



# Co-design workshop 2

**Ponsonby Road**  
Innovating Streets for People



# Welcome (back)!

Before we start:

- Fill out an “Update” template.
- Mix and mingle – meet your fellow co-design group members.
- Find your “identical” or “evil” twin: someone with shared or opposite passions in this project.



**Welcome (back)!**



# Housekeeping



# Agenda Today



- 1 Welcome back & today's objectives**
- 2 Lightning round introductions**
- 3 Recap workshop 1**
- 4 Tactical urbanism inspiration**
- 5 Opportunities + locations**
- 6 Hot spot validation**
- 7 Sizing the opportunity**
- 8 Summary + next steps**

# Recap: Project objectives

- Trial temporary changes to the street environment to improve Ponsonby Road's:
  - safety
  - vibrancy / livability
  - access options
- These trials will inform future decisions about more permanent changes to Ponsonby Road.



## Recap: Why are we here?

- Interpret views of the community
- To develop design options over 3 workshops
- Better outcomes from working together



# Recap: 3 Workshops

- **Workshop 1 (Done):**  
Form the group, and understand the different issues, needs, and opportunities to make Ponsonby Road more people friendly
- **Workshop 2 (Today):**  
Identify specific locations and corresponding opportunities that may benefit from testing temporary interventions
- **Workshop 3:**  
Develop specific concepts and design options to address the opportunities identified in Workshop 2



## Objectives for today

- Find out what each of us are passionate about
- Locate specific opportunities along Ponsonby Rd
- Prioritise locations based on those opportunities



# Recap: Our ways of working

- Everyone has the right to feel safe at our workshops.
- We will treat each other respectfully.
- Only one person speaks at a time.
- We have 2-way conversations - both listening and speaking.
- We will keep it brief, so that everybody has a chance to be heard
- Anyone may call out "ELMO" to indicate: "Enough - Let's Move On" to stay on topic.
- We will document our workshops together.
- All will have an opportunity to review and amend this record.
- When discussing our workshops together, we will not attribute comments to specific individuals, unless they have given their permission (Chatham House Rule).
- We will not record individuals at the workshops without their permission.

# Lightning Round Introductions

- Your name
- Organisation represented (if any)
- One of your passions for this project
- A “twin” you met today – keep it going!



# Workshop 1 Record



# Workshop 1 Record

## ●----- **Inputs:**

- Slides (AT)
- Social Pinpoint & Interview Responses (general public)

## ●----- **CoDesign Group Outputs:**

- Ways of Working
- Review of public feedback – post-its
- “Parking Lot” questions
- Follow-up feedback & questions

## ●----- **AT output:**

- Initial & updated output summary
- Draft visualisation of post-it review (on hold)
- Answers to questions

# Workshop 1 Record – Feedback & Response

Feedback	Response
AT visualisation is not a CoDesign group output / is inaccurate	Replaced with images of post-its, added explanation, AT visualisation work on hold pending group feedback.
No input from kids	Interactive exercises planned for Feb, before WS3. Resources made available to other projects.
We want to know who else is on the group	Introductions at beginning of WS2. Can't release personal contact details without permission, but will pass on information to the group.
We should deliver to the Ponsonby Road Plan	Our objective is to trial temporary interventions that complement the plan's objectives, not necessarily to deliver on the planned works.
Please provide detailed costings of proposed changes	No specific changes have been decided, and costs vary greatly depending on the type of change and choice of materials. Examples provided in WS2.
Can we see feedback from others & responses?	Yes – we are still working through this and will circulate following WS2.
Workshops are over-catered and activation events are a waste of money	Workshop catering is standard practice, and activation events are expected by the funder to increase public engagement.

