# New bus services for Warkworth and the Kowhai Coast

#### **Includes Route Description**

**AT Metro** 

AT.govt.nz/newnetworkwarkworth

A new service between Warkworth and Hibiscus Coast Station, and new local services from **Sunday 30 September 2018** 

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Total print pages: Brochure (introducing the services) and

single-page document (route description)

Total large print pages: 12

#### **Notes for the Large Print Reader**

Print page numbers are indicated as:

Page 1

Main text is in Arial typeface, 18 point.

Headings are indicated as:

### **Heading 1**

#### **Heading 2**

#### **Omissions and alterations**

Route maps have been transcribed.

Transcriber's notes are indicated with **[TN]** and are in a separate box where possible.

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#### How to get ready

Step 1—Check the timetables and route maps to plan your journey. Or visit: <a href="https://example.com/AT.govt.nz/journeyplanner">AT.govt.nz/journeyplanner</a> from 9 September and enter a date from 30 September.

Step 2—Consider purchasing an AT HOP card. You may be eligible for a concession. See pages 3-6 inside this brochure.

Step 3—Hop on your new, more direct, more connected bus service from 30 September

### We're here to help!

Come and talk to us on Tuesday 18 September, in the Old Masonic Hall at 3 Baxter St in Warkworth, 9am-2pm.

Alternatively:

Visit <u>AT.govt.nz/newnetworkwarkworth</u>

Call (09) 366 6400 or 0800 103 080

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### Top tips for transferring between buses

Transferring enables you to access more destinations.

- Plan your journey! Refer to the timetables in this brochure, use the online Journey Planner, or AT Mobile smartphone app
- When planning your journey, remember if your transfer time is more than 30 minutes you'll need to pay another fare. Where possible, buses have been timetabled to connect in order to minimise the transfer time between services, but there are instances where the transfer time will exceed 30 minutes. Double check the timetables!
- When paying with an AT HOP card, tag on and off each bus to avoid a default fare
- If paying with cash, you'll need to pay separate, higher cash fares for each bus

### Take the bus to Auckland City Centre!

Transfer to the Northern Express and Hibiscus Coast local services at Hibiscus Coast Station at Silverdale

Map [TN]: The map shows the 995 and NX1, which are the routes connecting Warkworth and Britomart. Route 995 runs between Warkworth and Hibiscus Coast Station. Route NX1 runs between Hibiscus Coast Station and Britomart with stops at Albany, Constellation, Sunnynook, Smales Farm, Akoranga, and terminating at Britomart.

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### Routes 995, 996 and 997

#### Map

**[TN]:** A map shows routes 995, 996 and 997. They are explained in detail below.

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### New route 995 to Hibiscus Coast Station

The 995 provides a direct link between Warkworth and Hibiscus Coast Station at Silverdale.

This service will run every 30 minutes at peak times on weekdays, and hourly at other times, 7 days a week.

At Hibiscus Coast Station you'll be able to transfer to bus services for the Hibiscus Coast, North Shore and Auckland City Centre.

In Warkworth, this service will use the existing stop on Baxter St, and new stops on Whitaker Rd near State Highway 1.

### New routes 996 and 997 servicing the Kowhai Coast

Two new services will replace the existing Kowhai Connection.

They will provide more direct connections with Warkworth, resulting in shorter journey times.

The 996 connects Algies Bay, Snells Beach and Warkworth.

The 997 connects Point Wells, Omaha, Matakana and Warkworth.

The new bus network will not serve Whangateau. This is due to the small number of passengers travelling to and from here on the existing Kowhai Connection.

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### Key benefits

**Connected:** Connected to Hibiscus Coast Station and the wider Auckland bus network with new route 995.

**Direct:** More direct connections to Warkworth with new routes 996 and 997.

**7 days:** Services run 7 days a week, including public holidays

**Affordable:** When paying with an AT HOP card, fares are cheaper than the equivalent cash fares. SuperGold and other concessions are available

These changes are being made as part of Auckland
Transport's New Network project <u>AT.govt.nz/newnetwork</u>
Hibiscus Coast and North Shore buses are also changing
<u>AT.govt.nz/newnetworknorth</u>

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### Cheaper fares with AT HOP Pay using an AT HOP card or cash

AT uses a zone-based system to calculate fares (fares and discounts are current as at 1 August 2018). Your fare will be based on the number of zones you travel through. All destinations on routes 996 and 997 fall within a new "Warkworth" fare zone.

When paying with an AT HOP card, your fare is calculated for the whole journey, which can include up to five bus or train trips within four hours, with no more than 30 minutes transfer time between trips.

When paying with cash, you'll need to pay separate, higher cash fares for each bus or train you use.

#### **Example fares**

An Adult fare within the Warkworth zone will cost \$1.90 with an AT HOP card or \$3.50 (per bus taken) with cash.

A child fare within the Warkworth zone will cost \$0.99 with an AT HOP card or \$2 (per bus taken) with cash.

An adult fare from Warkworth to Hibiscus Coast Station in Silverdale will cost \$3.30 with an AT HOP card and \$5.50 with cash. An adult fare from Warkworth to anywhere else on the Hibiscus Coast will cost \$3.30 with an AT HOP card and \$9 with cash.

An adult fare from Warkworth to Britomart (Lower Albert St) will cost \$7.50 with an AT HOP card or \$14.50 with cash.

Fares and discounts are current as at 1 August 2018.

#### Buy your AT HOP card locally

From 1 September 2018, Warkworth New World, Matakana Four Square and Mahurangi Four Square in Snells Beach will sell blue AT HOP cards. Prepaid AT HOP cards cost \$20 and are pre-loaded with \$10 HOP money. The purchase price is non-refundable.

