# Catch buses? You need to read this!

Bus services for Auckland's central suburbs are changing from Sunday 8 July 2018



中区公交服务将于2018年7月8日调整 中文翻译请浏览网站

ऑकलैंड के केंद्रीय उपनगरों के लिए बस सेवाएं 8 जलाई 2018 से बदल रही हैं आपयह जानकारीहिन्दी भाषामें हमारी वेबसाइटसे प्राप्त कर सकते है

AT.govt.nz/newnetworkcentral





From Sunday 8 July 2018 Auckland's central suburbs will have a new bus network. Most current services will change.

- New bus routes
- New route numbers
- New timetables
- Some bus stop changes
- School bus changes from Term 3.

# Need help?

- Go online AT.govt.nz/newnetworkcentral
- Call us on (09) 366 6400
- Come to a New Network public information event. listed inside this brochure.





# Prepare for the bus changes



#### 💢 Step 1:

Use the map inside to see how you are affected.



#### Step 2:

Use our online Journey Planner, the AT Mobile App or a paper timetable to check your new bus times.



#### Step 3:

Look for an information poster at your bus stop or on our website to see if your stop is changing.

# Get ready for the first week

If your route is changing, we suggest you:

- · Allow extra time for your journey and take an earlier bus than usual.
- Talk to AT ambassadors who will be helping you at busy bus stops.



These changes are part of a simpler, more integrated public transport network that's being implemented for the whole of Auckland.

# We're here to help you

Come and talk to us at these public information events. We will have Hindi and Mandarin speaking ambassadors at each event.

Location	Date	Time
<b>St Heliers Library</b> 32 St Heliers Bay Rd, St Heliers	Tuesday 26 June	10am - 1pm
<b>Glen Innes Library</b> 108 Line Rd, Glen Innes	Tuesday 26 June	2pm - 5pm
<b>Mt Roskill Library</b> 546 Mount Albert Rd, Three Kings	Wednesday 27 June	10am - 1pm
Onehunga Transport Centre Upper Municipal Place, Onehunga	Wednesday 27 June	2pm - 5pm
<b>Point Chevalier Library</b> 1221 Great North Rd, Point Chevalier	Thursday 28 June	10am – 1pm
City Centre Bus stops on Commerce St and Customs St East	Thursday 28 June	3pm - 6pm
		So

# What does this mean for the central suburbs?

For most people this means minimal changes and improved bus services. However, some suburbs will have significant changes and bus users will need to re-plan their journeys. This might include using a new bus stop, finding out a new bus number, a familiar bus route changing, or needing to transfer to complete a journey.

- Better evening and weekend services.
- 12 frequent bus routes to and from the City Centre at least every 15 minutes until late evening, 7 days a week. During busy periods most of these routes will have buses every 5 – 10 minutes, so you can just turn up and go.
- A new frequent TamakiLink bus will connect the eastern bays to Britomart. This new Link service is in addition to the current CityLink InnerLink and OuterLink
- Improved crosstown routes so you can travel between central suburbs without going through the City Centre.
- **Some people will need to transfer** to a train or another bus to reach their destination. This won't cost any extra with an AT HOP card. Visit **AT.govt.nz/athop** for details.

# About the central suburbs new bus network

#### WHY are the bus services changing?

We have planned a new public transport network to meet the needs of our growing city.

In the past Auckland's bus network tried to run direct services from everywhere to everywhere, mostly at low frequencies (Model 1). With the New Network, we are moving towards Model 2, which has fewer bus routes but higher frequencies and better connections to major centres.

#### WHO will be impacted?

Most people who travel on buses within or through the central suburbs will notice some changes. Many customers will simply notice route numbers changing and buses coming more often. People who live east of Manukau Rd in Epsom will generally be more affected than those who live on the western side of the isthmus, and may need to transfer to a train or another bus to complete their journey.

