

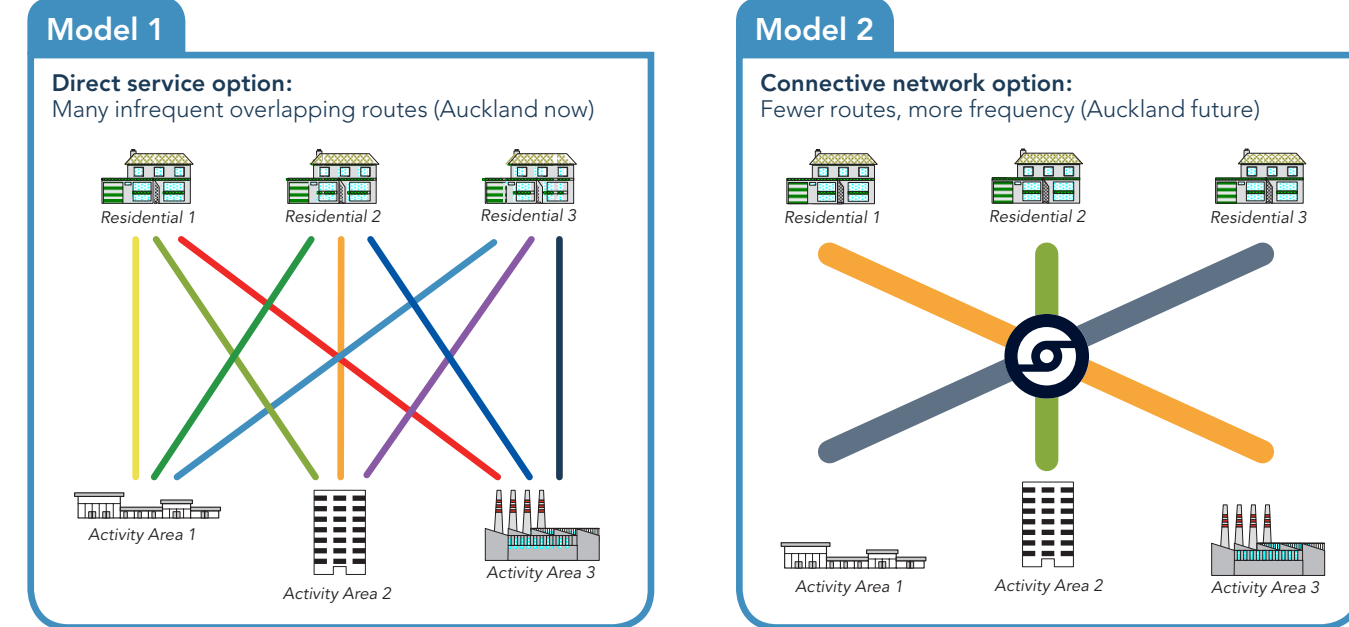
Why we need a new bus network

In the past Auckland's bus network tried to run direct services from everywhere to everywhere mostly at low frequencies, as in model 1 of the diagram below. We are moving towards model 2, which has fewer routes but higher frequencies and better connections to major centres. The point at which the lines cross is where a transfer from bus to bus or bus to train can be made.

Transfers enable frequency and simplicity and provide better access to many destinations.

For travel to and from West Auckland transfers can be made easily, especially at the key interchanges in New Lynn, Henderson and Westgate.

Transfers are also supported by our fare system (see section on AT HOP in this brochure).



- FREQUENT** – buses will run more often between 7am and 7pm, 7 days a week
- SIMPLER** – routes are less complicated, making public transport attractive and easier to understand
- CHOICE** – better connectivity means access to many more destinations

Get ready for big changes

From Sunday, 11 June 2017, West Auckland will have a new bus network.

It is part of a simpler, more integrated public transport network for Auckland, providing more frequent services and better connections to many destinations. Buses and trains will work together to create a connected network to help you get to places you want to go.

