

Are you ready?

From Sunday 10 December East Auckland will have a new bus network. All current bus services will be replaced.

- New bus routes
- New timetables
- New buses
- Bus stop changes

How to get ready

Step 1:

Look at the map to find out your new bus routes.

Step 2:

Use the online journey planner or paper timetable to check your new bus times.

Step 3:

Look out for a poster at your bus stop to see if it's changing, or check the website for a list of new or moved bus stops.

Need help?

- Come to an information event (p.1)
- Find out more AT.govt.nz/newnetworkeast
- Call our contact centre (09) 366 6400

What areas are affected?



Go online to plan your new journey

Use the online Journey Planner to find out how your journey will change. Go to AT.govt.nz/journeyplanner from 17 November and enter a date AFTER 9 December to plan your trip.



Your bus service is changing

You need to read this

Bus services in East Auckland will change from Sunday 10 December 2017



- New routes
- New timetables
- New route numbers
- New buses

东区公交服务将于 2017 年 12 月 10 日调整
中文翻译请浏览网站

AT.govt.nz/newnetworkeast



We're here to help you

Come and talk to us at these events

我们在此提供关于公交调整的帮助
所有活动将会有中文翻译
(不包括 Beachlands 和 Maraetai)

Location	Date	Time
Howick (Picton St) Howick Village Market Howick Info Centre	Sat 18 Nov Tue 5 Dec	08:00 - 12:30 12:00 - 18:30
Panmure Panmure Interchange, Ellerslie Panmure Highway	Tue 21 Nov Wed 29 Nov	12:00 - 18:30 06:30 - 12:00
Botany Town Centre Botany AT Customer Service Centre, Town Centre Dr (near bus stops)	Wed 22 Nov Tue 28 Nov	12:00 - 18:30 06:30 - 12:00
Pakuranga Night Market Pakuranga Shopping Centre, Reeves Rd (under The Warehouse)	Sat 25 Nov	17:30 - 00:00
City Centre 50 Customs St East (bus stop for Eastern services)	Thur 30 Nov Wed 6 Dec	06:30 - 12:00 12:00-18:30
Beachlands and Maraetai Pine Harbour Fresh Market, 190 Jack Lachlan Drive	Sat 2 Dec	08:00-12:00
Pohutakawa Coast Shopping Centre (Countdown) 129 Beachlands Road	Sat 2 Dec	14:00-17:00

What does this mean for East Auckland?

- **3 new frequent bus routes**, all day, 7 days a week:
 - every 10 minutes from Botany to the City Centre **70**
 - every 15 minutes from Howick to Panmure **72C 72M**
 - every 15 minutes from Botany to Manukau **35**
- **Travel towards the City Centre may involve a transfer to another bus or train.**
- **3 Improved local buses** to Half Moon Bay ferry.
- **New bus connections to local destinations:**
 - New services to connect Union Rd, Bradbury Rd, Cascades Rd and Reeves Rd to Panmure **711**
 - A new service to connect Otahuhu with Highbrook and Botany **351**
 - Improved bus services to Ormiston Town Centre and surrounding suburbs **35 355**
- **More direct bus routes for Bucklands Beach;** to Panmure **712** and Botany **733** and better connections to Half Moon Bay **714**

These changes are part of a simpler, more integrated public transport network that's being implemented for the whole of Auckland by the end of 2018.

Let's get East Auckland moving

This is part of AT's plan to improve transport for East Auckland. For info on AMETI Eastern Busway, and other infrastructure changes, go to AT.govt.nz/eastchanges



Why are we transforming Auckland's bus network?

