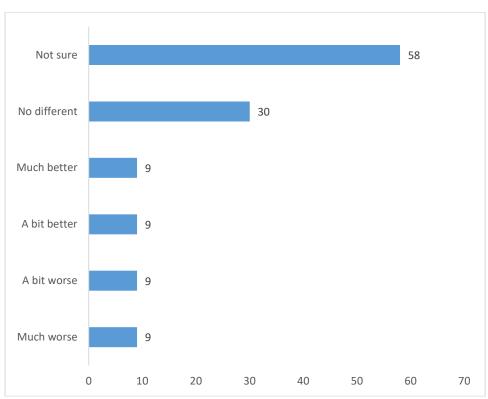


U-turns in front of the school



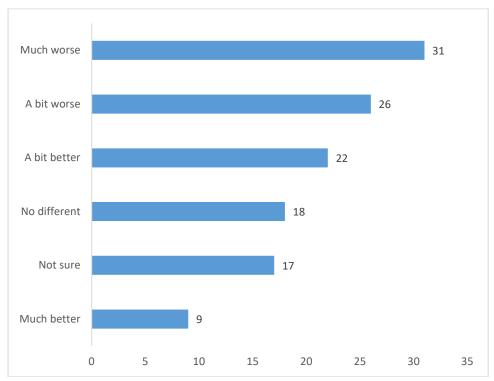


Drivers not obeying parking time restrictions

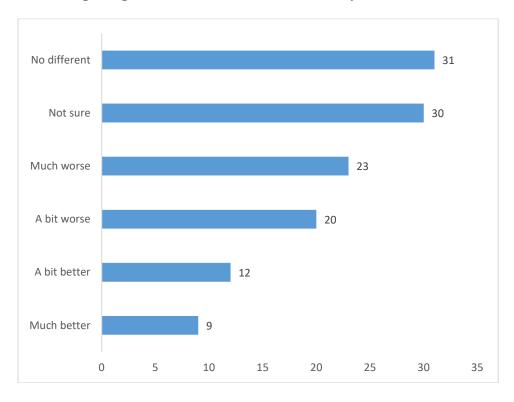


Queuing traffic and congestion



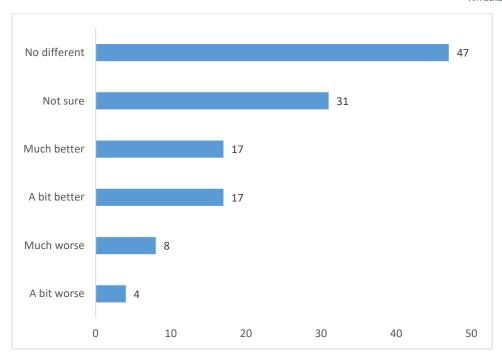


Students getting in and out of cars in the roadway

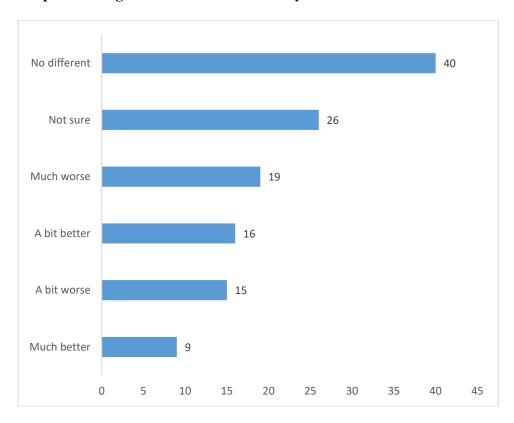


Cars not stopping at pedestrian crossings





People crossing the road in an unsafe way or location



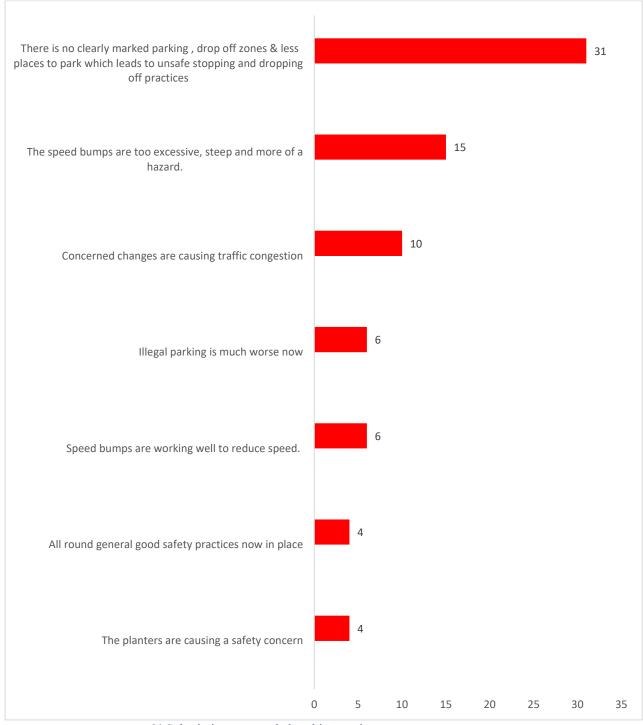
Overview

Vehicles travelling at excessive speed – Much better Illegal parking (e.g. cars parking on yellow lines) – Bit better U-turns in front of the school – No different



Drivers not obeying parking time restrictions – Not sure Queuing traffic and congestion – Much worse Students getting in and out of cars in the roadway – No different Cars not stopping at pedestrian crossings - No different People crossing the road in an unsafe way or location - No different

What impacts have you noticed?