- More services**, especially from 7am to 7pm, 7 days a week
- Buses are more frequent**, at least every 15 minutes, between New Lynn and the City Centre as well as between Westgate, Henderson and New Lynn
- Frequent connections** to other destinations such as Waitakere Hospital, Auckland Zoo and MOTAT
- For areas that do not have direct services to the City Centre, you can get there by transferring at Westgate, Henderson or New Lynn
- More trips on weekends**
- Improved late night services**
- All day direct services** from Westgate to the City Centre via the Northwestern Motorway
- Peak express services** to the City Centre from Helensville, Westgate, Te Atatu Peninsula, Henderson via Te Atatu Rd, New Lynn, Glen Eden and Titirangi

We are here to help you

Come and talk to us at these events

我们在此提供关于公交调整的帮助
部分活动将会有中文翻译

Location	Date	Time
Hobsonville Hobsonville Point Farmers Market	Sun 21 May	09:00 – 13:00
Kumeu Kumeu Library	Sat 27 May	09:00 – noon
Westgate Westgate bus stops outside Burger King	Sat 27 May Tues 6 June	15:00 – 18:00 06:30 – 11:00
Avondale Avondale Sunday Market, Avondale Racecourse	Sun 28 May	05:00 – 13:00
New Lynn New Lynn Interchange, Totara Ave	Wed 31 May Tues 6 June	06:30 – noon noon – 18:30
Henderson Henderson Interchange next to train station	Tues 30 May Wed 7 June	06:30 – noon noon – 18:30
City Centre 99 Albert Street, outside AA building	Wed 24 May Thurs 8 June	14:30 – 18:30 14:30 – 18:30

Your bus service is changing

You need to read this

Bus services in West Auckland will change from Sunday 11 June 2017



- New routes**
- New route numbers**
- New timetables**
- New buses**

西区公交线路将于2017年6月11日调整
中文翻译请浏览网站
AT.govt.nz/newnetworkwest



June 2017

An integrated public transport network for West Auckland

Buses, trains and ferries working for you

Frequent services mean you just turn up and go, no need for a timetable

14t 14w The combination of these two services creates a 15 minute frequency between Westgate, Henderson and New Lynn, along Lincoln Rd and Great North Rd.

18 This route operates at least every 15 minutes from 6am to midnight, 7 days a week between New Lynn and the City Centre along Great North Rd. From August, double decker buses will provide more seats.

Late night buses replace NiteRider service

On Friday and Saturday nights these buses will run until approx 2:30 in the morning

18 110 221 249

18 will extend from New Lynn to Henderson via Great North Road for these late night trips.

Services to the City Centre

Bus Stop 7081
West services

- 18** Great North Rd (MOTAT, Zoo), New Lynn
- 110** Great North Rd, Northwestern Motorway, Triangle Rd, Westgate
- 129** Great North Rd, Northwestern Motorway, Universal Dr, Don Buck Rd, Westgate (Peak only)
- 132** Great North Rd, Northwestern Motorway, Te Atatu Peninsula
- 133** Great North Rd, Northwestern Motorway, Te Atatu Rd, Henderson
- 134** Great North Rd, Northwestern Motorway, Edmonton Rd, Henderson
- 195** Great North Rd, Blockhouse Bay Rd, Green Bay
- 209** Bond St, New North Rd, Blockhouse Bay, Green Bay, Titirangi

Express services only

Express services do not use stops 7082 and 7084

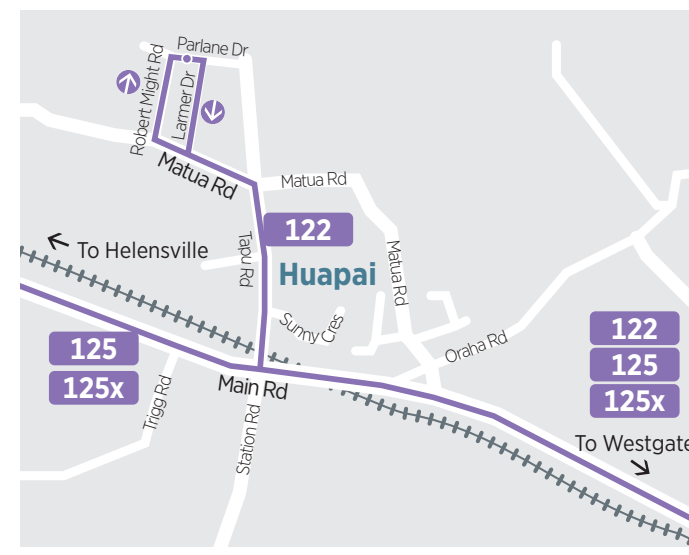
- 125x** Westgate, Helensville, Express
- 132x** Te Atatu Peninsula, Express
- 135x** Te Atatu South, Henderson, Express
- 151x** New Lynn, Glen Eden, Express
- 171x** New Lynn, Titirangi, Laingholm, Express
- 172x** New Lynn, Titirangi, Glen Eden, Express