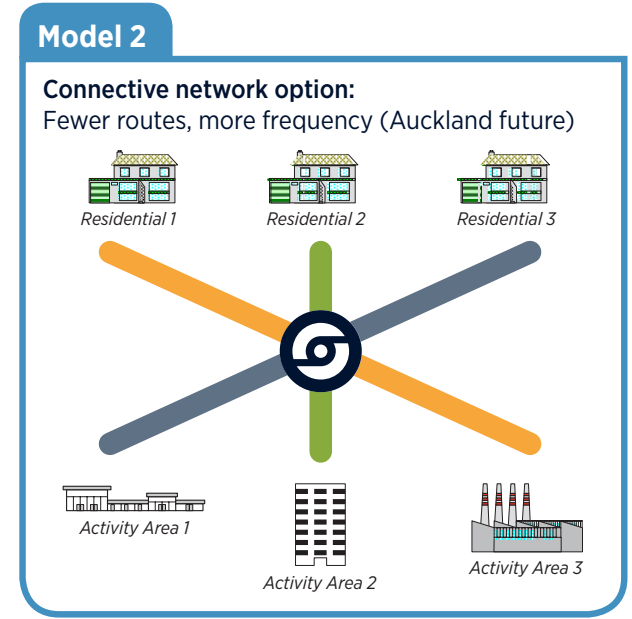
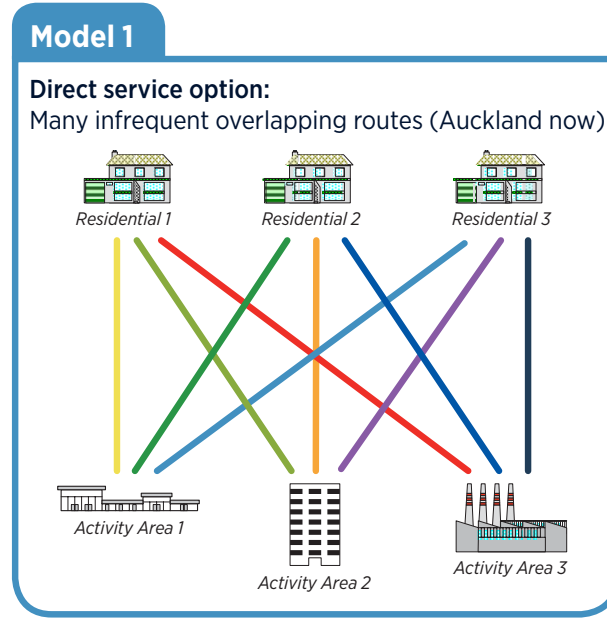
In the past Auckland's bus network tried to run direct services from everywhere to everywhere mostly at low frequencies, as shown in model 1. We are moving towards model 2, which has fewer routes but higher frequencies and better connections to major centres.

The point where the lines join is where a transfer from bus to bus, or bus to train can be made. Transfers provide access to a much wider range of destinations, and improve frequency and simplicity.

We've already implemented these changes for the Hibiscus Coast, South and West Auckland, and now it's your turn, East Auckland!

Made with your help

In 2015 we ran a detailed survey on the proposed new routes for East Auckland. Thanks to the input of hundreds of residents, East Auckland's new bus network was created.



Key benefits

More buses more often, 7 days a week

A simpler bus network that's easier to understand

Improved connections between buses, trains and ferries, providing access to more destinations



A new way of travelling to the City Centre

Travel to the City Centre may mean transferring to another bus, train, or ferry.

To make your transfer easier, there will be buses coming more often, and with an AT HOP card you won't pay a separate fare if you have to catch more than one bus or train.

With better bus services to Half Moon Bay and a new ferry timetable, why not try the ferry?

Be prepared for the first week

With new bus drivers, routes and stops, these big changes may take a few weeks to settle in.

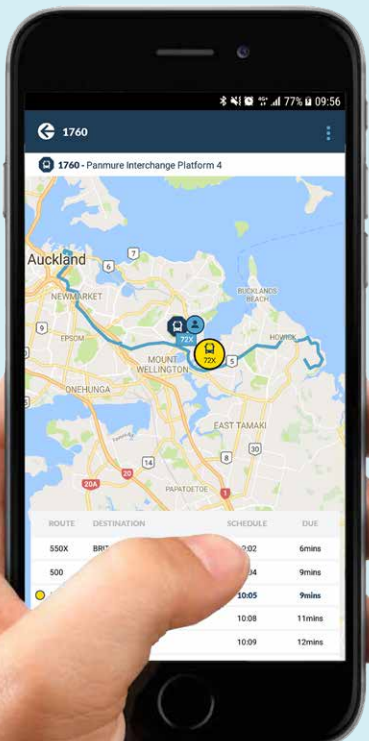
To ensure you get to where you need to, during the first few days we suggest you:

- Give yourself extra time by taking an earlier bus than usual
- Arrive 10 minutes early to your bus stop
- Ensure your bus stop will still be in use, by checking its signage or visit AT.govt.nz/newnetworkeast
- With the AT Mobile app you can track your bus or train in real time.