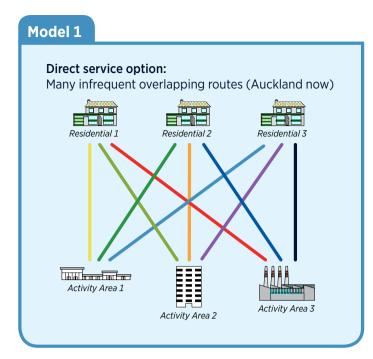
#### WHEN are the changes?

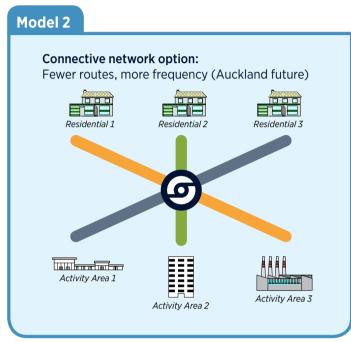
The New Network for central suburbs comes into effect from Sunday 8 July 2018.

#### **HOW** was this decided?

Made with your input!

The New Network for central suburbs was created with you in mind. During October – December 2015, members of the public were invited to have their say. We received 3743 individual pieces of feedback which contributed to the network design, in addition to budget and practical factors.





#### WHAT are the key benefits?

Buses more often, 7 days a week

A simpler bus network that's easier to understand

Improved connections between buses and trains, providing access to more destinations

## We consulted on:

**53** proposed routes and as a result of public feedback...

18 had route changes

11 routes were removed and replaced by 12 new routes

24 had no change.



# **School Buses**

Some Auckland Transport school bus routes in the central suburbs will change from Term 3, 2018.

Most school bus route numbers will change.

To find out about the changes visit AT.govt.nz/centralschoolbus

Auckland Transport will provide detailed information directly to schools before the bus changes.



## **AT Mobile App**

A simple public transport journey planner from your iPhone or Android device.

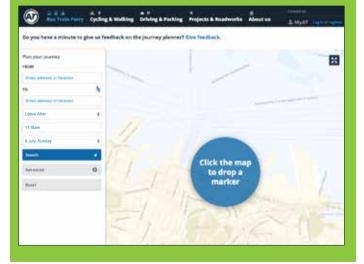
- Create, save, personalise and edit your regular journeys
- Track the location of your bus or train in real time
- Receive route specific notifications like bus stop closures or major disruptions
- Stay up-to-date with the latest news and updates from Auckland Transport.



# Go online to plan your new journey

Use the Journey Planner to find out how your journey will change.

Go to AT.govt.nz/journeyplanner after 15 June 2018 (when the new services are available in the system), and enter a date FROM 8 July 2018 to plan your trip.



# Pick up your new local timetable

DOWNLOAD FREE

App Store

Use the AT Mobile App or online Journey Planner to find out your bus departure and travel times. If you prefer to view the whole timetable, you can:

- Go online to AT.govt.nz/timetables and download a copy of the timetable
- Visit your local AT Customer Service Centre, timetables available from late June
- Call (09) 366 6400 or email timetables@at.govt.nz to request a copy be mailed to you
- Come to a New Network public information event.



# Changes to buses in your local area

#### The New Network replaces most current bus services in Auckland's central suburbs

#### **Freemans Bay**

 A one-way loop connecting Britomart, Victoria Park, Freemans Bay, Karangahape Rd, Queen St and back to Britomart, every 30 minutes, all day, 7 days a week 106

#### Westmere / Grey Lynn / Ponsonby



- 20 connects St Lukes, Kingsland, Ponsonby and Wynyard Quarter, every 15 minutes, 7am to 7pm and every 20 minutes after this time, 7 days a week.
- No changes to OuterLink InnerLink 18
- Weekday peak services to the city universities via Jervois Rd every 15 - 20 minutes 101
- More direct buses from Richmond Rd to the City Centre at least every 20 minutes, 7am to 7pm, 7 days a week. Lower frequencies outside these hours 105