#### Map

**[TN]:** A map shows the different AT fare zones. They are: Warkworth, Hibiscus Coast, Upper North Shore, Lower North Shore, Helensville, Huapai, Waitakere, City, Isthmus, Beachlands, Manukau North, Manukau South, Franklin, and Waiheke.

For more information regarding AT's zone-based fare structure visit <a href="https://example.com/AT.govt.nz/fares">AT.govt.nz/fares</a>

For more information regarding AT HOP visit AT.govt.nz/athop

Terms of use are available at <a href="AT.govt.nz/athopterms">AT.govt.nz/athopterms</a>

To request an AT HOP brochure call (09) 366 4467

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#### Concessions

SuperGold card holders can apply for a SuperGold concession to be added to a gold AT HOP card.

A SuperGold concession gives holders free travel on trains and selected bus and ferry services after 9am on weekdays, and all day on weekends and public holidays.

SuperGold concessions cannot be added to blue AT HOP cards or AT HOP key tags.

Accessible, Child, Secondary Student and Tertiary concessions are also available.

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### Get your gold AT HOP card and SuperGold concession in person on Tuesday 18 September

AT will be in the Old Masonic Hall at 3 Baxter St, Warkworth on 18 September, 9am-2pm.

If you are eligible, we will be able to sell you a gold AT HOP card and load it with your SuperGold concession.

- Bring your SuperGold card and a current photo ID e.g. Passport or Driver Licence.
- AT HOP cards cost \$10 and must be loaded with at least \$5 HOP money at the time of purchase. The \$10 purchase price is non-refundable.
- Payment can be made using debit or credit cards, or EFTPOS; we cannot accept cash.

If you are unable to attend this session, eligible people can purchase a gold AT HOP card and load it with a SuperGold concession at an Auckland Transport Customer Service Centre—the nearest to Warkworth is at Albany Station.

### Why are we making changes?

A public survey regarding Warkworth and Kowhai Coast buses took place in July and August 2014. As a result of feedback, the Kowhai Connection was retained. AT is now introducing a new local bus service with improved connections with Warkworth. In 2014 there was insufficient support for a service to Hibiscus Coast Station. Rapid development is now taking place in Warkworth and on the Kowhai Coast. Additionally, the Northern Express service has been extended to Hibiscus Coast Station. There is now a stronger case for a bus service between Warkworth and Hibiscus Coast Station.

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#### Where to next?

AT will monitor the patronage and performance of the new bus services. As population growth continues and key roading projects are completed, AT will, subject to available funding, develop the bus network to better serve Warkworth and the Kowhai Coast.

### Use our online Journey Planner

From 9 September you can use our online Journey Planner to view your new public transport options. Go to <a href="https://doi.org/10.2016/nz/journeyplanner">AT.govt.nz/journeyplanner</a> and enter a date **FROM** 30 September, 2018.

[TN]: New document

### Warkworth Route Descriptions

### 995—Warkworth to Hibiscus Coast Station

3 Baxter Street, (Right) into Percy Street, (Right) into Alnwick Street, (Left) into Neville Street, into Whitaker Road, (Left) into Auckland Road, into State Highway 1, into Northern Motorway, (Left) into Silverdale Off-ramp Southbound, (Left) into Hibiscus Coast Highway, (Right) into Painton Road, into Hibiscus Coast Station

### 995—Hibiscus Coast Station to Warkworth

Hibiscus Coast Station, into Painton Road, (Left) into Hibiscus Coast Highway, (Right) into Silverdale Onramp Northbound, into Northern Motorway, into State Highway 1, into Auckland Road, (Right) into Whitaker Road, into Neville Street, (Right) into Baxter Street to 3 Baxter Street

## 996—Warkworth to Algies Bay via Snells Beach and return to Warkworth

3 Baxter Street, (Right) into Percy Street, (Right) into Alnwick Street, (Left) into Neville Street, (Right) into Mill Lane, (Left) into Elizabeth Street, (Right) into Sandspit Road, (Right) into Mahurangi East Road, into 257 Mahurangi East Road at Snells Beach, into Mahurangi East Road, (Left) into Alexander Road, Opposite 6 Alexander Road at Algies Bay, into Alexander Road, into Gordon Craig Place, (Right) into Mariners Grove, (Right) into Mahurangi East Road near Ariki Road at Snells Beach, into Mahurangi East Road (Left) into Sandspit Road, (Left) into Elizabeth Street, (Left) into Queen Street, into Baxter Street to 3 Baxter Street

# 997—Warkworth to Omaha via Matakana and Point Wells and return to Warkworth

3 Baxter Street, (Right) into Percy Street, (Right) into Alnwick Street, (Left) into Neville Street, (Right into Mill Lane, (Left) into Elizabeth Street, (Right) into Sandspit Road, (Left) into Matakana Road, into Leigh Road, (Right) into Takatu Road, (Left) into Omaha Flats Road, into Point Wells Road to 5 Point Wells Road, (Left) into Harbour View Road, (Left) into Riverside Drive, (Right) into Point Wells Road, (Left) into Omaha Flats Road, into Broadlands Drive, (Left) into Omaha Drive, U-turn at the intersection of Omaha Drive and Caroline Heights, into Omaha Drive, (Right) into Broadlands Drive, into Omaha Flats Road, (Right) into Takatu Road, (Left) into Leigh Road, (Left) into Matakana Wharf Road Matakana, (Left) into Matakana Road, (Right) into Sandspit Road, (Left) into Elizabeth Street, (Left) into Queen Street, into Baxter Street to 3 **Baxter Street**