Look out for friendly AT staff on the street to help you in the first week.

AT Mobile App

DOWNLOAD FREE



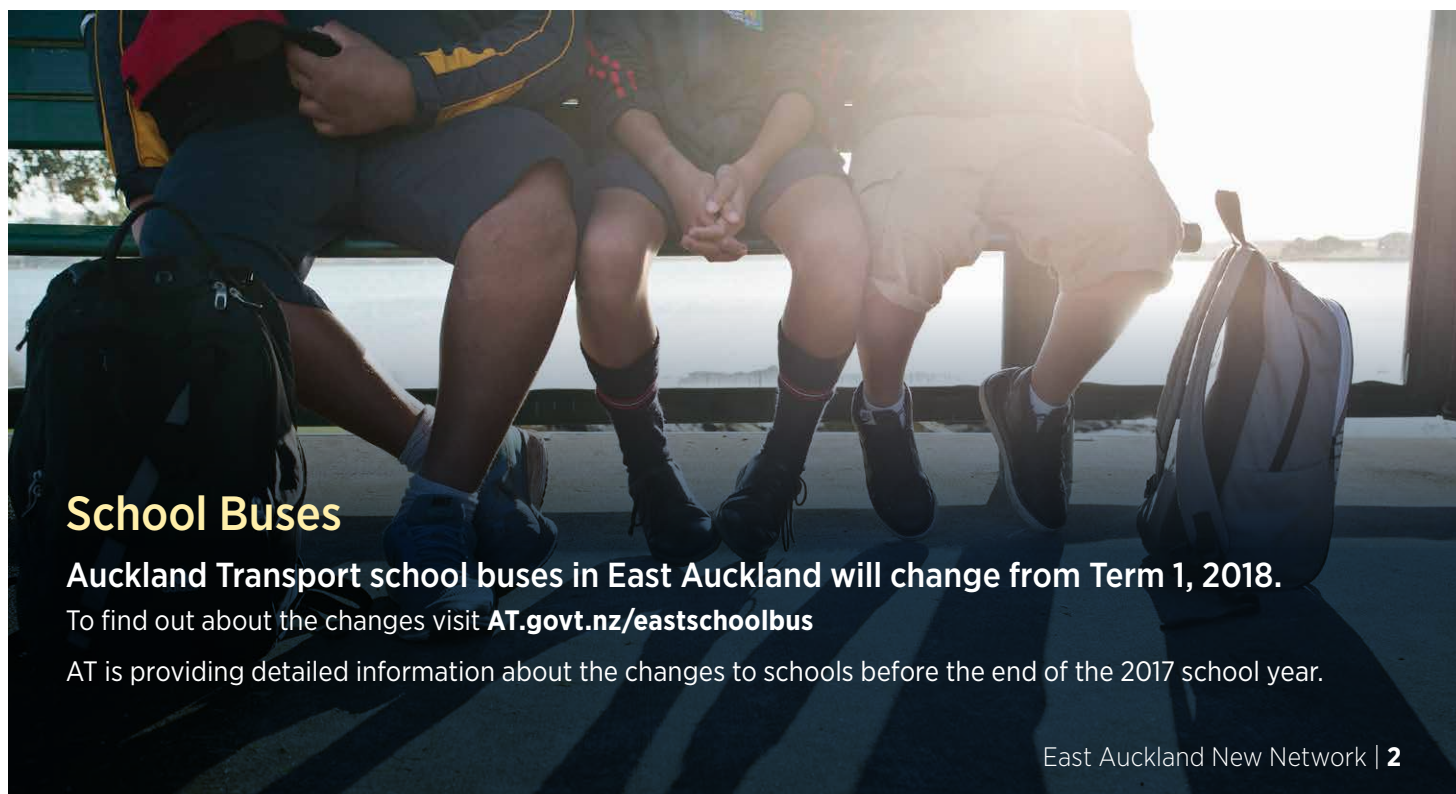
The Night Bus

East Auckland's new Night Bus **70H** replaces the existing N50, and will have a new timetable and a new route, now serving Botany.