#### **Point Chevalier**



- No changes to OuterLink 18
- Buses every 15 minutes, 7am to 7pm, 7 days a week towards Mt Albert, Royal Oak and Sylvia Park.
   Lower frequencies outside these hours 66
- Pt Chevalier beach to the city universities with weekday peak services every 15 20 minutes
   101. At other times use 66 on Pt Chevalier Rd and transfer to 18 or any other service on Great North Rd, or the OuterLink at Meola Rd.
- Selwyn Village is connected to Western Springs, St Lukes, Greenlane Clinic and Glen Innes, during the day, 7 days a week 650

#### **New North and Sandringham Roads**

- No timetable changes to buses on these roads.
- No changes to 209 221X 223X 243X 248X
- Route number changes for all other services.
   See map for details.

#### Hillsborough / Waikowhai

- All buses to and from the City Centre now travel along Mt Eden Rd 27H 27W or Dominion Rd
- Some route changes in this area.
- New frequent crosstown service connecting to New Lynn and Onehunga 68
- To get to Newmarket and Grafton transfer to another bus, or to the train at Mt Eden Station.

#### **Wynyard Quarter**



- 20 connects Wynyard Quarter with Ponsonby, Kingsland and St Lukes, every 15 minutes, 7am to 7pm and every 20 minutes after this time, 7 days a week.
- 75 connects Wynyard Quarter with Midtown, Auckland City Hospital, Newmarket and Remuera, at least every 15 minutes until midnight, 7 days a week.
- CityLink has a small route change in Wynyard Quarter and still travels to Queen St and Karangahape Rd every 7 – 8 minutes, 7 days a week.

#### Epsom / Manukau Rd

- Buses at least every 10 15 minutes until midnight, 7 days a week. Connecting Onehunga, Royal Oak, Epsom, Newmarket, Khyber Pass Rd and the City Centre 30
- 295 Gillies Ave continues to be connected to the City Centre.
- No changes to OuterLink 309 309X
- 321 timetable improvements.

#### Meadowbank / Remuera / Stonefields

- Frequent bus service along St Johns Rd and Remuera Rd to Newmarket, Wellesley St / Victoria St and Wynyard Quarter at least every 15 minutes until midnight, 7 days a week
- Remuera Rd services no longer travel to Parnell or Britomart.
- Local service connects Victoria Ave to Newmarket, and Auckland Museum, and Mission Bay 781
- **782** connects the Meadowbank area to the local train station, Mission Bay and Ellerslie.
- Benson Rd is now connected to Britomart via Portland Rd 755
- 747 connects Stonefields with Glen Innes and Panmure every 30 minutes, 7 days a week.

#### One Tree Hill / Oranga



- Buses every 15 minutes, 7am to 7pm, 7 days a week, on Mt Smart Rd towards Pt Chevalier or Sylvia Park. Lower frequencies outside these hours
- New services connect the area to Royal Oak and Ellerslie 295 and Onehunga and Ellerslie 298
- Some trips to the City Centre will require transferring to a train or another bus at Ellerslie, Royal Oak or Onehunga.

### Orakei / Mission Bay / Kohimarama / St Heliers / Glendowie



- New bus service along the full length of Tamaki
   Drive and St Heliers Bay Rd, every 15 minutes until
   midnight, 7 days a week TāmakiLink
- Weekday peak services with extended hours connect Long Drive 774 and Glendowie 775 with Britomart.
- More public bus options to local schools.
- 762 from West Tamaki Rd to Britomart via Kepa Rd. This also connects to the train at Glen Innes Station.
- New local services 744 781 782
- 783 connects St Andrews, Grace Joel and Eastcliffe retirement villages and Glendowie with St Heliers, Mission Bay and Eastridge Shopping Centre.
- Some trips to the City Centre will require transferring to another bus at St Heliers or Mission Bay.

# Glen Innes / Point England / Tāmaki

- Better bus services to Remuera Rd **75**, St Heliers **TāmakiLink**, Tripoli Rd, Pilkington Rd and Panmure **743 744**, Taniwha St and West Tamaki Rd **762**, and Stonefields **747**
- Crosstown service to Greenlane, St Lukes and Pt Chevalier 650
- These new bus services are designed to be upgraded as growth occurs in the area.