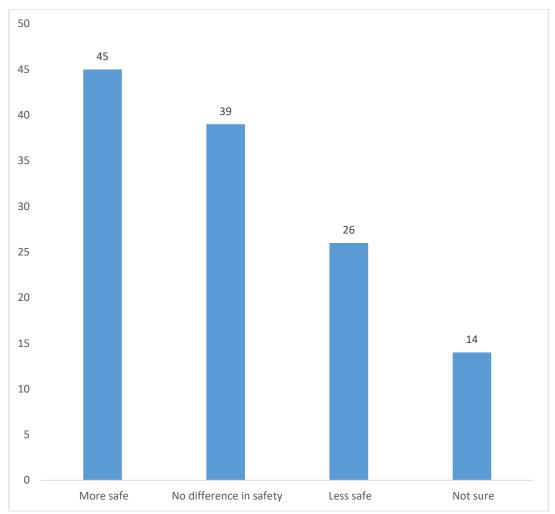


64 Submissions responded to this question



- ➤ There is no clearly marked parking, drop off zones and less places to park, which leads to unsafe stopping and dropping off practises (31 submissions)
- > The speed bumps are excessive and damaging to cars (15 Submissions)
- Concerned changes are causing congestion (10 Submissions)

Overall, would you say the changes have made Kotuku Street



124 submissions responded to this question

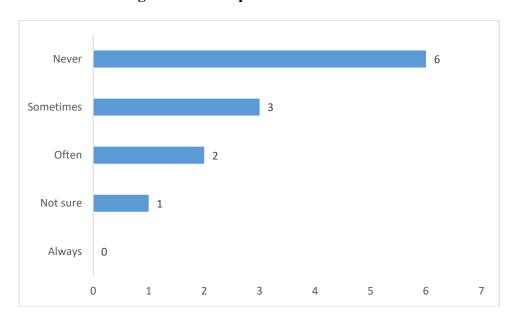
124 submissions replied to this question of which:

- > 36.2% replied 'More-safe'
- > 31.5% replied 'No difference in safety'
- > 21% replied 'Less-safe'
- > 11.3% replied 'Not sure'

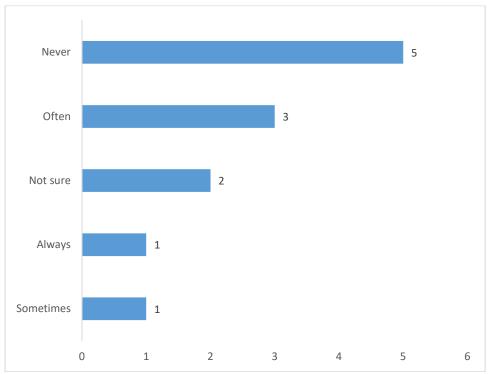


How often do you currently see the following on Kotuku Street during school drop-off and pick-up times?

Vehicles travelling at excessive speed

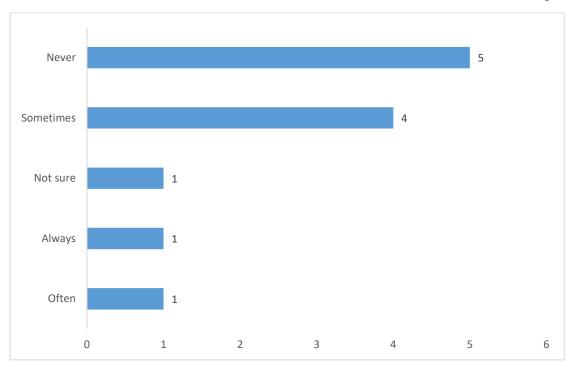


Illegal parking (e.g. cars parking on yellow lines)