From Britomart it will travel via Symonds St, the same as all other East Auckland daytime services.

Go to AT.govt.nz/nightbus for details.

Destination	BUS	Departure Points
Pakuranga, Howick, Botany	70H	› Customs St E (Stop 1420) › Symonds St (Stops 7144, 7152, 7156) › Anzac Ave (Stop 7140)
Departure Times		
		1.05am, 2.05am, 3.05am



Changes to buses in your local area

The New Network replaces all current bus services within East Auckland

Botany



- Buses every 10 minutes on Ti Rakau Dr towards the City Centre, 7 days a week **70**
- Better connections to Howick, with buses every 15 minutes, 7 days a week **72C** **72M**
- New Monday to Friday, half-hourly route to Otahuhu via Highbrook and every 20 minutes at peak times **351**
- Buses every 15 minutes to Manukau, 7 days a week **35**
- No change to route **31** – all day 15 minute service to Otara, Papatoetoe and Mangere Town Centre.
- New bus service via the full length of Botany Rd to meet every ferry* **734**

Half Moon Bay



- New bus service to Botany, via Highland Park and Botany Rd, meeting every ferry sailing* **734**
- All-day bus service to Howick, meeting every ferry sailing* **735**
- New trial bus service from Bucklands Beach, meeting every ferry sailing (including last sailings on Fri and Sat nights) **714**
- For travel towards the City Centre by bus, passengers from Prince Regent Dr and Pigeon Mountain Rd will need to use the **712** via Casuarina Rd, and transfer at Panmure.

Ferry Changes

- From Sunday 10 December, the Half Moon Bay ferry will have a new timetable to improve punctuality and reliability. For details visit www.AT.govt.nz/timetables
- Improvements to the facilities are planned to happen about this time to make transfers between the bus and ferry easier. The new terminal will include new bus stops, bike parking, and an AT HOP top-up machine.

Mission Heights

- New half-hourly bus service to Botany, Ormiston Town Centre and Manukau, 7 days a week **355**
- Passengers going towards the City Centre can connect at Botany to route **70** or to the train at Manukau.
- The current **314** service is changing to connect to Middlemore Station, not Papatoetoe Station.

East Tamaki / Highbrook

- New route connecting Highbrook to Botany and Otahuhu Station **351**
- No changes to existing **353** via Harris Rd, and **31** via Springs Rd.
- Timetable changes to **352** peak only service.

Howick



- Buses to Panmure every 15 minutes all day, 7 days a week **72C** **72M**
- Buses to Botany every 15 minutes via either Chapel Rd **72C** or Millhouse Dr **72M** all day, 7 days a week.
- Morning express services to the City Centre and evening peak express services from the City Centre, every 10 minutes **72X**. At other times passengers can transfer at Panmure for travel towards the City Centre.
- New bus service connecting Howick and Panmure via Union Rd and Bradbury Rd, running hourly 7 days a week, and every 20 minutes at peak times **711**
- New route serving the full length of Botany Rd, connecting Botany, Highland Park and Half Moon Bay, timed to meet every ferry* **734**
- New bus service from Cockle Bay to Half Moon Bay via Howick, timed to meet every ferry* **735**

Ormiston / Flat Bush



- Buses every 15 minutes all day to Manukau and Botany, 7 days a week **35**
- New half-hourly service on Haddington Dr and Brookview Dr, 7 days a week, and every 20 minutes at peak times **355**
- The current **314** service is changing to connect to Middlemore Station, not Papatoetoe Station.
- Improved service to Beachlands and Maraetai, via Ormiston Rd **739**
- As new roads are built, bus routes will change to better serve Ormiston Town Centre and growing residential areas.