Improved services for Helensville, Huapai and Kumeu

122 125 Improved weekend services

The combination of **122** and **125** creates an hourly service between Huapai, Kumeu and Westgate, 7 days a week

125x Peak express services from Helensville, through Huapai and Kumeu, to the City Centre



Services to ferries at Hobsonville Point Ferry Terminal

112 Runs every 30 minutes between the ferry terminal and Westgate

114 runs 30 minutes at peak and hourly at other times, connecting Herald Island and Whenuapai with the ferry terminal and Westgate.

Green Bay, Titirangi & Laingholm

Only minor timetable changes to ensure buses run on time.

Buses connecting with trains

Connections to most train stations provide more options for local travel or to major destinations such as Henderson, New Lynn and the City Centre. Trains on the Western Line run every 10 minutes during peak times, every 20 minutes in the middle of the day and every 30 minutes evenings and weekends.

New and improved services

138 A new service between Henderson and New Lynn along Rosebank Rd serving the local business district.

141 142 143 146 Improved local services connecting Western Heights, Ranui and Swanson with Henderson.

146 Connects The Trusts Arena and Central Park Drive with Henderson.

Some school buses are changing

See website for details AT.govt.nz/timetables

Making change easy

We know that large-scale change is not easy, especially as there will be many new things to get used to.

Here are some tools to help you make a smooth transition from the current network to the new bus network.

Use the journey planner

The online journey planner makes it easy to plan your travel. AT.govt.nz/journeyplanner

- Type in your 'start' and 'finish' locations
- Enter time of travel
- Select a date from 11 June

You will get a list of travel options and fares



Read your local timetable
(West Auckland residents should get one in the post)

- Timetables can be viewed and downloaded from our website AT.govt.nz/timetables
- You can get a printed copy from one of our Customer Service Centres
- You can order timetables by calling our Contact Centre on **09 366 6400** or emailing timetables@AT.govt.nz with your postal details

With the AT Mobile app you can:

- Create and save journeys
- View the real-time location of your bus or train
- Get notifications when your bus is near
- Stay up-to-date with the latest news and updates from Auckland Transport



Get used to a new look for the West

Bus timetable

Shows what fare zone you are in

Thick lines would indicate high frequency services that run throughout the day

Indicates location to connect to other bus and train services to complete your journey

Shows departure time:

Hour of the day

Minutes past the hour

Times have changed to 24 hour clock format

Bus stop sign

Bus stops will have new signage displaying route numbers and destinations



Future Rapid Public Transport Corridor

As part of our approach to delivering further transport options for the northwest, Auckland Transport is working on plans to deliver a rapid public transport corridor alongside the Northwestern Motorway, similar to the Northern Busway on the North Shore. When complete, this will enable us to further improve the benefits of the public transport network in the west. For more details go to AT.govt.nz and search for "Northwest RTC".

Changes to nearby areas

Some neighbouring areas have services that run to West Auckland. From 11 June there will be changes to these services as shown below.

Sandringham Rd

- 233, 240, 240x, no longer operating
- New times for **243 243x 246 248 248x 249**
- No services via Westfield St Lukes. Transfer at St Lukes Rd to **107** or **OuterLink** bus to go to Westfield St Lukes
- 249** no longer runs via Dundale Ave, Whitney St and Terry St in Blockhouse Bay. Nearest bus stops are on Boundary Rd
- New **107** service runs via Whitney St.