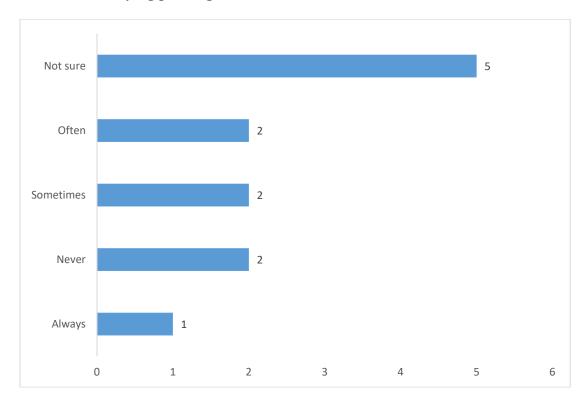


U-turns in front of the school



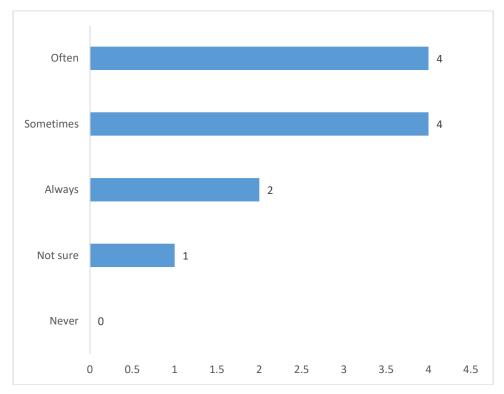


Drivers not obeying parking time restrictions

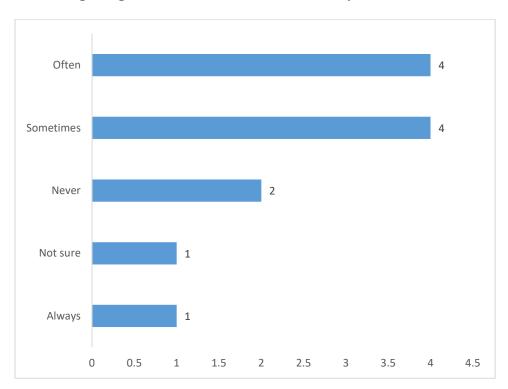


Queuing traffic and congestion



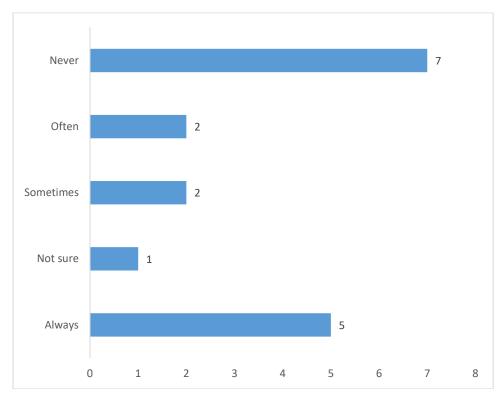


Students getting in and out of cars in the roadway

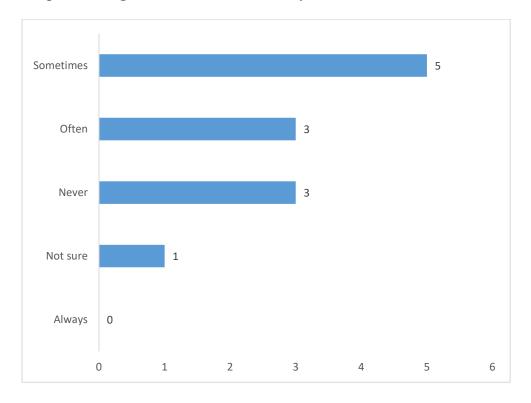


Cars not stopping at pedestrian crossings





People crossing the road in an unsafe way or location



Overview

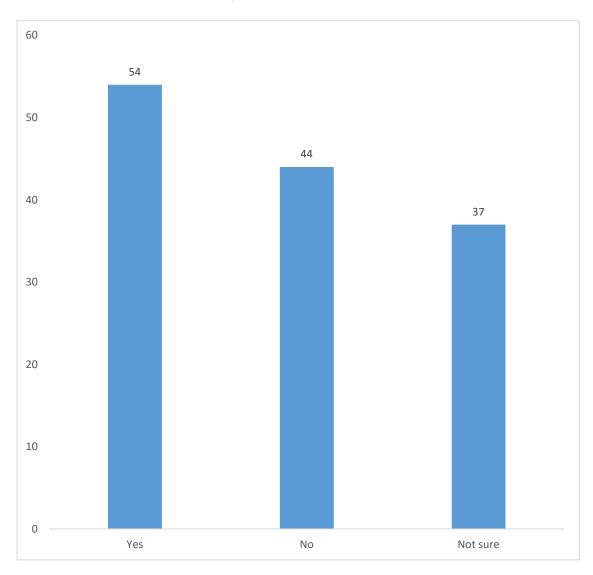
Vehicles travelling at excessive speed - Never Illegal parking (e.g. cars parking on yellow lines) - Never U-turns in front of the school - Never



Drivers not obeying parking time restrictions – Not sure Queuing traffic and congestion - Often
Students getting in and out of cars in the roadway - Often
Cars not stopping at pedestrian crossings - Never
People crossing the road in an unsafe way or location - Sometimes



Have you noticed any changes to Toru Street since November last year?



135 submissions responded to this question

135 submissions replied to this question of which:

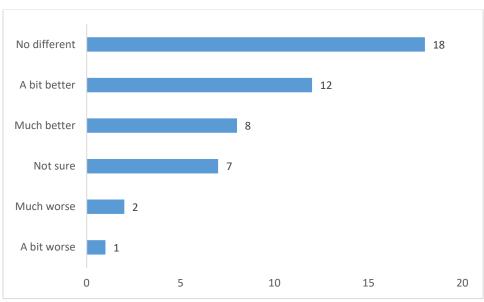
- > 40% replied 'Yes'
- > 32.5% replied "No"
- > 27.5% replied 'Not sure'

Thinking about school drop-off and pick-up times, are the following issues on Toru Street now worse, better, or no

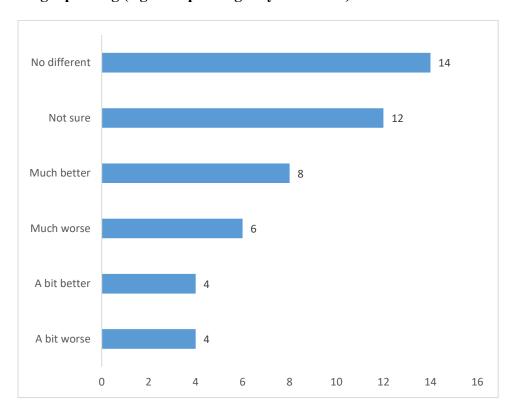


different than before the changes to Toru Street were made?

Vehicles travelling at excessive speed

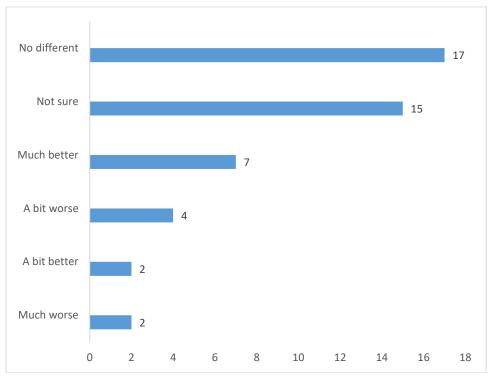


Illegal parking (e.g. cars parking on yellow lines)