*Timed to meet every ferry except last sailings on Friday and Saturday nights.

Farm Cove



- Half-hourly service to Panmure via Butley Dr, Pakuranga Rd and Queens Rd, and every 20 minutes at peak times **712**. Transfer at Panmure for travel towards the City Centre.

Pakuranga

- New bus service to Panmure via Reeves Rd, hourly 7 days a week, and every 20 minutes at peak times **711**
- Buses every 15 minutes on Pakuranga Rd to Panmure, 7 days a week **72C** **72M**
- Buses every 10 minutes on Ti Rakau Dr towards the City Centre, 7 days a week **70**
- No route changes to 352 and 358 services. Timetable changes to 352.

Beachlands & Maraetai



The current 589 is being replaced by a new route **739** to better serve developing areas, and offering:

- Improved frequency, hourly to and from Botany, 7 days a week.
- A connection between Maraetai and Beachlands in both directions.
- Serves the Ormiston Town Centre.

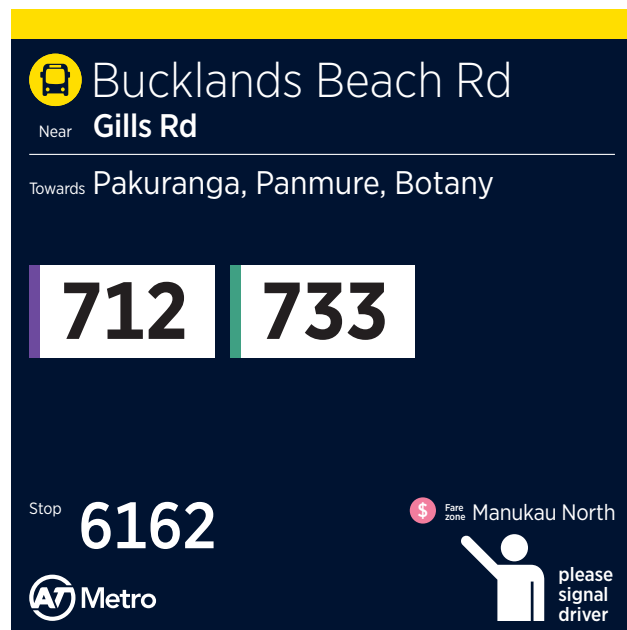
Bucklands Beach



- More direct route to Panmure via Casuarina Rd and Butley Dr. **712** Transfer at Panmure for travel towards the City Centre.
- New trial bus service to Half Moon Bay, meeting every ferry sailing (including last sailings on Fri and Sat nights) **714**
- More direct route to Botany via Aviemore Dr and Cascades Rd **733**
- Eastern Beach residents will need to use Bucklands Beach Rd bus stops, because buses will no longer travel via Eastern Beach Rd.

Get used to a new look for the East

Look out for new signage at key locations. Over time this will replace all current bus stop signage in East Auckland.



Bus stop changes

At key locations and interchanges your bus may depart from a different stop than before.

Check the signage at the stops, or the interchange maps in the timetables, to find out where to catch your bus.

Read your local timetable

Live in East Auckland? You'll receive your new timetable in the post.

You can also get one:

- from AT.govt.nz/timetables
- at an Auckland Transport Customer Service Centre
- by calling (09) 366 6400
- by emailing timetables@at.govt.nz



Bus stop timetable

Shows what fare zone you are in

Thicker lines would indicate high frequency services that run throughout the day

Indicates location to connect to other bus and train services to complete your journey

Shows departure time

Hour of the day

Minutes past the hour

Times have changed to 24 hour clock format

Pay the cheapest fare for your journey with an AT HOP card

Auckland Transport uses a zone-based fare system for all bus and train services, other than SkyBus

The zone map has colour coded zones across the whole of Auckland. Simply count the number of zones you travel through to work out your fare. When paying with AT HOP on buses and trains your fare is calculated for the whole journey. A single journey can include up to five bus or train trips within four hours as long as there is no more than 30 minutes between each trip. This works out cheaper than paying for each of these trips separately. For the full bus and train fare zones map and current fares visit AT.govt.nz/fares.