New North Rd

- 222, 224 no longer operating
- New times for **220 221 221x 223 223x**
- These services no longer go to Henderson or Patiki Rd. Transfer at New Lynn for Henderson, and Avondale for Patiki Rd.

Greenhithe

- 130 replaced with **120**. Travels more directly between Henderson, Westgate and Constellation Station. Some peak trips extend to Akoranga Station on school days
- 956 will no longer operate
- For Smales Farm transfer at Constellation Station. Transfer again at Smales Farm for Takapuna.

With the network changing get the cheapest fare with AT HOP*

Auckland Transport uses a zone-based fare system for all bus and train services, other than SkyBus.

The zone map has colour coded zones across the whole of Auckland. Simply count the number of zones you travel through to work out your fare. When paying with AT HOP on buses and trains your fare is calculated for the whole journey. A single journey can include up to five bus or train trips within four hours as long as there is no more than 30 minutes between each trip. This works out cheaper than paying for each of these trips separately.

For the full bus and train fare zones map and current fares visit AT.govt.nz/fares

Example journey

Joe travels by bus and train across two zones from Western Heights to Mt Albert. With his AT HOP card Joe's adult fare will be \$3.15. If Joe paid with cash his total fare would be \$9.00 – a \$3.50 one zone fare for the bus plus a \$5.50 two zone fare for the train.

JOE SAVES \$58.50 A WEEK*

Where to buy an AT HOP card:

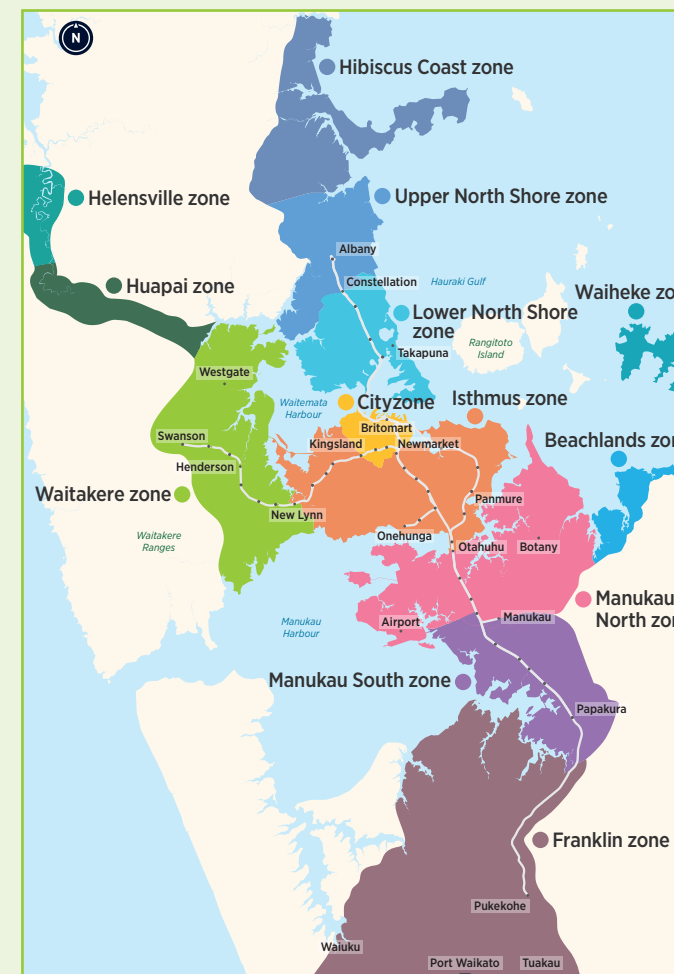
- Online at AT.govt.nz/athop
- AT HOP retailers
- AT Customer Service Centres
- Prepay cards available at selected PAK'nSAVE, New World and Four Square stores

SuperGold cardholders can purchase a Gold AT HOP card at AT Customer Service Centres or AT HOP retailers. The AT HOP card costs \$10 which is non-refundable.