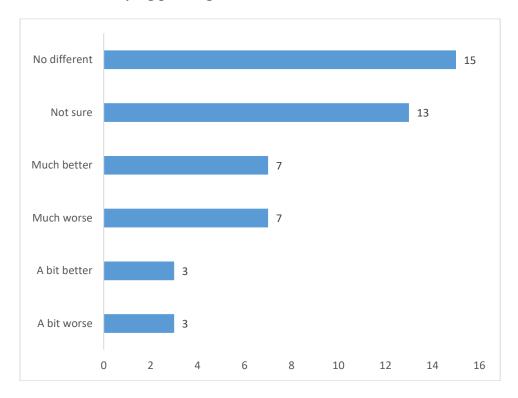


U-turns in front of the school



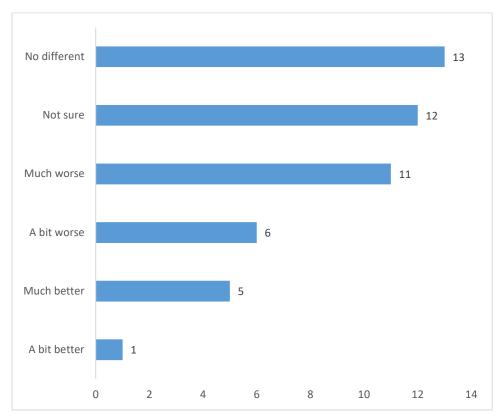


Drivers not obeying parking time restrictions

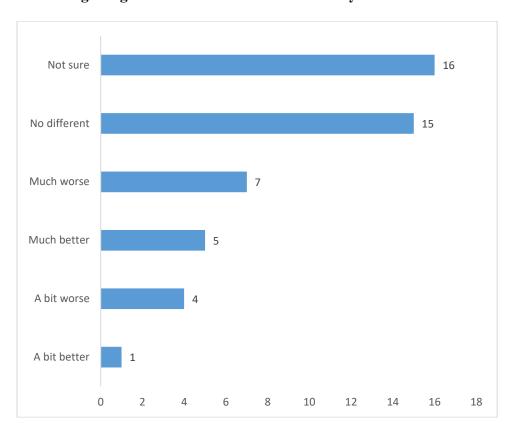


Queuing traffic and congestion



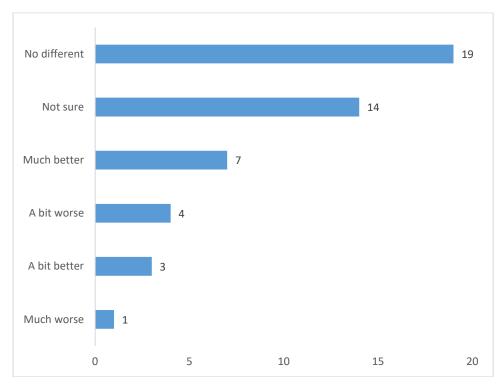


Students getting in and out of cars in the roadway

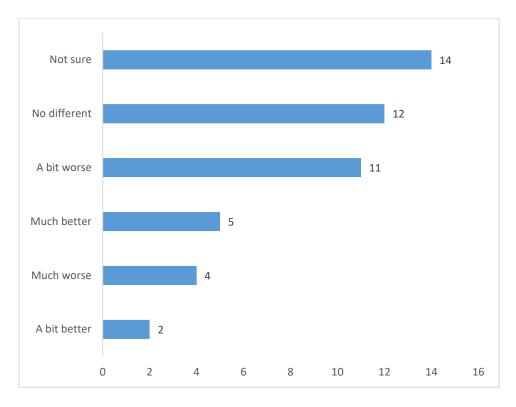


Cars not stopping at pedestrian crossings





People crossing the road in an unsafe way or location



Overview

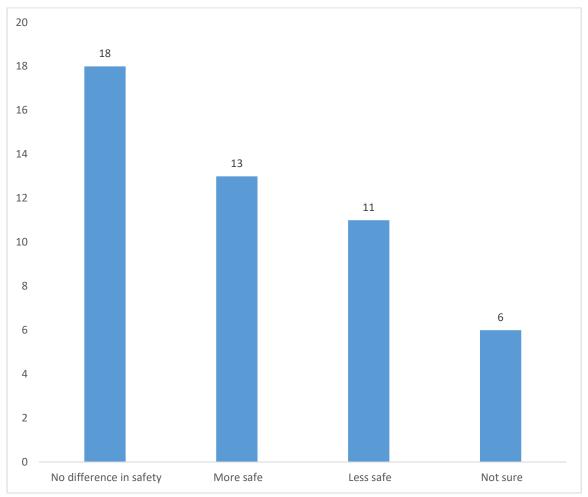
Vehicles travelling at excessive speed - No different Illegal parking (e.g. cars parking on yellow lines) – No different U-turns in front of the school – No different Drivers not obeying parking time restrictions – No different



Queuing traffic and congestion – No different Students getting in and out of cars in the roadway – Not sure Cars not stopping at pedestrian crossings – No different People crossing the road in an unsafe way or location – Not sure

Overall, would you say the changes have made Toru Street





48 submissions responded to this question

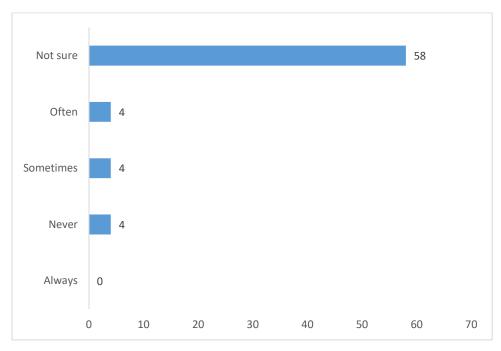
48 submissions replied to this question of which:

- > 18 Submissions replied 'No difference in safety'
- > 13 Submissions replied 'More-safe'
- > 11 Submissions replied 'Less-safe'
- 6 Submissions replied 'Not sure'

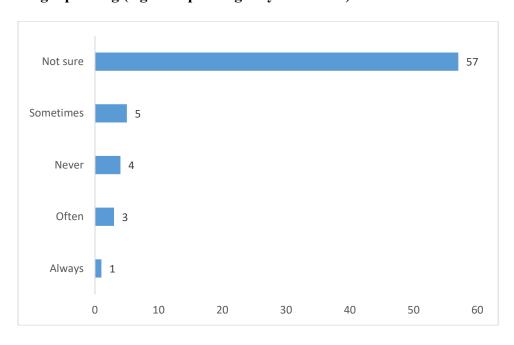
How often do you currently see the following on Toru Street during school drop-off and pick-up times?