Example journey

Oui Ming travels by bus and train across three zones from Highland Park to the City Centre every weekday. With her AT HOP card Oui Ming's adult fare is \$4.85. If she paid with cash her total fare would be \$9.00; \$3.50 for one zone fare for the bus plus a \$5.50 two zone fare for the train*.



Where to buy an AT HOP card:

- Online at AT.govt.nz/athop
- AT HOP retailers
- AT Customer Service Centres
- Prepay cards available at selected PAK'nSAVE, New World and Four Square stores
- SuperGold cardholders can purchase a Gold AT HOP card at AT Customer Service Centres or AT HOP retailers
- The AT HOP card costs \$10 which is non-refundable

Where to top up your AT HOP card:

- Online at AT.govt.nz/athop
- Top up machines at train stations, the Northern Busway Stations and Manukau mall
- AT HOP retailers and AT Customer Service Centres

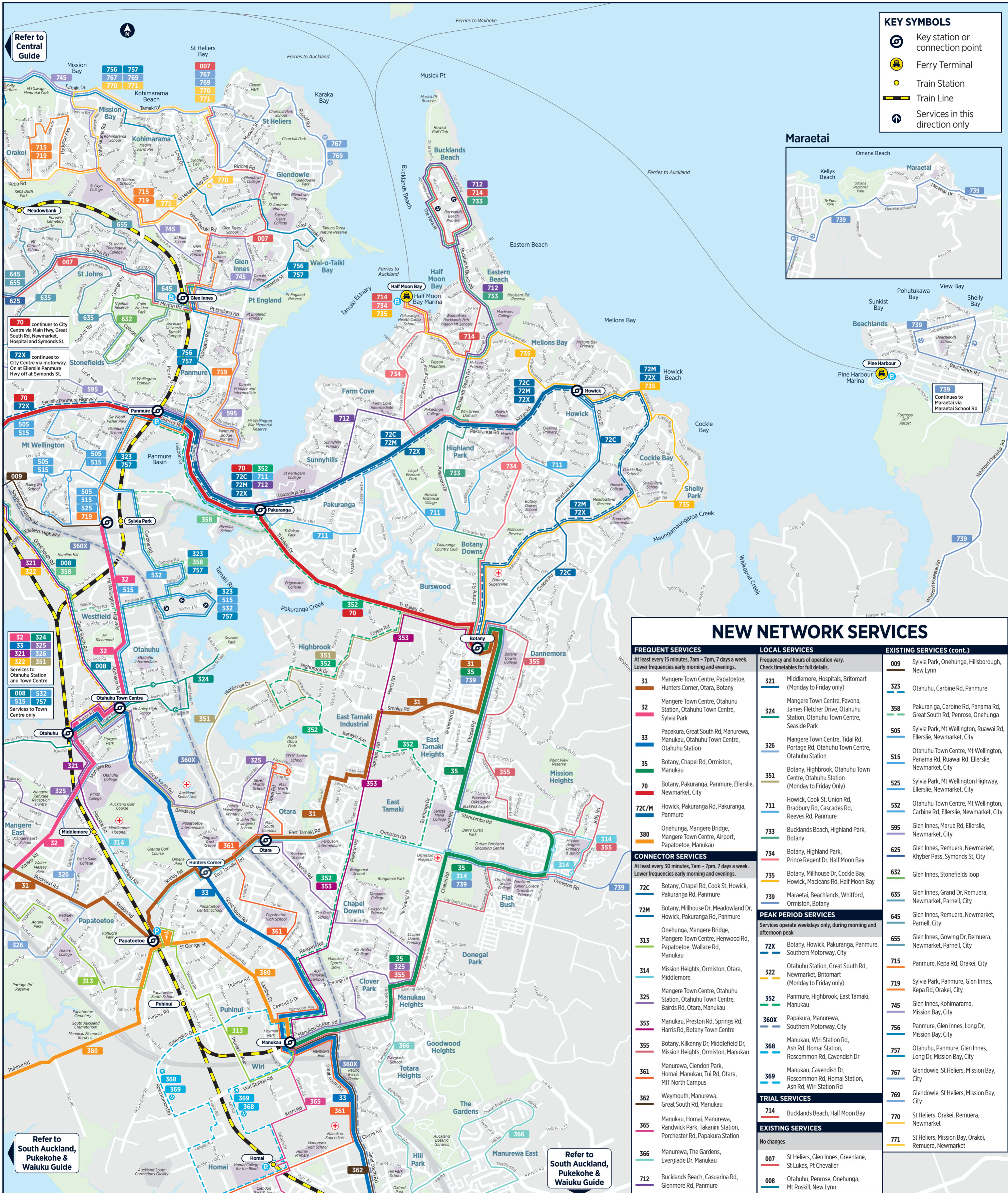
Excludes SkyBus services. Terms of use for AT HOP cards apply and are available at AT.govt.nz/athopterms For more information and help with AT HOP visit AT.govt.nz/athop or phone 09 366 4467 or visit an AT Customer Service Centre.