Where to Top up your AT HOP card:

- Online at AT.govt.nz/athop
- Top up machines at train stations, the Northern Busway and Manukau mall
- AT HOP retailers and AT Customer Service Centres.

*Excludes SkyBus services. Terms of use for AT HOP cards apply and are available at AT.govt.nz/athop. For more information and help with AT HOP visit AT.govt.nz/athop or phone **09 366 4467** or visit an AT Customer Service Centre.



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This is the new West Auckland network map

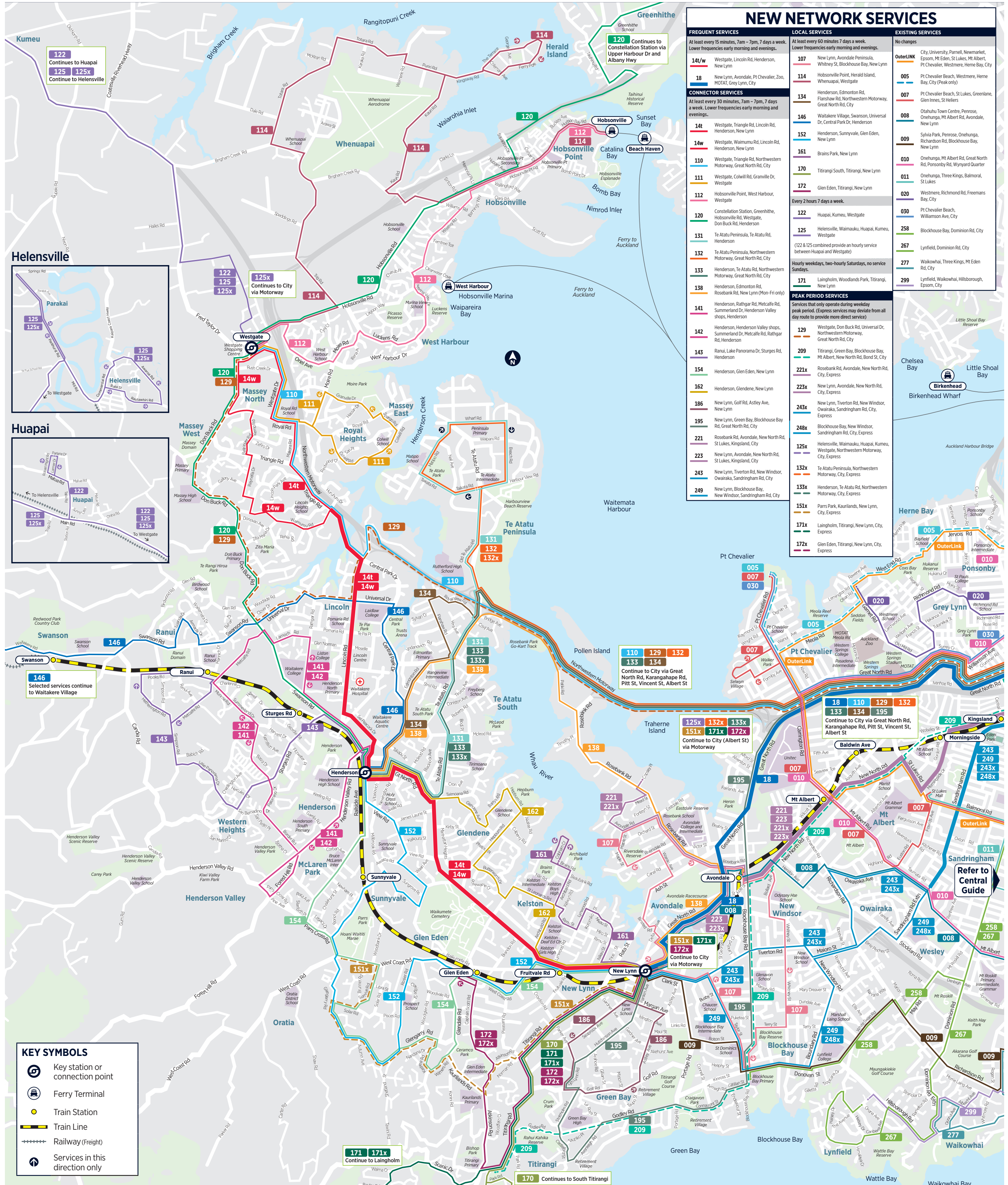
How to use this map

- Look for your start and end point
- Find your nearest bus route
- Follow that route
- You may need to transfer to a bus, train or ferry to complete your journey