# Workshop 1 Record – Draft AT Visualisation

## Surprising New Insights



### Buses & PT

- Service for elderly
- Safety for cyclists
- More frequent buses needed

### Pedestrians

- Running lane
- Green wave traffic lights
- Haze wayfinding

### Safety

- Left-hand lane a slow-traffic lane
- Speed cameras
- Ban large vehicles

### Place Making

- Water fountains
- Bike stops encroaching on footpath
- No mow barriers - Pollinator barriers
- More should be done for homeless
- Place art / Gateway treatments
- Needs point of interest
- Innovative parking spaces e.g. on reserves

## Workshop One Findings







# Tactical Urbanism

## Examples & Inspiration

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# Costed Examples

Approximate costs - to be used as a guide only



**\$300k**  
per km

## Manukau tactical bus lane. 2019

Includes:

- Design
- Resolution
- Consultation
- Monitoring
- Construction



**\$600k**  
per km

## Federal Street contra-flow cycle lane. 2018

Includes:

- Concept design and detail design
- Contra-flow cycle lane road paint (approximately 160m)
- Polka-dot markings and other localised pedestrian treatments
- Coloured planter boxes
- Rubber Speedhumps at driveways
- Sharrow road markings within the traffic lane
- Signage allowing cyclists to cycle contra-flow



**\$280k**  
per km

## St Lukes temporary cycleway. 2017

Includes:

- Rubber separators and reflective paddles on each side of the road

\*Excludes Planning

# Costed Examples

Approximate costs - to be used as a guide only



**\$70**  
per m<sup>2</sup>

**Sale Street.  
2019**

**Includes:**

- Design
- Resolution
- Consultation
- Monitoring
- Construction
- Maintenance



**\$65**  
per m<sup>2</sup>

**Shortland Street.  
2018**

**Includes:**

- Research
- Design
- Resolution
- Consultation
- Monitoring
- Construction



**\$100**  
per m<sup>2</sup>

**High Street.  
2019**

**Includes:**

- Design
- Resolution
- Consultation
- Monitoring
- Construction

# Costed Material Examples

Approximate costs - to be used as a guide only



Tactical Tree Planter



Cycling & Micromobility Furniture



Tactical Seating



Temporary Raised Tables



Traffic Management



Tactical Separators



Road Paint

# Auckland Tactical Urbanism

## Examples



# Auckland Tactical Urbanism



# Space for People

## Inspiration



# Space for People





# Space for People



# Crossings & Pedestrian Assists

## Inspiration



# Crossings & Pedestrian Assists



# Cycling & Micro mobility Features

## Inspiration



# Green Spaces

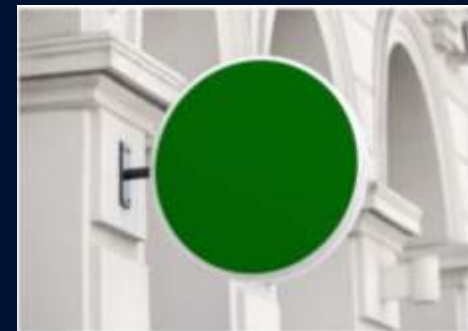
## Inspiration



# Green Spaces



# Wayfinding & Signage Inspiration



# Wayfinding & Signage





# Street Art Inspiration



Tactical Urbanism  
**Project  
Examples**

**Ponsonby Road**  
Innovating Streets for People



# Pocket Park

Demonstration



Interim



Permanent



# Raised Zebra Crossing

Demonstration



Interim



Permanent



# Traffic Delineators

Demonstration



Interim



Permanent



# Pedestrian Refuge

Demonstration



Interim



Permanent



# Roundabout

Demonstration



Interim



Permanent



# Bike / Scooter Parking

Demonstration



Interim



Permanent



# 30km Zone

Demonstration



Interim



Permanent



# Speed Humps

Demonstration



Interim



Permanent



# Pick up / Drop off Street Marking

Demonstration



Interim



Permanent



# Pick up / Drop off Signage

Demonstration



Interim



Permanent



# Kerb Extension

Demonstration



Interim



Permanent



# Street Closure

Demonstration



Interim



Permanent





# Customised Pedestrian Crossing

Demonstration



Interim



Permanent



# Customised Wayfinding Footpaths

Demonstration



Interim



Permanent



# Intersection Repair

Demonstration



Interim



Permanent



# Alleyway Enhancement

Demonstration



Interim



Permanent



# Courtesy Crossing

Demonstration



Interim



Permanent



# Intersection Courtesy Crossing

Demonstration



Interim



Permanent



# Painted Footpath

Demonstration



Interim



Permanent



# Wayfinding Footpath

Demonstration



Interim



Permanent



# Opportunities + locations

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# Opportunities & Locations

## ●----- Objective:

- Locate and detail specific opportunities you are passionate about.