*Prices valid at 10 December 2017

This is the new East Auckland network map

All current East Auckland bus services will change on 10 December 2017

Auckland Transport school buses will change at the start of Term 1, 2018. More detailed information is available online including timetables and a list of new bus stops and bus stops closing: AT.govt.nz/newnetworkeast



How often buses run and hours of operation

Please refer to your local bus timetable for detailed scheduled times. Buses operate in both directions unless shown differently on the map.

- Times shown are in the 24 hour clock format, for example 00:00 instead of 12am/midnight, and 16:00 instead of 4pm
- Peak frequencies are on weekdays only and generally between 06:30 and 08:30 in the morning and between 16:00 and 18:00 in the evening.

ROUTE NUMBER	DESCRIPTION	WEEKDAYS					WEEKENDS				NOTES
		HOURS		FREQUENCY			HOURS		FREQUENCY		
		FIRST BUS	LAST BUS	7AM - 7PM	PEAK	AFTER 7PM	FIRST BUS	LAST BUS	7AM - 7PM	AFTER 7PM	
FREQUENT SERVICES											
35	Botany, Chapel Rd, Ormiston Town Centre, Manukau	06:00	00:00	15	15	30	06:30	00:00	15	30	
70	Botany, Pakuranga, Panmure, Ellerslie, Panmure Hwy, Great South Rd, Newmarket, City Centre	05:00	00:00	10	8	15	05:15	23:30	10	15	Additional services to City Centre will depart from Ellerslie and additional services to Botany will depart from Panmure in morning peak
72	Howick, Pakuranga Rd, Panmure	05:30	00:30	15	10	15	05:30	00:30	15	15	Peak frequency includes 72x. See below. Last services from Panmure timed to connect with final bus from City Centre on route 70
CONNECTOR SERVICES											
72C	Botany, Chapel Rd, Cook St, Howick, Pakuranga Rd, Panmure	05:30	00:00	30	20	30	06:00	00:00	30	30	
72M	Botany, Millhouse Dr, Meadowland Dr, Howick, Pakuranga Rd, Panmure	05:30	00:30	30	see note	30	06:00	00:30	30	30	Replaced by 72x in peak direction at peak times.
314	Mission Heights, Ormiston, Otara, Middlemore	05:30	19:30	30	20	60	06:30	19:00	30		
355	Botany, Kilkenny Dr, Middlefield Dr, Mission Heights, Ormiston, Manukau	06:00	23:30	30	20	60	06:30	23:30	30	60	
712	Bucklands Beach, Casuarina Rd, Glenmore Rd, Panmure	05:45	22:30	30	20	30	06:00	22:30	30	30	
LOCAL SERVICES											
351	Botany, Highbrook, Otahuhu Town Centre, Otahuhu Station (Monday to Friday only)	06:00	18:30	30	20						Weekday only service
711	Howick, Cook St, Union Rd, Bradbury Rd, Cascades Rd, Reeves Rd, Panmure	06:00	20:00	60	20	60	06:00	20:00	60	60	
733	Bucklands Beach, Highland Park, Botany	06:00	22:30	60	30	60	06:00	22:00	60	60	
734	Botany, Highland Park, Prince Regent Dr, Half Moon Bay	06:30	20:30	60	30	60	06:30	20:30	60	60	Buses are timed to connect with ferries at Half Moon Bay
735	Botany, Millhouse Dr, Cockle Bay, Howick, Macleans Rd, Half Moon Bay	06:30	20:30	60	30	60	06:30	20:30	60	60	Buses are timed to connect with ferries at Half Moon Bay
739	Maraetai, Beachlands, Whitford, Ormiston, Botany	06:00	19:00	60	60		07:00	19:00	60	60	
PEAK PERIOD SERVICES											
72X	Botany, Howick, Pakuranga, Panmure, Southern Motorway, City	To City Centre: 06:04 06:14 06:23 06:32 06:42 06:52 07:02 07:12 07:22 07:32 07:42 07:52 08:02 08:12 08:22 08:32 08:43 08:54 09:09					From City Centre: 16:05 16:15 16:25 16:35 16:45 16:55 17:05 17:15 17:25 17:35 17:45 17:55 18:10 18:20 18:30 18:40 18:50 19:00 19:10				
TRIAL SERVICES											
714	Bucklands Beach, Half Moon Bay	06:30	20:30	60	30	60	06:30	20:30	60	60	Buses are timed to connect with ferries at Half Moon Bay