#### **Mount Wellington**

- Some trips to the City Centre will require a transfer to a train or another bus at Ellerslie, Sylvia Park or Penrose.
- Simpler bus routes 298 782 connecting the area to Ellerslie and Sylvia Park train stations.
- Buses along Ellerslie-Panmure Highway to the City Centre every 10 minutes, 7 days a week 70
- 323 connects the Panama Rd and Carbine Rd area to Panmure and Otahuhu.
- Buses every 15 minutes, 7am to 7pm, 7 days a week, along Penrose Rd to Royal Oak, Mt Albert Rd and Pt Chevalier. Lower frequencies outside these hours

# Getting you across Auckland and to popular destinations

# Mission Bay, Kohimarama, St Heliers

# The new TāmakiLink bus connects the eastern bays to Britomart.

- Every 15 minutes until midnight 7 days a week, connecting the City Centre, full length of Tamaki Drive, St Heliers Bay Rd and Glen Innes Station.
- Makes the eastern bays a more accessible destination for locals and visitors with its beaches, eateries and Sea Life Kelly Tarlton's Aquarium.
- Links Mission Bay, Kohimarama and St Heliers to Glen Innes Station so it's easier to get to Sylvia Park, Middlemore Hospital and Manukau.
- Extra trips after midnight on Friday and Saturday nights from Britomart to the eastern bays.



# Wynyard Quarter, Ponsonby, Kingsland, St Lukes

The new 20 bus connects St Lukes, Kingsland, Ponsonby and Wynyard Quarter.

- Every 15 minutes, 7am to 7pm and every 20 minutes after this time, 7 days a week.
- Connects to nightlife, entertainment, and dining hubs around Central Auckland, as well as Kingsland train station, Eden Park and St Lukes shopping mall.



#### **Auckland War Memorial Museum**

- The new 781 bus travels between the Auckland War Memorial Museum and Newmarket 7am to 7pm, 7 days a week.
- Takes travellers to the museum and provides an additional travel option to this iconic destination, along with the InnerLink OuterLink and the train to Parnell and Grafton Stations.



#### Crosstown routes\*

New bus services, crossing the isthmus without going through the City Centre, to provide more direct routes to other areas. This creates a grid of north to south and east to west routes for a more connected network.

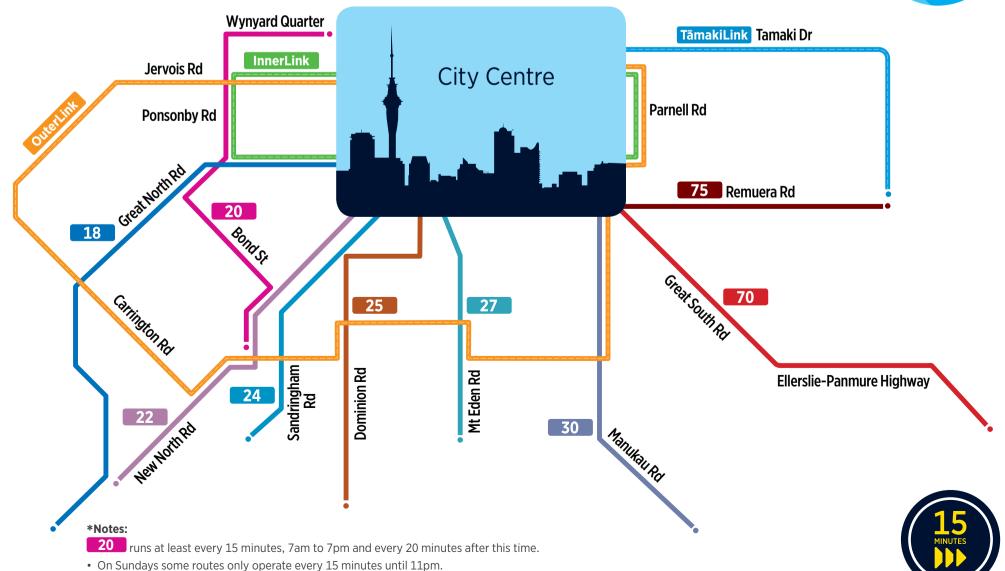
- Frequent service 66 Pt Chevalier to Sylvia Park via Mt Albert Rd and Mt Smart Rd, every 15 minutes, 7am to 7pm, 7 days a week. Lower frequencies outside these hours.
- Frequent service 68 New Lynn to Onehunga through Blockhouse Bay, White Swan Rd, Richardson Rd and Hillsborough. Every 15 minutes, 7am to 7pm, 7 days a week. Lower frequencies outside these hours.
- **650** Pt Chevalier to Glen Innes along St Lukes Rd, Balmoral Rd, Greenlane, Remuera Rd and St Johns Rd. Take this bus to get to the Auckland Zoo and MOTAT.
- **670** New Lynn to Otahuhu through Avondale, Stoddard Rd, Mt Roskill and Onehunga.
- No change to OuterLink at this time.\*
- \* Auckland Transport plans to review Crosstown services in the St Lukes, Mount Eden, Balmoral and Greenlane area in 2019.