Refer to your local bus, train or ferry timetable for times and details

More detailed information is available online, including individual route maps, timetables and information on bus stops that are closing

Some of these bus services are not changing (See info box on map)



Bus and train hours of operation and how often they run

Use your local bus and train timetables for actual times

Times shown are in a 24 hour clock format, for example 00:00 instead of 12am/midnight and 16:00 instead of 4pm

Buses operate in both directions unless shown differently on the map

- All day frequency is generally between 07:00 and 19:00 every day
- Peak frequencies are generally between 07:00 and 09:00 in the morning and between 16:00 and 18:00 in the evening

- Evening frequencies generally apply after 19:00 every day. The same frequencies generally apply before 07:00 on weekends
- First bus indicates times towards the City Centre. Last bus indicates times from the City Centre
- Generally on weekends and public holidays the first bus will start one hour later than weekdays and the last bus will finish one hour earlier

ROUTE	DESCRIPTION Buses operate in both directions unless shown differently on the map	EVERYDAY					ADDITIONAL INFORMATION
		FIRST BUS	LAST BUS	PEAK FREQUENCY (minutes)	ALL DAY FREQUENCY (minutes)	EVENING FREQUENCY (minutes)	
Western Line Train	First train to Britomart 05:18 (from Henderson) Monday - Friday, to Britomart 06:09 (from Swanson) Saturday & Sunday Last train from Britomart 22:10 Sunday - Thursday, 00:40 Friday - Saturday			10	20/30	30	All day frequency is 20 minutes Monday to Friday and 30 minutes at evenings and weekends
14t/14w	Westgate, Lincoln Rd, Henderson, New Lynn	05:20	00:40	15	15	30	14t and 14w each run every 30 minutes and together create a 15 minute frequency 7am-7pm
18	New Lynn, Avondale, Pt Chevalier, Zoo, MOTAT, Grey Lynn, City	05:00	00:00	6	12	15	Additional 01.00, 02.00, 03.00 services on Friday and Saturday evenings. These trips will extend from New Lynn to Henderson via Great North Rd
107	New Lynn, Avondale Peninsula, Blockhouse Bay, New Lynn	06:20	19:20	60	60	-	Service operates clockwise only
110	Westgate, Triangle Rd, Northwestern Motorway, Great North Rd, City	05:35	00:05	30	30	60	Additional 00.35, 01.35, 02.35 services on Friday and Saturday evenings
111	Westgate, Colwill Rd, Granville Drive, Westgate	05:45	22:45	30	30	60	Hourly at weekends
112	Hobsonville Point, West Harbour, Westgate	06:05	22:35	30	30	60	
114	Hobsonville Point, Herald Island, Whenuapai, Westgate	06:20	17:45	30	30	60	
120	Henderson, Don Buck Rd, Westgate, Hobsonville Rd, Greenhithe, Constellation Station	05:15	23:00	30	30	60	Every 15 minutes at peak between Hobsonville and Constellation Station
122	Huapai, Kumeu, Westgate	09:05	15:35	-	120	120	
125/125x	Helensville, Waimauku, Huapai, Kumeu, Westgate	05:05	20:35	30	120	120	125x replaces 125 at peak times and continues to the City via Northwestern Motorway
129	Westgate, Don Buck Rd, Universal Drive, Northwestern Motorway, Great North Rd, City	Mon-Fri only:		4 services to City 06:45 - 08:15 4 services from City 16:15 - 17:45			
131	Te Atatu Peninsula, Te Atatu Rd, Henderson	06:20	21:45	20	30	60	