Vehicles travelling at excessive speed



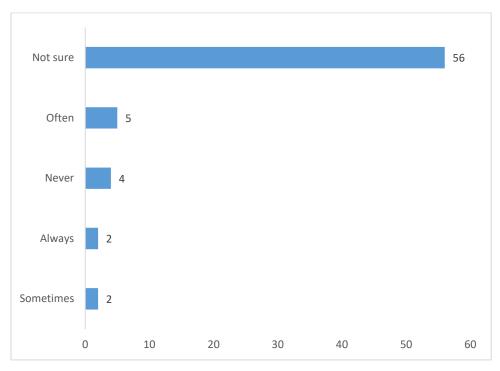


Illegal parking (e.g. cars parking on yellow lines)

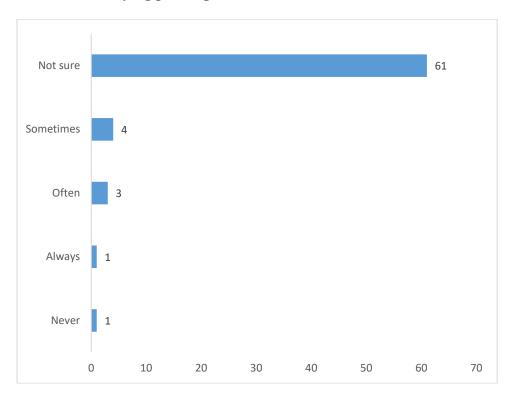


U-turns in front of the school



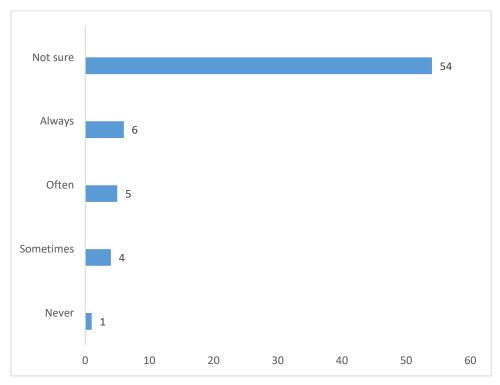


Drivers not obeying parking time restrictions

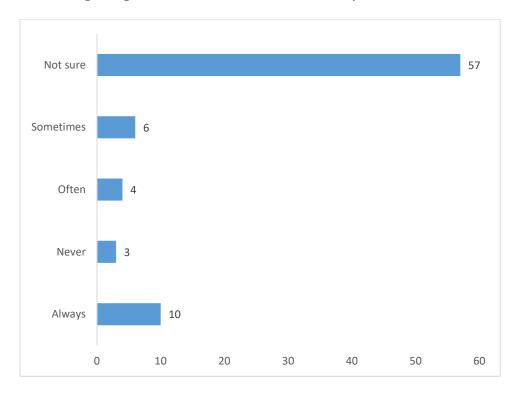


Queuing traffic and congestion



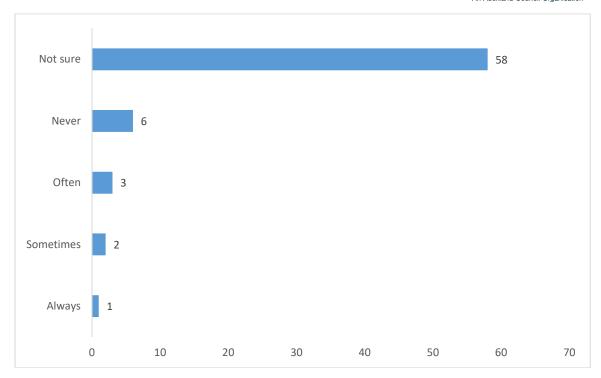


Students getting in and out of cars in the roadway

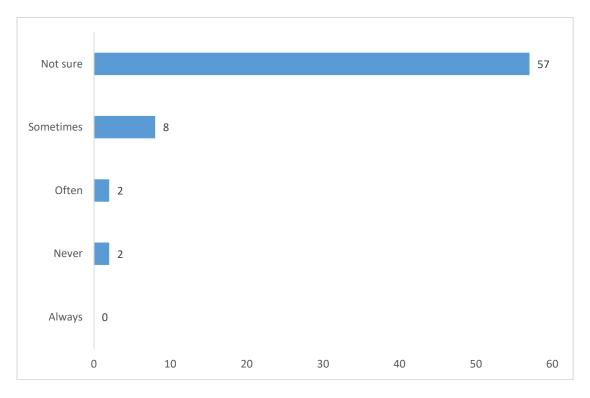


Cars not stopping at pedestrian crossings





People crossing the road in an unsafe way or location



Overview

Vehicles travelling at excessive speed – Not sure Illegal parking (e.g. cars parking on yellow lines) – Not sure U-turns in front of the school – Not sure Drivers not obeying parking time restrictions – Not sure