## ●----- Process:

- Jot down at least 3 issues/opportunities you are passionate about.
- We will form groups with common interests to explore these one at a time:
  - Whose experience is affected by this?
  - What is their current experience?
  - What should their experience ideally look like instead?
- Locate places on Ponsonby Road where the issue/opportunity is most significant (2 sticky tabs per person)
- Repeat for 1 or 2 further rounds (~15min per round)

[Note: at the workshop, we continued as individuals after the first round]

# Opportunities & Locations

**Issue / Opportunity:** More seating!

**First Name:** Felicity

## Whose experience is affected by this?

Describe the personas in terms of their life circumstances and how they use Ponsonby Road – e.g. "a parent on their way to drop off their two kids at different schools before going shopping"

- People with mobility impairments – e.g. on crutches or pregnant
- Dog walkers
- Casual shoppers

## What is their current experience?

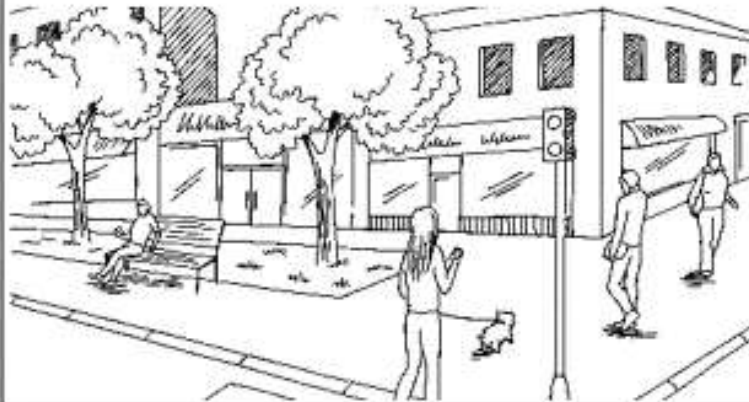
Describe and/or sketch the current experience for such a person on Ponsonby road.

- There are not enough places to just sit and rest after walking any distance – if you are on crutches, this creates an enormous gulf between stops – e.g. between Three Lamps and Franklin Rd.
- It feels like you have to walk a long way between rests when walking your dogs, and when you do sit down, it is either not a pleasant place to be, or it feels like you are in the way – e.g. the seat at Vermont St.
- People feel like they have to park right outside shops and rush in and out to avoid getting towed because walking is so unpleasant.

## What should their experience ideally look like instead?

Describe and/or sketch the ideal experience for such a person on Ponsonby road.

- You should be able to sit down, have a rest in a comfortable place under some shade in summer, and just watch people go by without feeling in the way.



More seating!  
Felicity

More seating!  
Felicity

**Ponsonby User**

# **Personas**

**For consideration –  
or make up your own!**

**Ponsonby Road**  
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## Adults with Young Children

### We need...

- Family bathrooms/changing facilities
- Child sized toilets, lower basins and hand dryers
- Space for breastfeeding mothers
- Slip resistant and even footpaths
- Playgrounds and play areas for children of all ages and abilities
- Water fountains children can use



## Businesses

(Business Owners, Hospitality, Retail, Employers)

### **We need...**

- Customers to be able to easily and safely access businesses (shops, restaurants, cafes etc.)
- A clean and safe environment around shops and businesses
- A safe and easy way for staff to get to and from work
- Safe and efficient access for deliveries and services



## Local Residents

We need...

- A clean and healthy environment to live
- A safe place to reside and bring up children
- Access to properties



## People who are blind/low vision

### We need...

- Level, wide and unobstructed footpaths
- Strong tonal contrast between street furniture and pavements
- Use texture and colour contrast to provide pathway guidance
- Use audible or tactile indicators to provide warning or wayfinding information
- Clear signage with appropriate colour contrast and font



## Cyclists and Micro-mobility

We need...