132/132x	Te Atatu Peninsula, Northwestern Motorway, Great North Rd, City	05:15	23:20	10	30	60	132x and 133x travel directly to the City via Northwestern Motorway at peak times
133/133x	Henderson, Te Atatu Rd, Northwestern Motorway, Great North Rd, City	05:10	23:30	10	30	60	
134	Henderson, Edmondson Rd, Rosebank Rd, New Lynn	05:35	23:00	20	30	60	
138	Henderson, Rathgar Rd, Metcalfe Rd, Summerland Drive, Henderson Valley shops, Henderson	05:25	18:45	30	30	-	Monday to Friday service only
141	Henderson, Henderson Valley shops, Summerland Drive, Metcalfe Rd, Rathgar Rd, Henderson	05:30	23:00	30	30	60	Service operates anti-clockwise only
142	Henderson, Henderson Valley shops, Summerland Drive, Metcalfe Rd, Rathgar Rd, Henderson	06:15	23:30	30	30	60	Service operates clockwise only
143	Ranui, Lake Panorama Drive, Sturges Rd, Henderson	06:25	22:05	30	30	60	
146	Waitakere Village, Swanson, Universal Drive, The Trusts Arena, Central Park Drive, Henderson	06:00	00:15	30	30	60	Some services, including all Sunday services, end at Swanson
151x	Parrs Park, Kaurilands, New Lynn, City, Express	Mon-Fri only:		4 services to City 06:30 - 07:30 5 services from City 16:00 - 18:00			Non stop between New Lynn and City
152	Henderson, Sunnyvale, Glen Eden, New Lynn	05:45	23:30	30	60	60	
154	Henderson, Bruce McLaren Rd, Glen Eden, New Lynn	04:30	00:45	20	30	60	
161	Brains Park, New Lynn	05:30	22:15	60	60	60	
162	Henderson, Glendene, New Lynn	05:30	23:10	15	30	30	
170	Titirangi South, Titirangi, New Lynn	06:30	23:00	60	60	60	170 and 172 each run hourly and together create a 30 minute frequency between Titirangi and New Lynn
171/171x	Laingholm, Woodlands Park, Titirangi, New Lynn	06:25	18:45	30	60	-	171x non stop between New Lynn and City. No services on Sundays
172/172x	Glen Eden, Titirangi, New Lynn	06:00	23:30	30	60	60	172x non stop between New Lynn and City
186	New Lynn, Golf Rd, Astley Ave, New Lynn	05:30	21:30	30	30	30	
195	New Lynn, Green Bay, Blockhouse Bay, Great North Rd, City	05:15	23:15	15	30	60	
209	Titirangi, Green Bay, Blockhouse Bay, Mt Albert, Bond St, City	Mon-Fri only:		6 services to City 06:30 - 08:30 7 services from City 15:00 - 18:00			
221/223	Avondale, New North Rd, St Lukes, Kingsland, City	05:15	23:55	5	15	15	221/221x and 223/223x in combination with 220 create a 5 minute frequency at peak and a 15 minute frequency all day
221/221x	Rosebank Rd, Avondale, New North Rd, St Lukes, Kingsland, City	05:05	23:55	10	30	30	Additional 221 services at 00.40, 01.40, 02.40 on Friday and Saturday evenings
223/223x	New Lynn, Avondale, New North Rd, St Lukes, Kingsland, City	05:22	23:40	10	30	30	221x and 223x non stop between Morningside and top of Symonds St
243/249	Sandringham Shops, Sandringham Rd, City	05:25	00:20	4	15	15	243/243x and 249 in combination with 246, 248 & 248x create a 4 minute frequency at peak and a 15 minute frequency all day
243/243x	New Lynn, Tiverton Rd, New Windsor, Owairaka, Sandringham Rd, City	05:20	00:05	20	30	30	Additional 249 services at 01.05, 02.05, 03.05 on Friday and Saturday evenings
249/248x	New Lynn, Blockhouse Bay, New Windsor, Sandringham Rd, City	05:00	00:20	20	30	30	243x and 248x non stop between Sandringham shops and top of Symonds St