Queuing traffic and congestion – Not sure

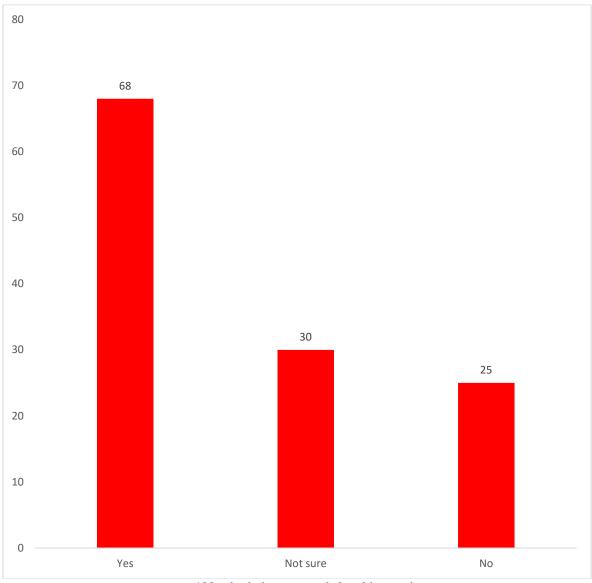
Students getting in and out of cars in the roadway – Not sure

Cars not stopping at pedestrian crossings – Not sure

People crossing the road in an unsafe way or location – Not sure

In your view, have the street changes had any other impacts on how people are using the streets around Rutherford Primary School and Rutherford College? (E.g. people driving, walking, biking, scooting, using mobility devices)





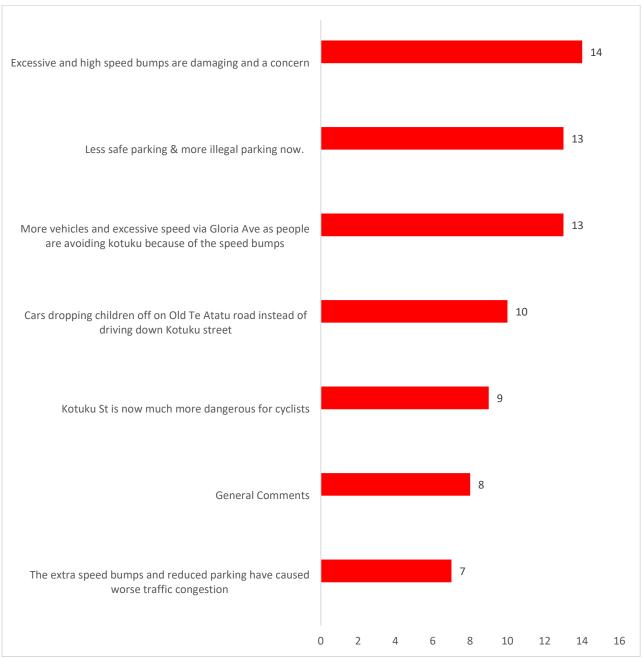
123 submissions responded to this question

123 submissions responded to this question of which:

- > 55.3% replied 'Yes'
- > 24.4% replied 'Not sure'
- > 20.3% replied 'No'



What impacts have you noticed?



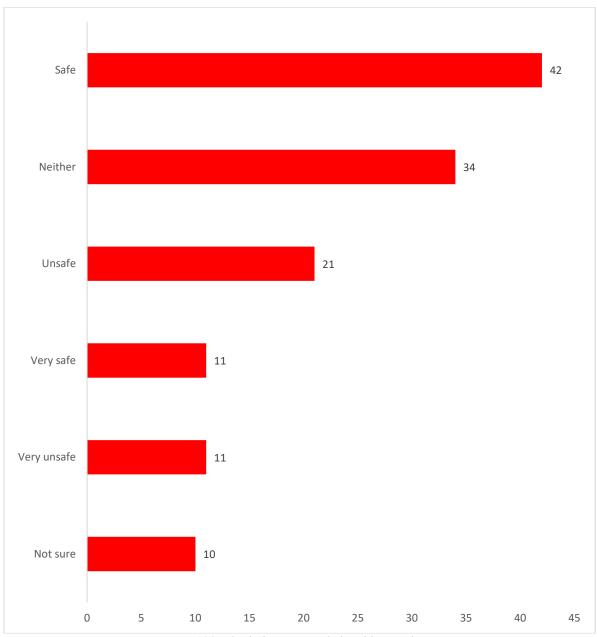
62 submissions responded to this question

There were 62 submissions who commented on what impacts had been noticed, the most common themes were;

- ➤ The speed bumps are excessive and damaging to cars (14 Submissions)
- ➤ There is less safe parking now and more illegal parking (13 Submissions)
- ➤ There are more vehicles and excessive speed on Gloria Avenue to avoid the speed bumps on Kotuku Street (13 Submissions)
- Cars are now dropping off children on Old Te Atatu road to avoid Kotuku Street (10 Submissions)
- ➤ Kotuku Street is now more dangerous for cyclists (9 Submissions)



Overall, how safe would you say the streets around Rutherford Primary School and Rutherford College are now



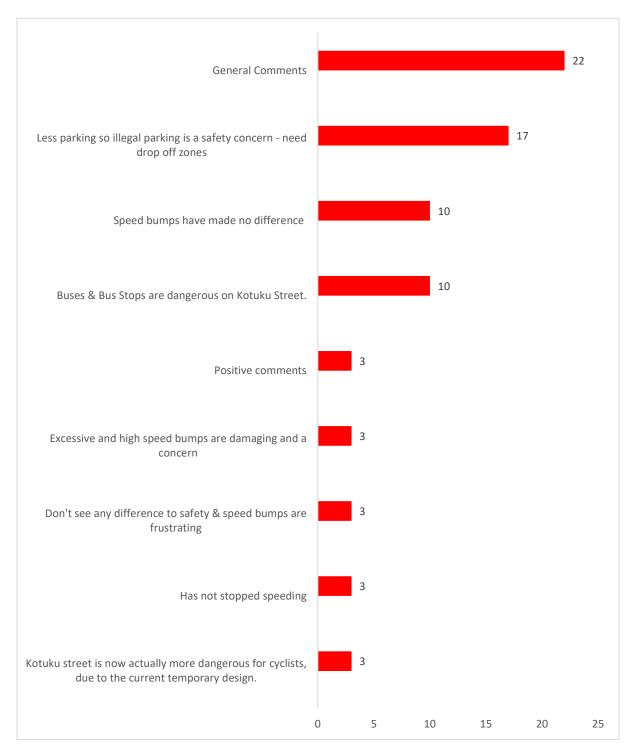
129 submissions responded to this question

129 submissions responded to this question of which:

- > 32.6% replied 'Safe'
- > 26.4% relied 'Neither'
- > 16.2% replied 'Unsafe'
- > 8.6% replied 'Very safe'
- > 8.6% replied 'Very unsafe'
- > 7.6% replied 'Not sure'



Please explain your answer?