- A safe passage to and through Ponsonby Road
- Places to park/lock bikes and scooters
- Clear signage to be able to follow a safe route



## Car Users

We need...

- Space to park vehicles
- Clear understanding of intersections with and without signals
- To be able to safely share the road with cyclists and pedestrians
- To be able to safely exit side streets



## School Children

### We need...

- Safe, easy and obvious routes and modes to get to and from school



## Older persons

### We need...

- Slip resistant, wide and level footpaths
- Seats with arms and back supports at regular intervals
- Even and sufficient lighting
- Landmarks for orientation
- Handrails on both sides of ramps and stairs
- Clear and easy to read signage
- Good sightlines to help find our way
- Automatic or easy to open doors





## Emergency Services

### We need...

- Wide corridors
- Lifts able to accommodate stretchers
- Wide automatic doors
- Emergency vehicle parking with dropped kerbs
- Even, slip resistant surfaces
- Gentle gradient ramps
- Step-free entrances



## Tourist

### We need...

- Clear wayfinding maps in obvious places with key destinations
- Pictograms and translation of information
- Landmarks to orientate myself
- Accessible toilets that are easy to find
- Clear public transport information
- Seating, especially near public transport



## Person with hearing impairment

### We need...

- Seating where I can directly face others
- Even diffused lighting
- Clear sightlines, mirrors for blind corners
- Carpeting to reduce echo
- Quiet areas with less background noise
- Background colours which enhance skin tones for sign language communication
- Wide corridors/footpaths for sign language communication
- Visual/flashing alarms for emergencies



## Pushchair User

### We need...

- Wide, level entrances
- Automatic or easy to open doors
- Ramps with generous turning space
- Dropped kerbs on footpaths
- Access to drinking fountains children can use
- Easy access to playgrounds and parks
- Accessible or parent and child toilet facilities



## Weekend Explorers

We need...

- **To get to different parts of the city that I don't get to during the week and I am not familiar with**
- I might want to travel with large groups of family and friends
- To get home safely



# Wheelchair Users

## We need...

- Step-free entrances
- Well designed accessible toilets
- Gentle gradient ramps
- Level and slip resistant surfaces
- Wide corridors
- Wide automatic doors
- Linkage buildings to help manage steep streets
- Enough turning space
- Enough time to safely cross at pedestrian crossings
- Dropped kerbs



## Pregnant Woman

### We need...

- Handrails on both sides of stairs
- Even, slip resistant surfaces
- Resting seats with arm and back supports
- Easy to open doors
- Large and easy to find toilets