How this affects buses in surrounding areas

East buses entering the City Centre

When entering and leaving the City Centre, all services will travel via Symonds St to Britomart.

Christmas timetables

Every year, trains, buses and ferries run at reduced frequencies over the holiday. The dates that your service may be affected is between December 25th and January 7th. Go to AT.govt.nz/holidaytimetable for details.

Trains and ferries

There will be no changes to train services or the Pine Harbour ferry at this time. The Half Moon Bay ferry timetable will change from 10 December 2017. Go to AT.govt.nz/timetables for details

Ellerslie and Great South Rd

- Some Ellerslie Panmure Highway services (500, 501, 550, 551, 552) will be replaced by the **70** which runs every 10 minutes 7 days a week between 7am and 8pm, more often during peak times, and every 15 minutes after 8pm.
- Existing 505, 515, 525, 532, 595 services will not change.
- The 550X will be replaced by the **72X** which operates every 10 minutes at peak times.

Otara, Ormiston, Papatoetoe

- The destination of the **314** service will change from Papatoetoe Station to Middlemore Station, providing a half-hourly connection between Otara and Middlemore, 7 days a week, and every 20 minutes at peak times.

Otahuhu

- The new **351** service (Mon to Fri only) will provide a half-hourly connection to Highbrook and Botany, and every 20 minutes at peak times.



Buses more often to the Airport

The 380 Airporter is doubling* its frequency to every 15 minutes all day, every day.

Now you'll spend less time waiting for the bus and you'll get to work in the Airport precinct quicker or to your flight if you are heading to Auckland Airport for travel.

Connections can be made from East Auckland at Manukau Station or Papatoetoe Station.

For more information go to AT.govt.nz/airporttravel

*A limited number of trips are 20 minutes apart.

AMETI Eastern Busway

Better travel choices and faster, more reliable journeys for East Auckland

AMETI* Eastern Busway is a major project in south east Auckland that will significantly improve transport choices, reliability and journey times in the area. Once completed, (estimated for 2026), you will be able to travel by bus and train between Botany and Britomart in less than 40 minutes.

Major transport improvements have already been made with the opening of the new Panmure Station and Te Horeta Rd. The next stage will be construction of a busway with buses travelling on their own congestion free lanes between Panmure and Pakuranga town centres.

The busway will be supported by new cycling and walking connections, urban design enhancements, three new busway stations and improvements for general traffic such as advanced signalling at important intersections.

A new direct road linking Pakuranga Rd with Pakuranga Highway is also planned to provide better travel options and reduce congestion for general traffic.

Modifications to the bus network will be made once the changes are completed, to maximise the benefit of this new infrastructure.

Go to AT.govt.nz/ameti to find out about public consultation on the busway, or come along to an event (page 1) to have your questions answered.

*AMETI stands for Auckland Manukau Eastern Transport Initiative.