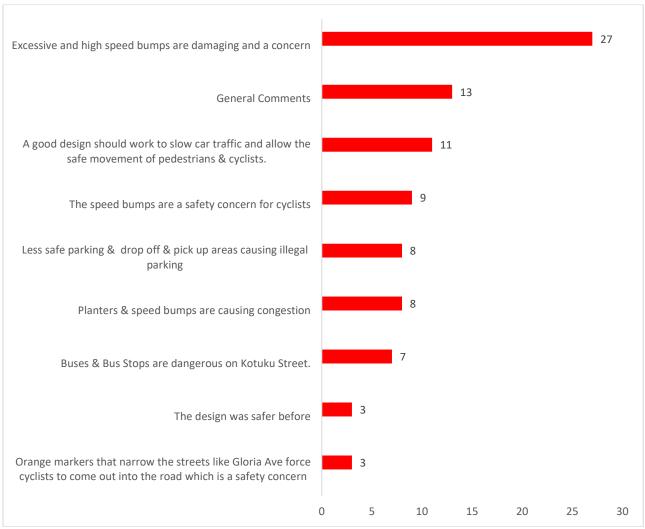
68 submissions responded to this question

There were 68 submissions who commented further, the most common themes were;

- > General comments (22 submissions)
- ➤ There is less safe parking now and more illegal parking (17 Submissions)
- Speed bumps have made no difference (10 Submissions)
- Buses and bus stops are dangerous on Kotuku Street (10 Submissions)



Please add any further comments you would like to make about the streets around Rutherford Primary School and Rutherford College or about the temporary changes made to the streets.



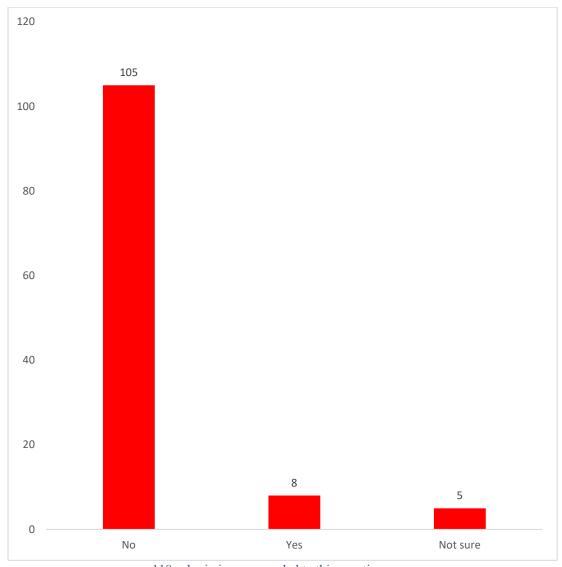
70 submissions responded to this question

There were 70 submissions who commented on what impacts had been noticed, the most common themes were;

- ➤ The speed bumps are excessive and damaging to cars (27 Submissions)
- General comments (13 Submissions)
- ➤ A good design, should work to slow car traffic and allow the safe movement of pedestrians and cyclists (11 Submissions)
- The speed bumps are a safety concern for cyclists (9 Submissions)
- There is less safe parking and drop off and pick up areas and more illegal parking (8 Submissions)
- Planters and speed bumps are causing congestion (8 Submissions)
- > Buses and bus stops are dangerous on Kotuku Street (7 Submissions)



Is COVID-19 still impacting how you travel and use the streets around Rutherford Primary School and Rutherford College? (E.g. walk more/less often, drive more/less often)



118 submissions responded to this question

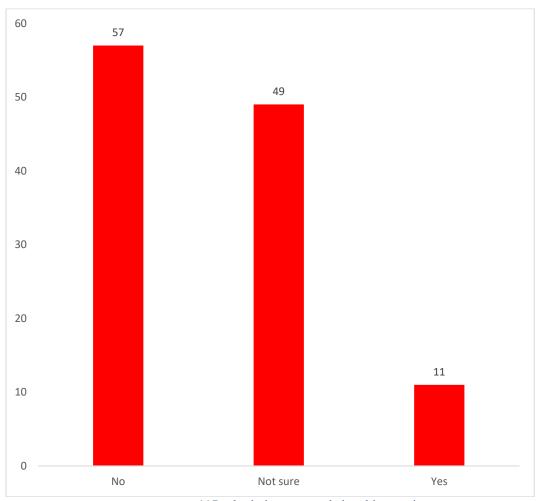
118 submissions responded to this question of which:

89% of submissions did not think Covid-19 was still impacting on travel and the use of streets around Rutherford Primary School and Rutherford College.11% either thought it was still impacting or were not sure.

Is COVID-19 still impacting how others travel and use the streets around Rutherford Primary School and Rutherford



College? (E.g. more/less people walking, more/fewer vehicles on the road)



117 submissions responded to this question

117 submissions responded to this question of which:

49% of submissions did not think Covid-19 was impacting on others travel and the use of streets around Rutherford Primary School and Rutherford College whilst 42% of submissions did not know. 9% thought it was still impacting how others travelled and used the streets.