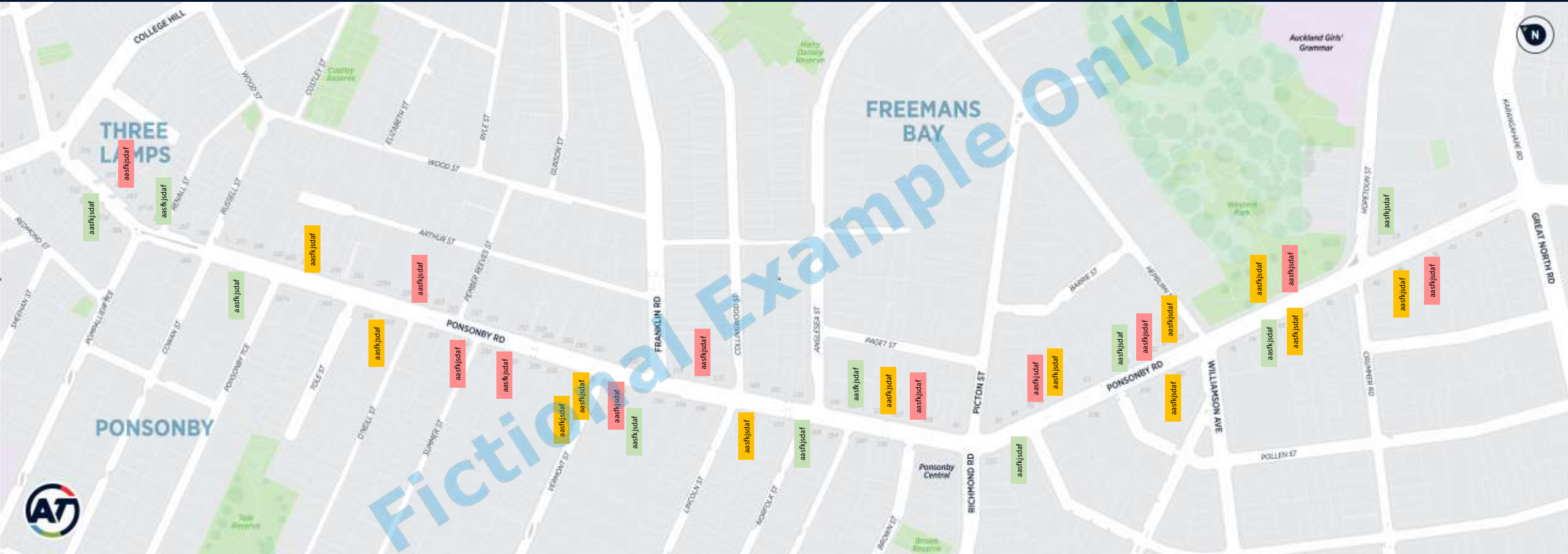
## Delivery person

### We need...

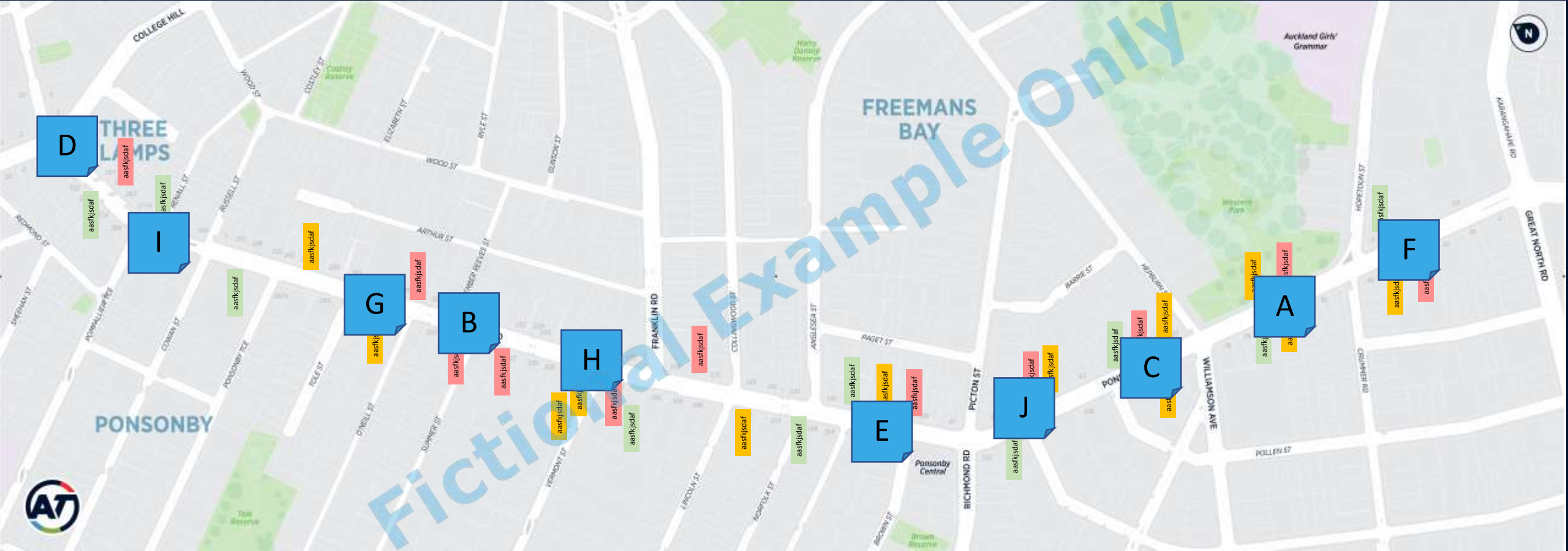
- Ramps
- Loading dock same height as floor of vehicle
- Step free entrances
- Slip-resistant surfaces
- Easy to open or automatic doors
- Dropped kerbs
- Level, wide paths without obstructions