# **Every 15 minutes until midnight\***

Some routes have later services on Friday and Saturday evenings. Refer to the Late Night Bus section.
This diagram of the bus route paths is an indication only. Refer to the full map for actual routes.

These frequent routes will have buses **at least** every 15 minutes until late evening, 7 days a week. There will be buses more often during busy times.





# The new Central Suburbs network map

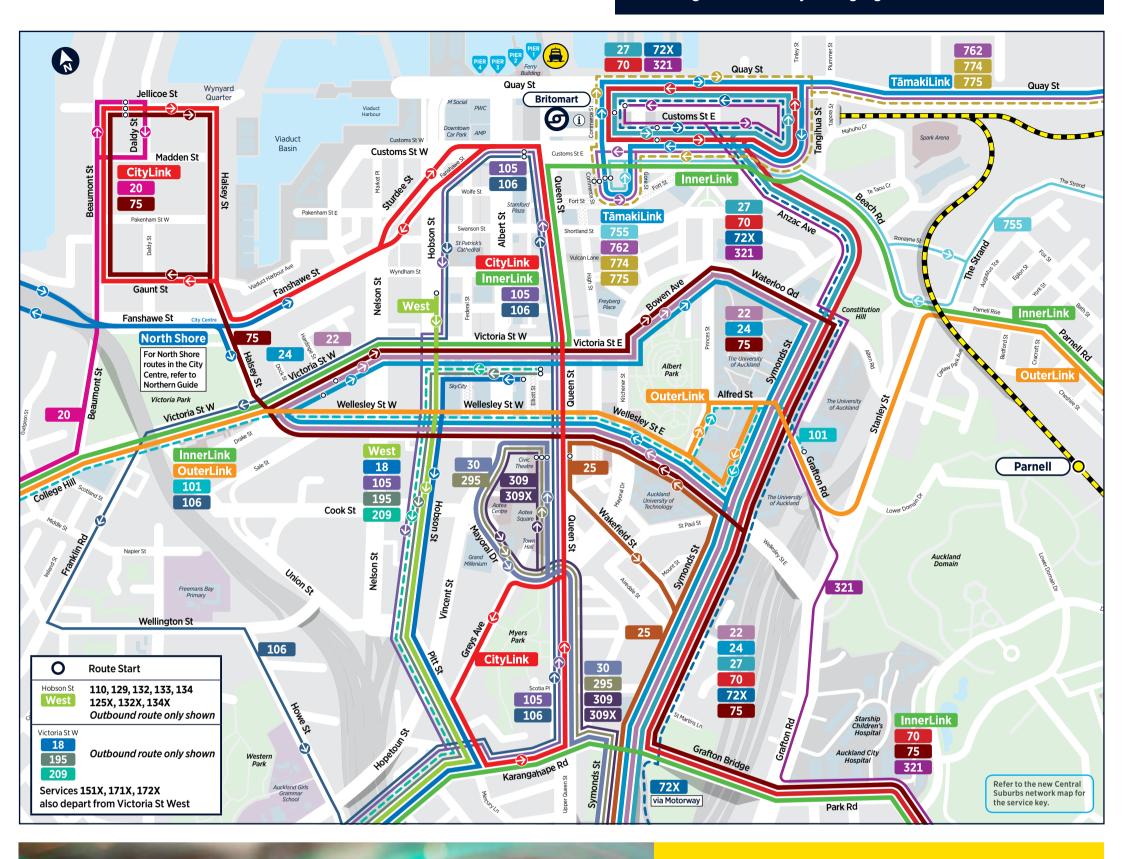
Most of the Central Suburbs bus services will change from Sunday 8 July 2018. Auckland Transport school buses will change at the start of Term 3, 2018. More detailed information is available online including timetables, individual route maps and bus stop information: AT.govt.nz/newnetworkcentral