Other submissions

Bike Auckland

Bike Te Atatū supports tactical urbanism, that is, the use of temporary street changes to test their effectiveness and make adjustments before permanent improvements are introduced. We thank Auckland Transport for using this approach in our neighbourhood. We strongly support the aim of the trial, namely that "walking and cycling will be safer for students due to a reduction of vehicles passing the school gate". In our view walking may well be safer, but the trial has not made bicycle riding safer.

Our comments on the Rutherford Safe Streets trial is based on feedback from our members regarding the changes to Kotuku Street. We have not received any feedback on Toru Street.

Overall those who have talked to us have raised the lack of improvement to cycle safety. We understand that college students generally ride to the back gate (where the bike parking is located) but avoiding Kotuku Street is not an option for younger, more vulnerable children riding to Rutherford Primary. Nor should it be expected that cyclists who live in the area avoid this street.

The issue is most acute in relation to the school bus stop. Here large numbers of Rutherford pupils will congregate, forcing primary school kids to ride around the parked buses in the traffic. This practice seems very unsafe.

There is also concern about the safety of the speed bumps - there has been at least one accident where a rider has fallen off their bike. This is something Auckland Transport should consider in future trials.

We recommend that Auckland Transport considers some "tweaks" before making any permanent changes. These changes should include:

- a fully separated bike lane
- moving the school bus pick up and drop off to Old Te Atatu Road.
- enforcement to discourage drivers from parking illegally at the bus stop



Design suggestions in feedback and AT responses

Design suggestion in feedback	AT response
Parking & Drop off & Pick up Zones	
People cross whenever they feel like it, not necessarily safely. There is no clearly marked parking zones that I have seen as the drop off zones.	New NZTA rules will allow more flexibility, and this will be addressed in permanent design.
It's so difficult to drop and pick up. There should be more parking.	Final design will make it more clear about where we can park. Work on berms and driveways. Then it will be about enforcement and education. Information to school and AT about enforcement.
Many High School parents now drop off their kids in the bus stops down the end of Kouku St. I don't think they are supposed to, but this is actually defeating your non- parking zone slightly further up the street with the orange cones.	Bus stop being used as drop off zone is likely to be addressed if we push the kerb line back out. AT looking at buses being removed.
Speed Bumps	
The judder bar at the very top of Kotuku street where it meets Old Te Atatu road is unnecessary as there are so many judder bars further down the street.	This will be addressed in the permanent design
The types of bumps installed on the road are terrible for drivers, even at a very low speed.	This will be addressed in the permanent design
The judder bars at each end are hard to get over it's going to break my car it affects the balance of my car axle.	This will be addressed in the permanent design
Congestion	
The extra speed bumps and reduced parking have caused worse traffic on the main roads	Speed humps are being moved, and the speed humps will be replaced by less severe elements in the permanent scheme



Design suggestion in feedback	AT response
The number of speed bumps put in has made traffic congestion worse.	Speed humps are being moved, and the speed humps will be replaced by less severe elements in the permanent scheme
Pulling into Kotuku street and immediately hitting judder bars means that there is more congestion as people have to wait for much bigger gaps to turn	Speed humps are being moved, and the speed humps will be replaced by less severe elements in the permanent scheme
Cycling Concerns	
Please take into account cyclists with thin tyres that cannot handle going over the skinny speed bumps.	Speed humps to be replaced with less severe ones.
You've got to do something to protect the young cyclists that travel from Gloria Ave to the Primary School. As a parent I cannot let my children ride this stretch, while you have buses, cars coming and going and using the bus stops as a drop off zone, therefore opening doors into pedestrians and cyclists.	Bus stop being used as drop off zone is likely to be addressed if we push the kerb line back out. AT looking at buses being removed
It is a nightmare! I ride a pushbike to my workplace at Rutherford College, a trip that takes around 7 minutes. I have to bump over 10 speed bumps, and the ones on Kotuku Street are particularly awful.	We have created a gap in the speed humps for cyclists. Speed humps to be replaced with less severe ones.
Buses & Bus Stops are dangerous on Kotuku Street.	
For some reason buses and bus stops have remained in Kotuku Street. This is crazy when you are calling it a safe street - it is a dangerous street so long as the buses are there. Until you get rid of the buses, you have kids nearly getting hit as they try to get around them on the road, as the College kids block the foot path.	We are not convinced that moving the buses will decrease footpath conflict between primary and secondary students, and suspect it may make the problem worse
раш.	The permanent design widens the footpath (almost double) and we are going to fill in the recessed bus parking, which will provide more space and we expect this will address the pedestrian safety issues raised in some submissions.
	If there is still a problem once the permanent design has been installed, we can revisit the question of the impact of buses.



Design suggestion in feedback	AT response
Busses are unable to turn into kotuku safely.	This is a tight turn, and taken once a day by each bus. We expect that the buses are taking this turn more widely because the temporary hit sticks are taller than the planned permanent kerb build outs will be.



Attachment 1: Feedback form

Feedback form



Safe School Streets - Rutherford School

Please complete this freepost form and return it to us by Priday 10 July 2020.

Alternatively, you can provide feedback online at AT.govt.nz/haveyoursay, or search 'safe school streets' or go online at www.surveymonkey.com/r/SSSRutherford

If you have difficulty completing the form, you can call us on (09) 355 3553 and our contact centre staff will fill in the feedback form with you over the phone.

If your comment relates to a specific location, please be sure to state where. You are welcome to attach additional pages

Safe School Streets programme?	
Compared to before the changes were made in School are now:	November last year, do you think the streets around Rutherford
Less safe No different Safer	Not sure
Please tell us why you think the changes are les	s safe/no different/safer
PERSONAL INFORMATION	
Name	
Business/Organisation	
Street address	
Suburb	
Suburb City/Town	Post code

Providing personal details is optional. Providing your postal or email address ensures that we can contact you with updates to the project. The following information is for statistics purposes only, and does not affect your feedback.

PRIVACY: AT is committed to protecting our customers' personal information.

0.000