# Opportunities & Locations



# Hot Spot Validation



# Opportunity Sizing

## ●----- Objective:

- Identify the most promising locations for our tactical urbanism intervention

## ●----- Process:

- Visit the URL with your smartphone or laptops provided:
- Rank the locations by dragging them up/down the list
- The most promising locations should:
  - Have opportunities/Impacts that are significant
  - Present an opportunity to TEST & LEARN
  - Have opportunities with support from the public
  - Have a range of different opportunities
- Enter your name (first name is fine) to avoid duplicates

[bit.ly/3qhuzBO](https://bit.ly/3qhuzBO)



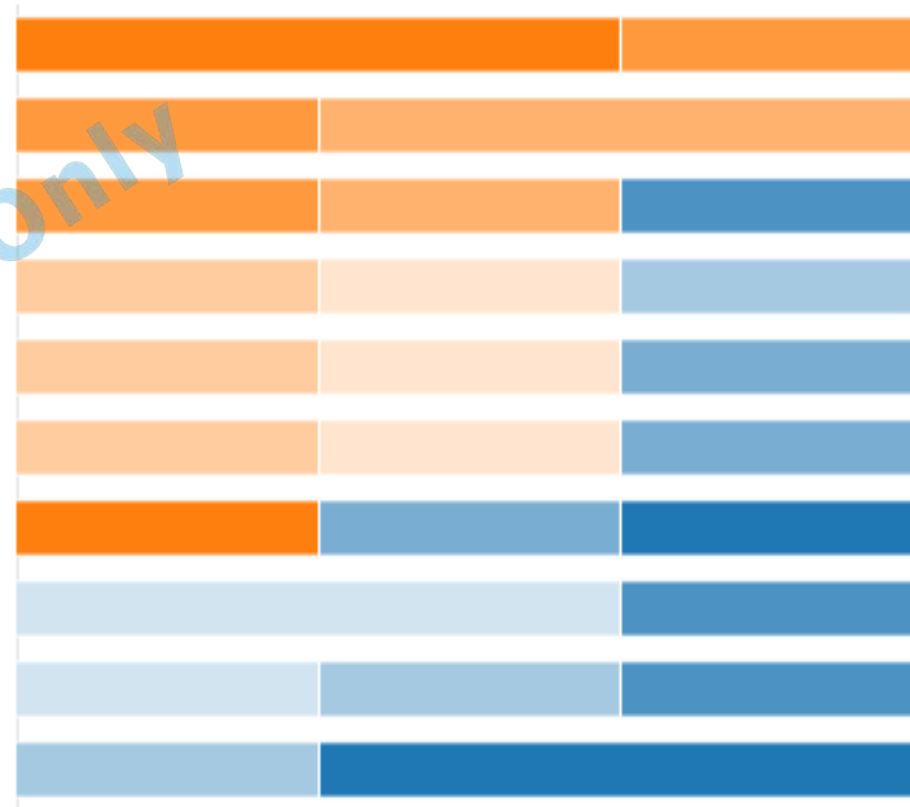
# Opportunity Sizing

1. Which locations represent the biggest opportunity for our project?

Rank Options

1 E  
2 B  
3 D  
4 A  
5 G  
5 H  
6 J  
7 F  
8 C  
9 I

First choice Last choice



Fictional Example Only

# Where to from here?

- Write up of workshop output for feedback, along with updated output from workshop 1
- Engagement with surrounding businesses / residents of top locations
- We all think about potential responses to opportunities / issues identified to bring to workshop 3!!
- Next workshop is 11:00-14:00 on Sunday 14 Feb



**That's a wrap  
everyone!**

**Thank you for giving so generously  
with your time!**