# City Centre Map

Remuera Rd services travel through Newmarket, Auckland City Hospital, Midtown to Wynyard Quarter.

From Remuera Rd, buses travel along Wellesley St. To Remuera Rd, buses travel along Victoria St. They no longer go via Parnell or to Britomart.





More bus services for Central, East, West and South Auckland with the New Network.

Simpler.
More frequent.
Better connected.

Go Metro. A Metro

AT.govt.nz/Metro



# **Getting to** hospitals by public transport

The 321 Hospitals bus travels between Britomart and Auckland City Hospital, Greenlane Clinical Centre, Ellerslie Station, Otahuhu and Middlemore Hospital, every 20 - 30 minutes, Monday to Friday.

Other ways of getting to hospitals are:

#### **Auckland City Hospital**

- InnerLink 70 75 buses provide direct connections every 10 - 15 minutes, 7 days a week to the City Centre, Wynyard Quarter, Ponsonby, Newmarket, Parnell, Remuera Rd, Glen Innes, Ellerslie, Panmure and Botany.
- Grafton Train Station is 500m away from Auckland City Hospital on Park Rd. From outside the station all buses will take you to the next bus stop outside the hospital.

#### **Greenlane Clinical Centre**

 The 650 travels past the hospital from Pt Chevalier along Balmoral Rd, and from Glen Innes along St Johns Rd and Remuera Rd.

#### **Middlemore Hospital**

 Southern and Eastern Line trains both stop at Middlemore Station, across the road from the hospital.



# **Late Night Buses**

In the New Network, on Friday night / Saturday morning and Saturday night / Sunday morning there will be extra after-midnight trips on the following routes.

These late night services will replace the current NiteRider routes N26 and N62. There are no changes to current routes N10 and N11.

Great North Rd and New Lynn to 18 Henderson

22R New North Rd to Rosebank

24B Sandringham Rd and Blockhouse Bay to New Lynn

25L Dominion Rd to Lynfield

27H Mt Eden Rd and Hillsborough to Waikowhai

30 Manukau Rd to Onehunga

75

70H Ellerslie, Panmure and Howick to Botany Remuera Rd to Glen Innes

St Heliers to Glen Innes

TāmakiLink Tamaki Drive, Mission Bay and

For more information, check your new bus timetables or visit AT.govt.nz/nightbus



Hibiscus Coast zone

# **Need to transfer** to a train or another bus?

#### It won't cost you extra with an AT HOP card\*

AT uses a zone-based fare system for all bus and train services, except SkyBus. This means it is easier and cheaper for you to get to where you want to go, particularly when transferring from one service to the next.

\* When paying with an AT HOP card, your fare is calculated for the whole journey, which can include up to 5 bus or train trips within 4 hours, with no more than 30 minutes transfer time between trips. This works out much cheaper than paying for each of these trips separately.

For more information and to find the terms of use for AT HOP cards, visit AT.govt.nz/athop

